



United States Department of Agriculture

Office of the Secretary
Washington, D.C. 20250

November 18, 2014

Ms. Carolyn N. Lerner
U.S Office of Special Counsel
1730 M Street, NW, Suite 300
Washington, D.C. 20036

Re: OSC File Nos. DI-14-2558, DI-14-4627, and DI-15-0001

Dear Ms. Lerner:

On June 25, 2014 (DI-14-2558) and September 29, 2014 (DI-14-4627), you sent referrals to the Department of Agriculture (USDA) relating to the Office of the Assistant Secretary for Civil Rights (OASCR). You sent an additional referral on October 29, 2014 (DI-15-0001), concerning the same matter. Please find attached a Report and exhibits, prepared by the USDA Office of Inspector General (OIG), relating to referrals DI-14-2558 and DI-14-4627 (OASCR Report). We have also attached a memorandum explaining that the allegations contained in the October 29, 2014 letter (DI-15-0001) were similar to the two previous Office of Special Counsel referrals. OIG determined, after carefully reviewing the information provided in the most recent referral, that the complainant was previously interviewed and the information contained in the OASCR Report was responsive. The OASCR Report is provided to you pursuant to 5 U.S.C. Section 1213.

Please feel free to contact my office at (202) 720-3631, or Phyllis Fong, USDA Inspector General, at (202) 720-8001 if you need additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Vilsack".

Thomas J. Vilsack
Secretary

Enclosures



UNITED STATES DEPARTMENT OF AGRICULTURE

OFFICE OF INSPECTOR GENERAL

Washington, D.C. 20250



NOV 13 2014

MEMORANDUM FOR THE SECRETARY

FROM: Phyllis K. Fong *Phyllis K. Fong*
Inspector General

SUBJECT: OSC File Nos. DI-15-0001

This responds to the Office of Special Counsel (OSC) letter dated October 29, 2014, sent to the Department of Agriculture (USDA). In the letter, OSC requested that USDA conduct an investigation into a third whistleblower disclosure involving allegations that the USDA Office of the Assistant Secretary for Civil Rights (OASCR) allowed an Equal Employment Opportunity (EEO) complaint to go unaddressed for nineteen months and did not obtain an extension from the complainant.

After reviewing the most recent letter, the allegations appear to be similar to those received in the two letters previously sent by OSC dated June 25, 2014, and September 29, 2014. Specifically, in the previous letters, OSC tasked USDA with investigating the following allegations:

- The Office of Civil Rights (OCR) has not taken timely action on a number of civil rights complaints filed against Ms. Winona Scott and her deputies;
- The management structure of the Corporate Services Division violates Equal Employment Opportunity Commission (EEOC) Management Directives and agency policies; and
- Senior OCR managers have directed the deletion of complaints filed against USDA senior management.

The Secretary delegated authority to the Office of Inspector General (OIG) to investigate the allegations from OSC. As a result, on October 30, 2014, OIG issued a Report of Investigation (ROI) to the Office of the Secretary and the General Counsel regarding its findings on the above allegations. The October 29, 2014, letter from OSC was received after OIG had issued its report.

OIG carefully reviewed the allegations in the third letter and determined that the complainant who brought forth allegations had been interviewed during the course of the investigation, and the statement provided by the complainant is an exhibit in the ROI. As it appears that the complainant's statement addresses the allegations raised in the October 29, 2014, letter, OIG does not plan to conduct any additional investigative work at this time. Should additional information be obtained, OIG will review and address as appropriate.



UNITED STATES DEPARTMENT OF AGRICULTURE
OFFICE OF INSPECTOR GENERAL-INVESTIGATIONS
Northeast Region
New York, New York



REPORT OF INVESTIGATION

FILE NUMBER: HY-6001-0013

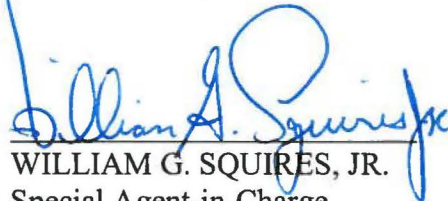
DATE: October 30, 2014

TITLE: OASCR
Washington D.C.

CASE TYPE: Mismanagement

SPECIAL AGENT: STEPHEN A. RAMOS
Beltsville, Maryland

APPROVED BY:


WILLIAM G. SQUIRES, JR.
Special Agent-in-Charge

Distribution:

- 1 – Secretary of Agriculture, Washington D.C.
- 1 – Assistant Inspector General for Investigations, OIG
- 1 – Special Agent-in-Charge, OIG, Investigations, New York, NY

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SYNOPSIS

This investigation was initiated based upon whistleblower complaints (WBC) referred from the United States Office of Special Counsel (OSC). The complaints alleged that the United States Department of Agriculture (USDA), Office of the Assistant Secretary for Civil Rights (OASCR), Washington D.C., has not taken timely action on a number of conflict of interest equal employment opportunity discrimination (COIEEO) complaints filed against WINONA SCOTT, OASCR Associate Assistant Secretary for Civil Rights (AASCR) and her Deputies. It was also alleged that the management structure of Corporate Services Division (CSD) within OASCR, violated the United States Equal Employment Opportunity Commission (EEOC) Management Directives and USDA policies regarding the handling of COIEEO complaints. Finally, it was alleged that OASCR senior managers directed the deletion of COIEEO complaints that were filed against USDA senior management.

The investigation revealed that from November 14, 2009, through September 26, 2014, OASCR received 231 formal COIEEO complaints, which included at least 13 COIEEO complaints filed against SCOTT or another OASCR official. Overall, 112 of these complaints, which included at least five complaints filed against SCOTT or another OASCR official, were not investigated and reported within the 180 day time limit established by law or regulation. The investigation did not reveal any evidence that these complaints were intentionally delayed, destroyed, or deleted by SCOTT or another OASCR manager. The investigation further revealed that access permission rights to some COIEEO complaint database information had been changed to protect the integrity and impartiality of the COIEEO complaint process by restricting access to the database information. The investigation further revealed that the structure of OASCR and/or CSD did not directly violate EEOC management directives. However, OASCR's use of contractors to process COIEEO complaints violated USDA Departmental Regulation (DR) 4300-009.

SCOTT was interviewed, and denied intentionally delaying, or directing others to delay, the processing of COIEEO complaints. COIEEO complaints were handled separately from other EEO complaints that OASCR managed. SCOTT did not process any COIEEO complaints herself. When she was named as a Responsible Management Official (RMO), she took steps to recuse herself from the process by having other OASCR managers sign off on complainant correspondence to avoid any appearance of a conflict of interest. She denied deleting, or directing others to delete, COIEEO complaints.

Agent's Note: The term COIEEO was used broadly to encompass all three definitions of conflict cases which existed during the allegation(s) timeframe. Conflict complaints were generally defined as any EEO complaint initiated or filed against USDA Senior Executives, USDA staff offices, or Civil Rights Officials by a USDA employee or job applicant.

BACKGROUND

The Civil Rights Act of 1964, Title 42, United States Code (U.S.C.) § 2000a, et seq., is the nation's premier civil rights legislation. The Act outlaws discrimination on the basis of race,

color, religion, sex, or national origin, requires equal access to public places and employment, and enforces desegregation of schools and the right to vote.

Title VI of the Civil Rights Act of 1964, 42 U.S.C. § 2000d, et seq., was enacted as part of the landmark Civil Rights Act of 1964. It prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving Federal financial assistance.

Federal law, regulations, and policies prohibit employment discrimination based on race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability, political affiliation, genetic information, retaliation, or reprisal.

The EEOC is responsible for enforcing Federal anti-discrimination laws. The EEOC provides leadership and guidance to Federal agencies on all aspects of the Federal government's equal employment opportunity (EEO) program. The EEOC assures Federal agency and department compliance with EEOC regulations, provides technical assistance to Federal agencies concerning EEO complaint adjudication, monitors and evaluates Federal agencies' affirmative employment programs, develops and distributes Federal sector educational materials, conducts training for stakeholders, provides guidance and assistance to EEOC Administrative Judges who conduct hearings on EEO complaints, and adjudicates appeals from administrative decisions made by Federal agencies on EEO complaints.

EEOC Management Directive 110 (MD-110) and Title 29 Code of Federal Regulation (CFR) Part 1614, establishes the rules and guidelines for the employment discrimination complaint process as summarized below:

- An Agency will establish an EEO Office which will process employment discrimination complaints filed by Agency employees or applicants for employment.
- The complaint process is divided into two stages, informal and formal.
- All complainants must begin with the informal process.
- During the informal complaint stage, the Agency shall provide EEO counseling or Alternative Dispute Resolution (ADR) in a reasonable effort to resolve the complaint.
- The EEO Counselor shall conduct the final interview with the aggrieved person within 30 days of the date the aggrieved person contacted the agency's EEO office to request counseling.
- Prior to the end of the 30-day period, the aggrieved person may agree in writing with the agency to postpone the final interview and extend the counseling period for an additional period of no more than 60 days.
- Where the aggrieved person chooses to participate in an ADR procedure, the processing period shall be 90 days. If the issues have not been resolved during the informal complaint, an aggrieved person has the right to file a formal complaint.
- Once the formal EEO complaint is filed, the complaint file, or part of it, may be shared with those who are involved and need access to it. This includes the EEO Officer, agency EEO officials, and possibly persons whom the aggrieved person has identified as being responsible for the actions that gave rise to the complaint. The identity of the aggrieved person does not remain confidential in the formal complaint process.

- During the formal complaint stage, the Agency is required to conduct an impartial and appropriate investigation of the complaint within 180 days of the filing of the complaint unless the parties agree in writing to extend the time period.
- When a complaint has been amended, the agency shall complete its investigation within the earlier of 180 days after the last amendment to the complaint or 360 days after the filing of the original complaint.
- If this deadline is not met, the agency is subject to sanctions, such as attorneys' fees or a default judgment (29 CFR § 1614.109(f)(3); EEOC MD-110, Chapter 6, Section XIII.).
- MD-110 Chapter 1 (III) and Chapter 6 (IV)(A) require agencies to avoid conflicts of position or conflicts of interest as well as the appearance of such conflicts, and mandate the agency director of the EEO process to ensure that there is no conflict of interest, or appearance of a conflict of interest, in the investigation of complaints.

USDA prohibits discrimination against its employees. USDA employees and applicants for employment who believe they have been subjected to employment discrimination have the right to file an EEO complaint. USDA has established the following policies and guidelines for USDA agencies.

USDA Departmental Regulation (DR) 3080-001 (Records Management) § 7(k)(5) states that it is the collective responsibility of employees to safeguard records until they are authorized for disposition, and the unauthorized removal of records is prohibited by law and subject to penalty.

USDA DR 4300-007 (Processing EEO Complaints of Discrimination) § 3(b)(6) requires all employment discrimination complaints be resolved without exposure to conflicts of position, conflicts of interest, or the appearance of such conflicts. To ensure compliance and maintain the integrity of the EEO complaint program, all functions related to personnel actions are to be kept separate from the EEO complaint process.

USDA DR 4300-009 (Equal Employment Opportunity Complaints Where a Departmental Senior Civil Rights Official is the Responsible Management Official) establishes policy for USDA in handling EEO complaints where the RMO is the Department's Director of Civil Rights, a Deputy Director in the Department's Office of Civil Rights, or any person directly supervised by the Director of Civil Rights. In those circumstances, USDA shall identify an organization that will serve as the support office, independent of the Department's Office of Civil Rights or the Office of Human Resources Management, and enter into a memorandum of understanding or agreement with another Federal agency to process such complaints, including the issuance of a Final Agency Decision (FAD).

OASCR is responsible for ensuring compliance with Federal civil rights laws including Titles VI and VII of the Civil Rights Act of 1964, within USDA. OASCR also serves as a secure channel for USDA customers and program division employees to file complaints alleging discrimination.

OASCR uses the MicroPact icomplaints complaint tracking software as their EEO complaint database and case management tool.

On March 25, 2010, OASCR issued a memorandum to the Office of the Secretary, Departmental Management (DM) and Departmental Staff Office Employees notifying them of the new processing guidelines for COIEEO complaints due to the October 1, 2009, DM and OASCR reorganizations. OASCR defined a COIEEO complaint as any EEO complaint initiated or filed against DM and USDA staff offices by USDA employees or employment applicants. This memorandum also stated that OASCR had contracted with Management Solutions Consulting Group (MSCG) to process all COIEEO complaints.

During the term of the contract, which expired in FY 2012, USDA issued one stop work order (SWO) to MSCG. According to Federal Acquisition Regulations (FAR) Subpart 42.1303 and 52.212-4, a SWO may be used in contracts if work stoppage may be required for technical development or program realignment. A SWO will be issued only if it is advisable to suspend work pending a decision by the Government. The SWO shall be approved at a level higher than the contracting officer and shall not be used in place of a termination notice after a decision to terminate has been made.

Between 2010 and 2012, there were two additional instances where MSCG stopped all work and ceased processing COIEEO complaints.

MSCG is a participant in the U.S. Small Business Administration (SBA) 8(a) Business Development, Mentor-Protégé Program (BDMPP). Under the BDMPP, MSCG entered into a joint venture arrangement with Innovative Management Strategist (IMS) to compete for the FY 2013 OASCR EEO services contract.

In FY 2013, IMS was selected as the prime contractor by OASCR to provide COIEEO services. Since IMS was partnered with MSCG under the BDMPP, many of the principal MSCG personnel continued to perform the contracted OASCR EEO services under the IMS banner.

On January 16, 2014, OASCR issued a memorandum to all USDA agency heads and Civil Rights Directors notifying them of the new processing guidelines for COIEEO complaints, summarized below:

- CSD was established to process the formal and informal Civil Rights complaints filed against an Agency Head; Administrator; Chief; DM Assistant Secretary for Administration; Deputy Assistant Secretary for Administration; Assistant and Deputy Assistant Secretary for Congressional Relations; Civil Rights Director and their direct reports; all OASCR employees; and, the Office of the Secretary (OSEC) employees including Under Secretaries.
- CSD will process the informal portion for non-conflict complaints filed against DM employees and Departmental Staff Offices without a Civil Rights Director such as the Office of the Chief Economist, Office of Communications, Office of the General Counsel, and the Office of Inspector General.
- All other formal and informal complaints should be processed by agency Civil Rights offices.

Between January 2014 and June 2014, CSD drafted and implemented Standard Operating Procedures, which addressed complaint processing tasks and tracking protocols.

DETAILS

Failure to Act on or Intentionally Delay EEO Complaints. Reporting Agent (RA) analyzed all pending and closed COIEEO complaints that OASCR received from November 14, 2009, through September 26, 2014 (Exhibit 1), including the COIEEO complaints specifically identified in the OSC referrals. The analysis revealed the information summarized in the table below.

| COMPLAINT DATES | FISCAL YEAR (FY) | COIEEO FORMAL COMPLAINTS FILED | COIEEO FORMAL COMPLAINTS OVER 180 DAYS | COIEEO FORMAL COMPLAINTS OVER 180 DAYS RATIO (%) |
|--------------------------------|------------------|--------------------------------|--|--|
| 11/14/2009 to 08/31/2010 | 2010 | 18 | 16 | 89% |
| 10/21/2010 to 09/09/2011 | 2011 | 38 | 29 | 76% |
| 10/05/2011 to 09/18/2012 | 2012 | 49 | 39 | 80% |
| 10/04/2012 to 03/05/2013 | 2013 | 62 | 28 | 45% |
| 10/25/2013 to 09/26/2014 | 2014 | 64 | 0 | 0% |

The analysis revealed that from November 14, 2009, through September 26, 2014, OASCR received 231 formal COIEEO complaints, which included at least 13 COIEEO complaints filed against SCOTT or another OASCR official. Overall, 112 of these complaints, or over 48%, which included at least five complaints filed against SCOTT or another OASCR official, were not investigated and reported within the 180 day time limit established by law or regulation. The analysis also revealed that COIEEO complaints filed against SCOTT or another OASCR official comprised approximately 5% of the total COIEEO complaints filed during the review timeframe and 2% of the total COIEEO complaints not investigated and reported within the 180 day time limit. Additionally, the analysis revealed that from October 4, 2012, through September 26, 2014, there was a significant reduction in the percentage of formal COIEEO complaints not being investigated and reported within the required 180 day time limit. The analysis did not reveal a pattern which indicated specific COIEEO complaints were targeted or intentionally delayed.

Reporting Agent (RA) analyzed COIEEO complaints specifically identified in the OSC WBC referrals (Exhibit 2) and compared that with Exhibit 1 data, which revealed the information summarized in the table below.

| FY | EXHIBIT 1 | | | OSC WBC | | | |
|------|---------------------------|---|--|---------------------------|--------------------------|---|--|
| | FORMAL COIEEO FILED | FORMAL COIEEO OVER 180 DAYS | FORMAL COIEEO OVER 180 DAYS RATIO | FORMAL COIEEO FILED | COIEEO FILED RATIO | FORMAL COIEEO OVER 180 DAYS | FORMAL COIEEO OVER 180 DAYS RATIO |
| 2010 | 18 | 16 | 89% | 1 | 5% | 0 | 0% |
| 2011 | 38 | 29 | 76% | 5 | 13% | 4 | 14% |
| 2012 | 49 | 39 | 80% | 5 | 10% | 5 | 13% |
| 2013 | 62 | 28 | 45% | 9 | 15% | 6 | 21% |
| 2014 | 64 | 0 | 0% | 5 | 8% | 0 | 0% |

Overall, the analysis and comparison did not reveal a pattern which indicated specific COIEEO complaints were targeted or intentionally delayed.

Agent's Note: The OSC WBC referrals specifically identified seven complaints filed between 1996 and May 11, 2009, which fell outside the OIG review time period and are not included in this data analysis. Additionally, our review and analysis was through September 26, 2014, and did not include the entire FY 2014.

Ten current or former USDA employees, who were COIEEO complainants between FY 2010 and FY 2014, were interviewed and provided sworn statements (Exhibit 3).

Exhibit 4 is a table summary of the pertinent Exhibit 3 witness statements regarding OASCR's failure to act on EEO complaints. While each Exhibit 3 witness reported that OASCR exceeded the 180 day deadline on his/her COIEEO complaint, none of the Exhibit 3 witnesses reported any direct evidence or knowledge that these complaints were intentionally delayed by SCOTT or another OASCR manager.

Four current or former OASCR CSD employees or directors were interviewed and provided sworn statements (Exhibit 5). The table below summarizes their pertinent statements regarding OASCR's failure to act on EEO complaints.

| WITNESS | INTERVIEW DATE | STATEMENT SUMMARY |
|--|----------------|---|
| DENISE BANKS (BANKS) Management & Program Analyst | 08/13/2014 | In December 2012, BANKS received a list of all pending COIEEO complaints that MSCG was handling, which showed a significant number of these complaints exceeded the 180 day time limit. BANKS was not aware of anyone intentionally delaying any COIEEO complaints. BANKS did not intentionally delay any COIEEO complaints. |
| BOBBIE MOORE (MOORE) EEO Civil Rights Training Officer | 08/18/2014 | There were a number of COIEEO formal complaints that exceeded the 180 day time limit because personnel documents were not being provided to EEO investigators in a timely manner and USDA was not properly supervising the contractor's work. |
| ANIKA PATTERSON (PATTERSON) EEO Specialist | 08/08/2014 | In December 2013, there were about four or five COIEEO complaints that exceeded the 180 day time limit. From December 2013 to March 2014, CSD worked diligently to reform their daily operations to meet complaint processing timeframes. PATTERSON was not aware of anyone intentionally delaying any COIEEO complaints. PATTERSON did not intentionally delay any COIEEO complaints. |
| PILAR VELASQUEZ (VELASQUEZ) Special Assistant Team Leader for CSD | 08/19/2014 | Prior to January 2014, there were some formal COIEEO complaints that were not completed by IMS or MSCG within the 180 day time limit. Since January 2014, CSD has reduced informal and formal complaint processing times by restructuring CSD. VELASQUEZ was not aware of anyone intentionally delaying any COIEEO complaints. VELASQUEZ did not intentionally delay any COIEEO complaints. |

KIM CAMILO (CAMILO), MSCG Case Manager, was interviewed (Exhibit 6), which is summarized below:

From 2010 to the present, CAMILO has been the Case Manager for MSCG, and now IMS, regarding OASCR's COIEEO complaints. As the Case Manager, CAMILO tracks the initiation and processing of Equal Employment Opportunity (EEO) cases that the Office of the Assistant Secretary for Civil Rights (OASCR), Corporate Services Division (CSD) assigns to MSCG. CAMILO tracks the case load, occasionally works with the EEO Counselors and Investigators, and assembles the final Reports of Investigation (ROI) by putting together the exhibits and the report narrative in electronic and paper copy for OASCR. From 2010 to 2012, MSCG's point of contact with OASCR was WINONA SCOTT (SCOTT). Currently, the point of contact is VELASQUEZ. The USDA contract statement of work requires IMS to complete ROIs within 45 days.

A major issue impacting completing ROI's in a timely manner is obtaining human resource (HR) documents from USDA. There were numerous times when MSCG EEO

Investigators had completed all their investigative steps and were waiting on HR documents from a USDA Agency. MSCG could not complete an ROI because the USDA Agency had not provided the necessary documents.

On three separate occasions, OASCR placed MSCG on a stop work order, which also delayed the completion of EEO investigations.

CAMILO was not directed by OASCR, or anyone, to intentionally delay any EEO complaints.

Between 2010 and 2012, there were three instances where MSCG stopped all work and ceased processing COIEEO complaints (Exhibit 7). These work stoppages are summarized below:

On November 5 2010, MSCG voluntarily stopped all work because USDA had not modified their contract and increased the contract amount by \$456,000. MSCG stopped work for 69 calendar days. On January 13, 2011, MSCG resumed processing COIEEO complaints for OASCR.

On August 10, 2011, USDA Departmental Management (DM) Procurement Operations Division (POD) issued a SWO to MSCG pursuant to FAR Subpart 52.212-4. The SWO lasted 65 calendar days. On October 14, 2011, DM POD lifted the SWO and MSCG resumed processing COIEEO complaints for OASCR.

On September 12, 2012, USDA, DM POD issued a cease and desist memorandum to MSCG because they were performing work on an expired contract. During that timeframe, MSCG partnered with IMS under the SBA 8(a) BDMPP to compete for the OASCR COIEEO services contract that was up for bid. On September 14, 2012, IMS was awarded the COIEEO services contract. Since IMS was partnered with MSCG under the BDMPP, many of the principal MSCG personnel continued to perform the contracted OASCR COIEEO services under the IMS banner. Additionally, COIEEO complaint files that were being handled by MSCG under the old contract were transferred to CSD between September 9, 2012, and March 1, 2013.

ROBIN BROWDER (BROWDER), MSCG EEO Services Deputy Director, was interviewed (Exhibit 8) which is summarized below:

BROWDER is the Deputy Director, EEO Services for MSCG handling OASCR's COIEEO complaints. She has held that position for the past 4 years. BROWDER's current main contact at OASCR is VELASQUEZ. From 2010 until around early 2013, SCOTT was the main OASCR point of contact regarding COIEEO complaints. Neither SCOTT nor Dr. LEONARD directed BROWDER to intentionally delay any COIEEO complaints. BROWDER has not intentionally delayed any COIEEO complaints.

Currently, when COIEEO complaints in the formal investigation stage are approaching the 180 day deadline, VELASQUEZ contacts BROWDER to let her know.

Improper Oversight of CSD. TAMI TROST (TROST), Assistant General Counsel for Civil Rights, Labor and Employment Law Policy Section, Office of the General Counsel (OGC) was interviewed and provided a sworn statement (Exhibit 9), which is summarized below:

OGC is structured into two divisions regarding EEO complaints. One division deals with process and policy and the other deals with litigation of EEO complaints. This structure creates a firewall between the two functions so that OGC does not overreach its authority regarding EEO complaints.

Based on her interpretation of EEOC MD-110, OASCR is taking proper steps to avoid the appearance of a conflict of interest. CSD is the division within OASCR that processes all COIEEO complaints for USDA. When a COIEEO complaint is filed within CSD by a CSD employee, the complaint is assigned to IMS for processing and the RMO recuses himself/herself from that complaint. CSD could also have another Federal agency process the complaint to avoid the appearance of a conflict of interest. This has been done in the past when CSD sends complaints to the Department of Interior (DOI) or the United States Postal Service (USPS) for processing. OASCR's efforts fall within the guidelines of MD-110 in taking steps to avoid a conflict of interest.

In 2012, OGC became concerned with OASCR's timeliness regarding EEO investigations when an EEO case resulted in the EEOC penalizing USDA for not completing the EEO investigation within the 180 day time limit. During this same timeframe, OGC was aware of several high profile COIEEO complaints where the complainants had also requested motions for sanctions because their complaints were not completed within the 180 day deadline.

OGC recommended to OASCR and CSD that they work with IMS to improve the timeliness and quality of their ROIs.

USDA DR 4300-009 directs that USDA shall enter into memorandums of understanding with Federal agencies to process COIEEO complaints where the Civil Rights Director is named as an RMO. Consequently, while OASCR's use of contractors to process COIEEO complaints during the informal and formal complaint stages may not have violated EEOC directives, the practice violated provisions of USDA DR 4300-009.

Improper Destruction or Deletion of Records. RA obtained, reviewed, and analyzed the COIEEO complaint database entries and activities records (Exhibit 10) regarding all informal and formal COIEEO complaints filed by Exhibit 3 witnesses. The analysis revealed that the database information matched the hardcopy complaint files. The analysis revealed three complaint file anomalies due to server or power failures, but did not reveal any COIEEO complaints intentionally deleted from the database records.

MAURICE CARROLL (CARROLL), Information Technology Specialist, Data and Records Management Division (DRMD), OASCR, was interviewed and provided a sworn statement (Exhibit 11), which is summarized below:

One of CARROLL's primary duties is managing the data within the icomplaints system. If someone wants to delete complaint data within icomplaints, an email record is sent to DRMD requesting the action. CSD did not have an established procedure limiting or delineating access rights to COIEEO complaints that involved their own chain of command. On one occasion, VELASQUEZ requested that CARROLL change or limit access rights of CSD staff to view a complaint filed by GAYLE PETERSEN. CSD had forwarded this complaint to the Office of the Chief Financial Officer (OCFO), and VELASQUEZ wanted the complaint data view and entry permissions restricted to OCFO personnel only, which would protect the integrity and confidentiality of the complaint.

Exhibit 12 is a table summary of the pertinent Exhibit 3 witness statements regarding the allegation that OASCR improperly destroyed records. None of the Exhibit 3 witnesses reported any direct evidence or knowledge that complaints were intentionally deleted or destroyed by SCOTT or another OASCR official.

The table below summarizes the pertinent Exhibit 5 witness statements regarding the allegation that OASCR improperly destroyed records.

| WITNESS | INTERVIEW DATE | STATEMENT SUMMARY |
|--|----------------|--|
| DENISE BANKS (BANKS) Management & Program Analyst | 08/13/2014 | BANKS did not delete, was not directed to delete, and was not aware of anyone else deleting COIEEO complaints. |
| BOBBIE MOORE (MOORE) EEO Civil Rights Training Officer | 08/18/2014 | MOORE did not delete, was not directed to delete, and was not aware of anyone else deleting COIEEO complaints. |
| ANIKA PATTERSON (PATTERSON) EEO Specialist | 08/08/2014 | PATTERSON did not delete, was not directed to delete, and was not aware of anyone else deleting COIEEO complaints. |
| PILAR VELASQUEZ (VELASQUEZ) Special Assistant Team Leader for CSD | 08/19/2014 | VELAZQUEZ did not delete, was not directed to delete, and was not aware of anyone else deleting COIEEO complaints. |

Dr. JOE LEONARD (Dr. LEONARD), USDA Assistant Secretary for Civil Rights, was interviewed and provided a sworn statement (Exhibit 13), which is summarized below:

There has always been a separate avenue for processing COIEEO complaints. Currently, CSD handles the processing of COIEEO complaints. From 2010 to 2012, MSCG processed all COIEEO complaints. In 2010 and 2011 MSCG was placed under a stop work order by Departmental Management. During the stop work orders, MSCG and OASCR did not process, or work on, any of the pending COIEEO complaints.

Dr. LEONARD believed that these stop work orders were intentionally instituted by former Assistant Secretary for Administration, PEARLIE REED, in order to make OASCR appear deficient in their complaint processing timeliness.

Sometime during 2013, TROST from OGC informed Dr. LEONARD that they were receiving an increased number of motions for sanctions on EEO cases because OASCR had exceeded the 180 day time limit for completing the EEO investigations. TROST, ARLEAN LELAND (LELAND) from OGC, SCOTT, and Dr. LEONARD began having meetings about these COIEEO complaints that were over the 180 day time limit or were potentially going to exceed that deadline. Dr. LEONARD discovered that approximately 60 to 70 percent of all formal COIEEO complaints were exceeding the 180 day time limit for completing the EEO investigation. Consequently, OASCR began expediting EEO investigations and paid an additional \$75,000 to MSCG to complete these investigations within the required timeframe.

In 2013, CSD began producing Stop Light Reports on a weekly basis to better track COIEEO complaints throughout the informal and formal complaint stages. The Stop Light Report included the name of the complainant, the complaint number, the filing date, and where the complaint is in the EEO process in regards to days elapsed. The Stop Light Report did not include the identity of the RMO listed in a complaint. For a brief time, OGC and Dr. LEONARD received copies of the Stop Light Report. Dr. LEONARD was not aware of anyone intentionally delaying COIEEO complaints. He did not intentionally delay, or direct anyone to intentionally delay, COIEEO complaints. Dr. LEONARD was not aware of anyone deleting COIEEO complaints. He did not delete, or direct anyone to delete, any COIEEO complaints.

FRED PFAEFFLE (PFAEFFLE), USDA Deputy Assistant Secretary for Civil Rights, was interviewed and provided a sworn statement (Exhibit 14), which is summarized below:

CSD is staffed with Federal employees, but a significant portion of their work is performed by EEO contractors. Around February 2014, PFAEFFLE and SCOTT met on a weekly basis. The meetings were so that PFAEFFLE could learn about the functions, processes, and issues surrounding CSD and to understand the number of complaints that were not completed within the required timeframe. PFAEFFLE found that one of CSD's major systemic problems revolved around their EEO contractor. CSD employees were spending a significant amount of their time monitoring the performance of the contractor, IMS, rather than performing other official government duties.

In early 2014, PFAEFFLE asked that CSD produce reports on the number of EEO complaints they were handling. These reports included the names of complainants, complaint numbers, and dates signifying where the complaints were in the EEO process. He did not recall these reports identifying the RMO listed in each complaint. PFAEFFLE was aware that some of the complaints CSD monitored exceeded the established 180 day time limit.

OGC was concerned about potential EEOC sanctions against USDA because of the lateness of the EEO ROIs. Around February 2014, PFAEFFLE met with TROST, LELAND, and STEVEN BRAMMER (BRAMMER) of OGC to discuss ways in which CSD could improve. They agreed, among other things, to develop a set of standard operating procedures (SOPs) and change personnel.

PFAEFFLE was not aware of anyone intentionally delaying any EEO complaints. He was not directed to, and did not, intentionally delay any COIEEO complaints.

PFAEFFLE was not aware of anyone intentionally deleting COIEEO complaints from the complaint database. He was not directed to, and did not, delete COIEEO complaints from the complaint database.

WINONA SCOTT (SCOTT), ADASCR/Acting Director of CSD, was interviewed and provided a sworn statement (Exhibit 15), which is summarized below:

OASCR handles COIEEO complaints separately from other EEO complaints that OASCR processes. From 2010 to 2012, MSCG had the sole responsibility for processing COIEEO complaints. SCOTT was the contracting officer's representative (COR) regarding the MSCG contract.

From 2012 to the present, CSD has managed the COIEEO complaints process, utilizing contractors and intra-agency agreements. SCOTT does not process any COIEEO complaints.

Sometime in 2013, OGC expressed concerns over the increased number of motions for sanctions that complainants were filing with the EEOC because formal complaints were not being completed within the 180 day time limit. It was SCOTT's understanding that about 30% to 40% of all COIEEO complaints handled by OASCR had exceeded, or were about to exceed, the 180 day time limit. Per OGC's suggestions, OASCR had CSD begin producing weekly Stop Light Reports to monitor and track all COIEEO complaints throughout the informal and formal complaint stages.

In 2014, SCOTT assigned VELASQUEZ and PATTERSON to CSD to assist in managing the COIEEO complaints process throughout the informal and formal complaint stages. These actions have significantly reduced the backlog of overage COIEEO complaints and reduced the number of cases exceeding the 180 day time limit.

Whenever SCOTT is named as an RMO in an EEO complaint, she takes steps to recuse herself from the process by having another OASCR official or employee, sign off on complainant correspondence to avoid any appearance of a conflict of interest. SCOTT did not delay, or direct someone else to delay, the processing of any COIEEO complaints. SCOTT did not delete, or direct others to delete, any COIEEO complaints.

The investigation did not reveal any potential criminal violations and therefore was not presented to the United States Attorney's Office representing the District of Columbia for prosecutive consideration.

* * * * *

LIST OF EXHIBITS

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MEMORANDUM FOR THE SECRETARY

Page 2

OSC previously granted an extension until November 17, 2014, for USDA to transmit its report to OSC and that deadline remains in effect. Should you desire additional information about this response, please do not hesitate to call me on (202) 720-8001, or have a member of your staff contact Ms. Karen L. Ellis, Assistant Inspector General for Investigations at (202) 720-3965.

EXHIBIT 1
HY-6001-0013

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| FISCAL YEAR (FY) | COIEEO FORMAL COMPLAINTS FILED | COIEEO FORMAL COMPLAINTS OVER 180 DAYS | COIEEO FORMAL COMPLAINTS OVER 180 DAYS RATIO (%) |
|------------------|--------------------------------|--|--|
| 2010 | 18 | 16 | 89% |
| 2011 | 38 | 29 | 76% |
| 2012 | 49 | 39 | 80% |
| 2013 | 62 | 28 | 45% |
| 2014 | 64 | 0 | 0% |
| TOTAL | 231 | 112 | 48% |

COIEEO Complaints Filed Against: Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Mgmt

| FISCAL YEAR (FY) | COIEEO FORMAL COMPLAINTS FILED AGAINST RMOs | COIEEO FORMAL COMPLAINTS OVER 180 DAYS | COIEEO FORMAL COMPLAINTS OVER 180 DAYS RATIO (%) |
|------------------|---|--|--|
| 2010 | 0 | 0 | 0% |
| 2011 | 2 | 2 | 5% |
| 2012 | 1 | 1 | 2% |
| 2013 | 3 | 2 | 3% |
| 2014 | 7 | 0 | 0% |
| TOTAL | 13 | 5 | 2% |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 18 |
| COIEEO Formal Complaints Over 180 Days | 16 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 89% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 0 |
| COIEEO Formal Complaints Over 180 Days | 0 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 0% |

| FY 2010 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| NRCS-CF-2009-01293 | 11/14/2009 | No | N/A | 247 | Yes |
| FSA-2010-00236 | 1/21/2010 | No | N/A | 320 | Yes |
| FSA-CF-2010-00368 | 3/6/2010 | No | N/A | 255 | Yes |
| FSIS-CF-2010-00237 | 4/9/2010 | No | N/A | 210 | Yes |
| NRCS-CF-2010-00250 | 4/14/2010 | No | N/A | 274 | Yes |
| CRSD-2010-00343 | 5/13/2010 | No | N/A | 223 | Yes |
| FSA-CF-2010-00437 | 5/11/2010 | No | Amended | 372 | Yes |
| FSA-CF-2010-00511 | 5/25/2010 | No | N/A | 336 | Yes |
| CRSD-2010-01041 | 6/11/2010 | No | N/A | 227 | Yes |
| FSA-CF-2010-00645 | 7/6/2010 | No | N/A | 168 | No |
| CRSD-2010-01030 | 7/8/2010 | No | N/A | 286 | Yes |
| OCFO-2010-00492 | 7/11/2010 | No | N/A | 606 | Yes |
| CRSD-2010-00880 | 7/11/2010 | No | N/A | 305 | Yes |
| CRSD-2011-00359 | 8/12/2010 | No | N/A | 88 | No |
| CRSD-2010-01031 | 8/13/2010 | No | N/A | 577 | Yes |
| OCFO-2010-01028 | 8/23/2010 | No | N/A | 557 | Yes |
| FNCS-CF-2010-00725 | 8/24/2010 | No | N/A | 408 | Yes |
| CRSD-CF-2010-00016 | 8/31/2010 | No | N/A | 322 | Yes |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 38 |
| COIEEO Formal Complaints Over 180 Days | 32 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 84% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 2 |
| COIEEO Formal Complaints Over 180 Days | 2 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 5% |

| FY 2011 COIEEO Formal Complaints | | | | | |
|--|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2010-01016 | 10/21/2010 | No | N/A | 474 | Yes |
| CRSD-2010-01026 | 10/27/2010 | No | N/A | 394 | Yes |
| FS-CF-2010-00844 | 10/27/2010 | No | Extended | 217 | No |
| CRSD-2013-00157 | 11/5/2010 | No | N/A | 431 | Yes |
| CRSD-CF-2010-01045 | 11/9/2010 | No | Amended | 853 | Yes |
| CRSD-2011-00182 | 11/19/2010 | No | N/A | 210 | Yes |
| RD-CF-2010-00864 | 12/1/2010 | No | N/A | 218 | Yes |
| RD-CF-2010-00871 | 12/16/2010 | No | Amended | 426 | Yes |
| CRSD-2011-00183 | 12/27/2010 | No | N/A | 172 | No |
| FSIS-CF-2010-00962 | 12/29/2010 | No | N/A | 288 | Yes |
| CRSD-CF-2010-00005 | 1/4/2011 | Yes | N/A | 351 | Yes |
| CRSD-CF-2010-00010 | 1/11/2011 | No | N/A | 40554 | Yes |
| CRSD-2011-00185 | 2/3/2011 | | N/A | 169 | No |
| FS-CF-2011-00015 | 2/4/2011 | No | N/A | 208 | Yes |
| CRSD-2011-00315 | 3/15/2011 | No | N/A | 281 | Yes |
| CRSD-2011-00314 | 3/17/2011 | | N/A | 129 | No |
| CRSD-2011-00317 | 4/6/2011 | No | N/A | 407 | Yes |
| CRSD-2011-00451 | 4/6/2011 | No | N/A | 705 | Yes |
| CRSD-2011-00321 | 4/20/2011 | No | N/A | 295 | Yes |
| CRSD-2011-00349 | 5/2/2011 | No | N/A | 287 | Yes |
| CRSD-2011-00450 | 5/9/2011 | No | N/A | 599 | Yes |
| CRSD-2011-00316 consolidated with CRSD-2011-00773, CRSD-2011-00849 | 6/1/2011 | No | N/A | 723 | Yes |
| OCFO-2011-00578 | 6/13/2011 | No | N/A | 344 | Yes |
| CRSD-2011-00632 | 6/17/2011 | No | N/A | 220 | Yes |
| CRSD-2011-00447 | 6/27/2011 | No | N/A | 324 | Yes |
| RMA-2011-00610 | 6/28/2011 | No | N/A | 479 | Yes |
| OCFO-2011-00620 | 7/7/2011 | No | N/A | 307 | Yes |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 38 |
| COIEEO Formal Complaints Over 180 Days | 32 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 84% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 2 |
| COIEEO Formal Complaints Over 180 Days | 2 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 5% |

| FY 2011 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2011-00338 | 7/12/2011 | No | N/A | 290 | Yes |
| CRSD-2011-00335 | 7/12/2011 | No | N/A | 318 | Yes |
| CRSD-2011-00536 | 7/18/2011 | No | N/A | 44 | No |
| CRSD-CF-2011-01113 | 7/21/2011 | No | N/A | 832 | Yes |
| CRSD-2011-00547 | 7/22/2011 | No | N/A | 52 | No |
| CRSD-CF-2011-00006 | 7/25/2011 | Yes | N/A | 680 | Yes |
| CRSD-2011-00653 | 7/26/2011 | No | N/A | 183 | Yes |
| OCFO-2011-00688 | 8/11/2011 | No | N/A | 371 | Yes |
| CRSD-2011-00726 | 8/23/2011 | | N/A | 258 | Yes |
| CRSD-CF-2011-01114 | 9/9/2011 | No | N/A | 254 | Yes |
| CRSD-CF-2011-00010/CRSD-CF-2011-01114 | 9/9/2011 | No | N/A | 254 | Yes |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 49 |
| COIEEO Formal Complaints Over 180 Days | 39 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 80% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 1 |
| COIEEO Formal Complaints Over 180 Days | 1 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 2% |

| FY 2012 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| FSA-CF-2011-00775 | 10/5/2011 | No | N/A | 145 | No |
| OCFO-2011-00676 | 10/11/2011 | No | Yes | 693 | Yes |
| CRSD-2011-00894 | 10/12/2011 | No | N/A | 176 | No |
| CRSD-CF-2011-01115 | 11/14/2011 | No | N/A | 415 | Yes |
| CRSD-CF-2011-00008 | 11/15/2011 | No | N/A | 414 | Yes |
| CRSD-2011-00850 | 11/21/2011 | No | N/A | 172 | No |
| CRSD-2011-00863 | 12/2/2011 | No | N/A | 453 | Yes |
| OCFO-CF-2011-01097 | 12/9/2011 | No | N/A | 216 | No |
| OCFO-2011-01084 | 12/27/2011 | No | N/A | 220 | Yes |
| OCFO-2011-01075 | 12/29/2011 | No | N/A | 203 | Yes |
| FNCS-CF-2011-01110 | 2/4/2012 | No | Amended | 639 | Yes |
| CRSD-2012-00331 consolidated with CRSD-2012-00615 & CRSD-2012-00468 | 2/5/2012 | No | N/A | 438 | Yes |
| FS-2012-00200/FS-2012-00099 | 2/7/2012 | No | N/A | 339 | Yes |
| CRSD-2011-00830 | 2/9/2012 | No | N/A | 211 | Yes |
| CRSD-2011-01102 | 2/13/2012 | No | N/A | 168 | No |
| FNCS-CF-2012-00266 | 2/16/2012 | No | N/A | 543 | Yes |
| NRCS-CF-2012-00125 | 2/23/2012 | No | N/A | 561 | Yes |
| CRSD-2012-00204 | 3/6/2012 | No | N/A | 417 | Yes |
| CRSD-2011-01112 | 3/9/2012 | No | N/A | 140 | No |
| CRSD-2011-01107 | 3/12/2012 | No | N/A | 307 | Yes |
| CRSD-2012-00372 | 3/16/2012 | No | N/A | 405 | Yes |
| CRSD-2011-01103 | 3/23/2012 | No | N/A | 390 | Yes |
| CRSD-2012-00280 | 3/28/2012 | No | N/A | 449 | Yes |
| APHIS-CF-2012-01033 | 4/4/2012 | No | N/A | 323 | Yes |
| APHIS-CF-2012-01035 | 4/18/2012 | No | N/A | 309 | Yes |
| FNCS-CF-2012-00474 | 4/19/2012 | No | N/A | 203 | Yes |
| CRSD-CF-2012-00002 | 4/20/2012 | No | N/A | 510 | Yes |
| CRSD-2012-00422 | 4/24/2012 | No | N/A | 323 | Yes |
| CRSD-2012-00552 | 5/1/2012 | No | N/A | 127 | No |
| CRSD-2012-00347 | 5/11/2012 | No | N/A | 292 | Yes |
| CRSD-2012-00633 | 5/16/2012 | No | N/A | 425 | Yes |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 49 |
| COIEEO Formal Complaints Over 180 Days | 39 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 80% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 1 |
| COIEEO Formal Complaints Over 180 Days | 1 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 2% |

| FY 2012 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2012-00378 | 6/12/2012 | No | N/A | 465 | Yes |
| CRSD-2012-00382 | 6/12/2012 | No | N/A | 142 | No |
| CRSD-2012-00345 | 6/12/2012 | No | N/A | 398 | Yes |
| CRSD-2012-01022 | 6/15/2012 | No | N/A | 553 | Yes |
| CRSD-2012-00646 | 6/26/2012 | No | N/A | 372 | Yes |
| CRSD-2012-00700 | 7/2/2012 | No | N/A | 234 | Yes |
| CRSD-2012-00553 | 7/2/2012 | No | N/A | 325 | Yes |
| CRSD-2012-00569 | 7/8/2012 | No | N/A | 319 | Yes |
| CRSD-2012-00632 | 7/10/2012 | No | N/A | 240 | Yes |
| CRSD-2012-00624 | 7/17/2012 | No | N/A | 310 | Yes |
| CRSD-2012-00803 | 7/23/2012 | No | N/A | 178 | No |
| CRSD-CF-2012-00013 | 7/31/2012 | No | N/A | 381 | Yes |
| CRSD-2012-00623 | 8/1/2012 | No | N/A | 629 | Yes |
| FS-CF-2012-01039 | 8/13/2012 | No | N/A | 413 | Yes |
| CRSD-CF-2012-01046 | 8/13/2012 | No | N/A | 728 | Yes |
| FSIS-CF-2012-00584 | 8/20/2012 | No | N/A | 233 | Yes |
| CRSD-2012-01045 | 9/5/2012 | Yes | N/A | 582 | Yes |
| FSA-CF-2012-00688 | 9/18/2012 | No | N/A | 162 | No |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 62 |
| COIEEO Formal Complaints Over 180 Days | 28 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 45% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 3 |
| COIEEO Formal Complaints Over 180 Days | 2 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 3% |

| FY 2013 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2012-00806 | 10/4/2012 | No | N/A | 251 | Yes |
| OCFO-2012-00772 | 10/10/2012 | No | N/A | 112 | No |
| NRCS-CF-2012-01008 | 10/29/2012 | No | N/A | 240 | Yes |
| FSIS-CF-2013-00013 | 11/15/2012 | No | N/A | 232 | Yes |
| OCFO-2012-00943 | 11/21/2012 | No | N/A | 236 | Yes |
| OCFO-2013-00096 | 12/14/2012 | No | N/A | 160 | No |
| CRSD-CF-2012-01034 | 12/15/2012 | No | N/A | 164 | No |
| CRSD-2013-00163 | 12/19/2012 | No | N/A | 183 | Yes |
| FSA-CF-2012-01010 | 1/10/2013 | No | N/A | 237 | Yes |
| OCFO-2012-00957 | 1/10/2013 | No | N/A | 203 | Yes |
| OCFO-2013-00175 | 1/29/2013 | No | N/A | 205 | Yes |
| CRSD-2013-00162 | 2/4/2013 | No | N/A | 143 | No |
| CRSD-2012-01027 | 2/6/2013 | No | N/A | 141 | No |
| CRSD-2012-01033 | 2/11/2013 | No | N/A | 185 | Yes |
| CRSD-2012-01031 | 2/18/2013 | No | N/A | 175 | No |
| CRSD-2012-01024 | 2/22/2013 | No | N/A | N/A | Yes |
| CRSD-2012-01034 | 2/25/2013 | No | N/A | 67 | No |
| CRSD-2013-00159 | 2/27/2013 | No | N/A | 245 | Yes |
| CRSD-2012-01030 | 3/4/2013 | No | N/A | 184 | Yes |
| CRSD-2013-00268 | 3/5/2013 | No | N/A | 164 | No |
| CRSD-2012-01029 | 3/5/2013 | Yes | N/A | 281 | Yes |
| CRSD-2013-00244 | 3/6/2013 | Yes | N/A | 155 | No |
| NRCS-CF-2013-00294 | 3/7/2013 | No | N/A | 22 | No |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 62 |
| COIEEO Formal Complaints Over 180 Days | 28 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 45% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Againts Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 3 |
| COIEEO Formal Complaints Over 180 Days | 2 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 3% |

| FY 2013 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2012-00669 | 3/8/2013 | No | N/A | 263 | Yes |
| CRSD-2013-00185 | 3/11/2013 | No | N/A | 183 | Yes |
| CRSD-CF-2012-01032 | 3/11/2013 | No | N/A | 179 | No |
| CRSD-2013-00153 | 3/11/2013 | No | Amended | 351 | No |
| CRSD-2013-00155 | 3/14/2013 | No | N/A | 180 | No |
| CRSD-2013-00277 | 3/14/2013 | No | N/A | 221 | Yes |
| CRSD-2013-00154 | 3/30/2013 | No | N/A | 223 | Yes |
| FSA-CF-2013-00215 | 4/1/2013 | No | N/A | 170 | No |
| CRSD-2013-00309 | 4/2/2013 | No | N/A | 395 | Yes |
| CRSD-CF-2013-00516 | 4/22/2013 | No | N/A | 232 | Yes |
| FNCS-CF-2013-00452 | 4/24/2013 | No | N/A | 111 | No |
| NRCS-CF-2013-00507 | 4/25/2013 | No | N/A | 179 | No |
| RD-CF-2013-00420 | 5/10/2013 | No | N/A | 196 | Yes |
| CRSD-CF-2013-00422 | 5/14/2013 | No | N/A | 223 | Yes |
| CRSD-2013-00450 | 5/17/2013 | No | N/A | 157 | No |
| CRSD-2012-01028 | 5/23/2013 | Yes | N/A | 179 | No |
| CRSD-2013-00449 | 6/6/2013 | No | N/A | 242 | No |
| CRSD-2013-00387 | 6/10/2013 | | N/A | 182 | No |
| CRSD-2013-00583 | 6/19/2013 | No | N/A | 316 | No |
| CRSD-2013-00579 | 6/19/2013 | No | Amended | 286 | No |
| NRCS-CF-2013-00506 | 6/27/2013 | No | N/A | 195 | Yes |
| CRSD-2013-00748 | 7/25/2013 | No | N/A | 187 | Yes |
| NRCS-CF-2013-00715 | 7/29/2013 | No | N/A | 193 | Yes |
| APHIS-CF-2013-00744 | 7/31/2013 | No | N/A | 152 | No |
| FSIS-CF-2013-00617 | 7/31/2013 | No | Amended | 282 | No |
| CRSD-2013-00672 | 8/2/2013 | No | N/A | 237 | No |
| CRSD-CF-2013-00745 | 8/7/2013 | No | N/A | 174 | No |
| FNCS-CF-2013-00732 | 8/10/2013 | No | N/A | 121 | No |
| CRSD-2013-00660 | 8/19/2013 | No | N/A | 165 | No |
| FSA-CF-2013-00708 | 8/20/2013 | No | N/A | 268 | Yes |
| CRSD-CF-2013-00480 | 8/26/2013 | Yes | N/A | 256 | Yes |
| CRSD-2013-01061 | 8/26/2013 | No | N/A | 196 | Yes |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|-----|
| COIEEO Formal Complaints Filed | 62 |
| COIEEO Formal Complaints Over 180 Days | 28 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 45% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Againts Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 3 |
| COIEEO Formal Complaints Over 180 Days | 2 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 3% |

| FY 2013 COIEEO Formal Complaints | | | | | |
|---|---|---|-----------------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2013-00183 | 8/29/2013 | No | Held in Abeyance, Class Complaint | N/A | No |
| CRSD-2013-00771 | 9/9/2013 | No | N/A | 181 | Yes |
| CRSD-2013-00679 | 9/11/2013 | No | N/A | 177 | No |
| CRSD-2013-00791 | 9/17/2013 | No | N/A | 283 | No |
| RD-CF-2013-00786 | 9/25/2013 | No | N/A | 176 | No |
| CRSD-2013-00599 | 9/27/2013 | No | N/A | 4 | No |
| CRSD-2013-00737 | 9/30/2013 | No | N/A | 106 | No |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|----|
| COIEEO Formal Complaints Filed | 64 |
| COIEEO Formal Complaints Over 180 Days | 1 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 2% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 7 |
| COIEEO Formal Complaints Over 180 Days | 0 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 0% |

| FY 2014 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| RD-CF-2013-00906 | 10/25/2013 | No | Amended | 340 | No |
| CRSD-CF-2012-01041 | 11/20/2013 | Yes | Amended | 272 | No |
| NRCS-CF-2013-00883 | 11/25/2013 | No | N/A | 309 | Yes |
| CRSD-2013-01044 | 12/7/2013 | No | N/A | 174 | No |
| FS-CF-2013-01034 | 12/9/2013 | | Amended | 295 | No |
| CRSD-2013-01023 | 12/11/2013 | No | Dismissed | 58 | No |
| NAD-CF-2013-01038 | 12/16/2013 | No | Extension | 288 | No |
| CRSD-2013-01054 | 12/17/2013 | No | N/A | 155 | No |
| CRSD-2013-01055 | 1/4/2014 | No | N/A | 179 | No |
| CRSD-CF2-2014-00201 | 1/9/2014 | Yes | Withdrawal | 33 | No |
| ERS-CF-2014-00089 | 1/13/2014 | No | Dismissed | 46 | No |
| GIPSA-CF-2013-01060 | 1/21/2014 | No | Withdrawal | 48 | No |
| CRSD-2014-00108 | 1/27/2014 | Yes | N/A | 178 | No |
| CRSD-2013-00935 | 1/28/2014 | No | N/A | 126 | No |
| FSIS-CF-2013-01057 | 1/28/2014 | No | Amended | 245 | No |
| FNCS-CF-2014-00044 | 1/30/2014 | No | Dismissed | 21 | No |
| CRSD-2013-01032 | 2/7/2014 | No | N/A | 178 | No |
| CRSD-CF-2014-00160 | 2/11/2014 | No | N/A | 135 | No |
| FSA-CF-2014-00109 | 3/17/2014 | No | Amended | 197 | No |
| CRSD-2014-00207 | 3/17/2014 | No | Extension | 147 | No |
| APHIS-CF-2014-00173 | 3/25/2014 | No | | 94 | No |
| CRSD-2014-00279 | 3/31/2014 | No | N/A | 179 | No |
| CRSD-CF-2014-00184 | 4/4/2014 | No | N/A | 179 | No |
| NAD-CF-2014-00236 | 4/5/2014 | No | N/A | 178 | No |
| NRCS-CF-2014-00227 | 4/11/2014 | No | N/A | 172 | No |
| ARS-CF-2014-00367 | 4/14/2014 | No | N/A | 169 | No |
| CRSD-2014-00239 | 4/14/2014 | No | N/A | 169 | No |
| FS-CF-2014-00200 | 4/18/2014 | No | N/A | 165 | No |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|----|
| COIEEO Formal Complaints Filed | 64 |
| COIEEO Formal Complaints Over 180 Days | 1 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 2% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 7 |
| COIEEO Formal Complaints Over 180 Days | 0 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 0% |

| FY 2014 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2014-00304 | 4/22/2014 | No | N/A | 161 | No |
| FSIS-CF-2014-00296 | 4/22/2014 | No | N/A | 161 | No |
| FSA-CF-2014-00345 | 5/5/2014 | No | N/A | 148 | No |
| CRSD-2014-00398 | 5/6/2014 | Yes | N/A | 147 | No |
| NRCS-CF-2014-00228 | 5/7/2014 | No | N/A | 146 | No |
| CRSD-CF-2014-00271 | 5/9/2014 | Yes | N/A | 144 | No |
| CRSD-2014-00203 | 5/14/2014 | No | N/A | 139 | No |
| CRSD-CF-2014-00416 | 5/14/2014 | Yes | N/A | 139 | No |
| FAS-CF-2014-00347 | 5/15/2014 | No | N/A | 138 | No |
| CRSD-2014-00315 | 5/19/2014 | No | N/A | 134 | No |
| CRSD-2014-00312 | 5/19/2014 | No | N/A | 134 | No |
| FAS-CF-2014-00332 | 5/28/2014 | No | N/A | 125 | No |
| OCFO-CF-2014-00516 | 6/5/2014 | No | N/A | 117 | No |
| CRSD-2014-00356 | 6/24/2014 | No | N/A | 98 | No |
| NRCS-CF-2014-00397 | 6/26/2014 | No | N/A | 96 | No |
| CRSD-2014-00537 | 6/27/2014 | No | N/A | 95 | No |
| FSA-CF-2014-00586 | 7/3/2014 | No | N/A | 89 | No |
| CRSD-2014-00600 | 7/9/2014 | No | N/A | 83 | No |
| FS-CF-2014-00557 | 7/23/2014 | No | N/A | 69 | No |
| OCFO-CF-2014-00607 | 7/24/2014 | No | N/A | 68 | No |
| RD-CF-2014-00565 | 7/25/2014 | No | N/A | 67 | No |
| CRSD-CF-2014-00567 | 8/5/2014 | No | N/A | 56 | No |
| CRSD-CF-2014-00691 | 8/8/2014 | Yes | N/A | 53 | No |
| RMA-CF-2014-00682 | 8/14/2014 | No | N/A | 47 | No |
| CRSD-2014-00583 | 8/18/2014 | No | N/A | 43 | No |
| CRSD-2014-00668 | 8/26/2014 | No | N/A | 35 | No |
| CRSD-2014-00669 | 8/26/2014 | No | N/A | 35 | No |
| CRSD-2014-00672 | 8/26/2014 | No | N/A | 35 | No |
| CRSD-2014-00664 | 8/27/2014 | No | N/A | 34 | No |
| FSA-CF-2014-00556 | 8/27/2014 | No | N/A | 34 | No |
| CRSD-2014-00673 | 8/28/2014 | No | N/A | 33 | No |
| FSA-CF-2014-00551 | 8/29/2014 | No | N/A | 32 | No |
| RD-CF-2014-00554 | 9/4/2014 | No | N/A | 26 | No |
| CRSD-2014-00612 | 9/16/2014 | No | N/A | 14 | No |

EXHIBIT 1
COIEEO Formal Complaints OASCR Received between FY 2010 and FY 2014

| | |
|--|----|
| COIEEO Formal Complaints Filed | 64 |
| COIEEO Formal Complaints Over 180 Days | 1 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 2% |

| | |
|---|----|
| COIEEO Formal Complaints Filed Against Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | 7 |
| COIEEO Formal Complaints Over 180 Days | 0 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 0% |

| FY 2014 COIEEO Formal Complaints | | | | | |
|---|---|---|----------------------------|---|---|
| Complaint Number | DATE COIEEO Formal Complaint Filed | RMO = Winnona Scott, Joe Leonard, Fred Pfaeffle, or OASCR Official | Amended or Extended | COIEEO Formal Complaint Elapsed Days | COIEEO Formal Complaints Over 180 Days |
| CRSD-2014-00674 | 9/17/2014 | No | N/A | 13 | No |
| CRSD-2014-00623 | 9/26/2014 | No | N/A | 4 | No |

EXHIBIT 2
HY-6001-0013

Exhibit 2

**Summary Chart of COIEEO Complaints Identified in Office of Special Counsel (OSC)
Referrals**

| FY | OSC WBC | |
|--------------|---------------------|--------------------------------|
| | FORMAL COIEEO FILED | FORMAL COIEEO OVER 180 DAYS |
| 2010 | 1 | 0 |
| 2011 | 5 | 4 |
| 2012 | 5 | 5 |
| 2013 | 9 | 6 |
| 2014 | 5 | 0 |
| TOTAL | 25 | 15 |

Exhibit 2
COIEEO Complaints Identified in Office of Special Counsel (OSC) Referrals

| | |
|--|-----|
| COIEEO Formal Complaints Filed/Investigated within Timeframe | 29 |
| COIEEO Formal Complaints Over 180 Days | 17 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 59% |

| FY | Complaint Number | OSC File Number | Formal/Informal | DATE COIEEO Formal Complaint Filed | Amended or Extended | Date ROI Issued or Dismissed | COIEEO Formal Complaints Over 180 Days |
|-----------|--|------------------------|------------------------|---|----------------------------|-------------------------------------|---|
| FY 2010 | CRSD-CF-2010-00016 | DI-14-2558, DI-14-4627 | Formal Complaint | 8/31/2010 | Amended | 322 | No |
| FY 2010 | CRSD-CF-2010-00015 | DI-14-2558 | Informal Complaint | N/A | N/A | N/A | No |
| FY 2011 | CRSD-CF-2010-00005 | DI-14-2558 | Formal Complaint | 1/4/2011 | N/A | 351 | Yes |
| FY 2011 | CRSD-CF-2010-00010 | DI-14-4627 | Formal Complaint | 1/11/2011 | N/A | 40554 | Yes |
| FY 2011 | FS-CF-2011-00015 | DI-14-4627 | Formal Complaint | 2/4/2011 | N/A | 208 | No |
| FY 2011 | CRSD-CF-2011-01113/CRSD-CF-2009-00010 | DI-14-2558, DI-14-4627 | Formal Complaint | 7/21/2011 | N/A | 832 | Yes |
| FY 2011 | CRSD-CF-2011-00006 | DI-14-4627 | Formal Complaint | 7/25/2011 | N/A | 680 | Yes |
| FY 2011 | CRSD-2011-00548 | DI-14-4627 | Informal Complaint | N/A | N/A | N/A | No |
| FY 2012 | CRSD-CF-2011-01115 | DI-14-4627 | Formal Complaint | 11/14/2011 | N/A | 415 | Yes |
| FY 2012 | CRSD-2012-00553 | DI-14-4627 | Formal Complaint | 7/2/2012 | N/A | 325 | Yes |
| FY 2012 | CRSD-CF-2012-00013 | DI-14-2558 | Formal Complaint | 7/31/2012 | N/A | 381 | Yes |
| FY 2012 | CRSD-CF-2012-01046/CRSD-CF-2012-00011 | DI-14-2558 | Formal Complaint | 8/13/2012 | N/A | 728 | Yes |
| FY 2012 | CRSD-2012-01045/CRSD-CF-2014-0038 | DI-14-2558 | Formal Complaint | 9/5/2012 | N/A | 582 | Yes |
| FY 2012 | CRSD-CF-2013-00521 | DI-14-2558 | Informal Complaint | N/A | N/A | N/A | No |
| FY 2013 | FSA-CF-2012-00688 | DI-14-2558 | Formal Complaint | 9/18/2012 | N/A | 162 | No |
| FY 2013 | CRSD-2012-01029 | DI-14-2558 | Formal Complaint | 3/5/2013 | N/A | 281 | Yes |
| FY 2013 | CRSD-2013-00309 | DI-14-4627 | Formal Complaint | 4/2/2013 | N/A | 395 | Yes |
| FY 2013 | CRSD-CF-2013-00422 | DI-14-4627 | Formal Complaint | 5/14/2013 | N/A | 223 | Yes |
| FY 2013 | CRSD-2012-01028/CRSD-2012-00018/CRSD-CF-2012-00001 | DI-14-2558 | Formal Complaint | 5/23/2013 | N/A | 179 | No |
| FY 2013 | CRSD-CF-2013-00745 | DI-14-2558 | Formal Complaint | 8/7/2013 | N/A | 174 | No |
| FY 2013 | FSA-CF-2013-00708 | DI-14-2558 | Formal Complaint | 8/20/2013 | N/A | 268 | Yes |
| FY 2013 | CRSD-CF-2013-00480/CRSD-CF-2013-01062 | DI-14-2558 | Formal Complaint | 8/26/2013 | N/A | 256 | Yes |
| FY 2013 | CRSD-2013-01061 | DI-14-2558 | Formal Complaint | 8/26/2013 | N/A | 196 | Yes |
| FY 2014 | CRSD-CF-2012-01041 | DI-14-2558, DI-14-4627 | Formal Complaint | 11/20/2013 | Amended | 274 | No |
| FY 2014 | CRSD-2014-00108 | DI-14-4627 | Formal Complaint | 1/27/2014 | N/A | 178 | Yes |
| FY 2014 | CRSD-CF-2014-00271 | DI-14-2558 | Formal Complaint | 5/9/2014 | N/A | 26 | No |
| FY 2014 | CRSD-CF-2014-00416 | DI-14-2558 | Formal Complaint | 5/14/2014 | N/A | 72 | No |

Exhibit 2
COIEEO Complaints Identified in Office of Special Counsel (OSC) Referrals

| | |
|--|-----|
| COIEEO Formal Complaints Filed/Investigated within Timeframe | 29 |
| COIEEO Formal Complaints Over 180 Days | 17 |
| COIEEO Formal Complaints Over 180 Days Ratio (%) | 59% |

| FY | Complaint Number | OSC File Number | Formal/Informal | DATE COIEEO Formal Complaint Filed | Amended or Extended | Date ROI Issued or Dismissed | COIEEO Formal Complaints Over 180 Days |
|--------------------------|---|------------------------|------------------------|---|----------------------------|-------------------------------------|---|
| FY 2014 | FSA-CF-2014-00586 | DI-14-2558 | Formal Complaint | 7/3/2014 | N/A | 22 | No |
| FY 2014 | CRSD-CF-2014-00168/CRSD-CF-2014-00201 | DI-14-2558 | Informal Complaint | N/A | N/A | N/A | No |
| OUTSIDE OF REVIEW PERIOD | Region 5 Forest Service California Region | DI-14-4627 | Formal Complaint | Unknown | Unknown | Unknown | Unknown |
| OUTSIDE OF REVIEW PERIOD | OCFO Complaints | DI-14-4627 | Formal Complaint | Unknown | Unknown | Unknown | Unknown |
| OUTSIDE OF REVIEW PERIOD | CRSD-2004-00099 | DI-14-2558 | Formal Complaint | 1/30/2004 | N/A | 347 | N/A |
| OUTSIDE OF REVIEW PERIOD | CRSD-CF-2006-02614 | DI-14-2558 | Formal Complaint | 12/29/2006 | Unknown | 256 | N/A |
| OUTSIDE OF REVIEW PERIOD | CRSD-CF-2008-00001 | DI-14-2558 | Formal Complaint | 11/10/2007 | Unknown | 209 | N/A |
| OUTSIDE OF REVIEW PERIOD | CRSD-2009-00373 | DI-14-4627 | Formal Complaint | 5/11/2009 | N/A | 312 | Yes |
| OUTSIDE OF REVIEW PERIOD | Unknown | DI-14-4627 | Formal Complaint | Unknown | Unknown | Unknown | Unknown |

EXHIBIT 3
HY-6001-0013

CITY: Beltsville

STATE: MD

I, Gayle Marie Petersen, freely and voluntarily affirm under penalty of perjury, the following statement, made to SA Stephen Rames, SA HAROLD STANFORD, who has identified themselves to me as a Special Agent of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

GMP I am an EEO Specialist, former Branch Chief GMP of CSD from October 2012 to ~~March~~ ^{April} 2014. As a Branch Chief I was responsible for the day to day operations of the Division as much as possible. I was the legal and technical sufficiency reviewer for CSD and as such, all documents for CSD had final review by me. In regards to OASCR not taking timely action on a number of civil rights complaints against OASCR managers and other responsible management officials at USDA I witnessed the deletion, removal, disappearance, mis-management, failure to process timely (within 180 days) numerous conflict of interest civil rights complaints. For example, and in specific, the civil rights complaints filed by Denise Banks, Carol Sanders, Rosetta ^{GMP} Davis, Karen Cleaver Bascombe, Sandra Sewell, Lawrence Albert, Nadine Chatman, Sheila Bryant, Demetrius Rios, and Charles Smith. I became GMP

X 
(Signature)

DATE: 7/21/14

^{GMP} aware of this through my regular duties as Branch Chief of CSD. From approximately 2010 to ^{SEP} 2012, MSCG also known as ^{GMP} Exclusively Innovative Management Solutions, processed all conflict of interest civil rights complaints for USDA. This process entailed intake, counseling, investigations, final Agency decisions, and hearing requests. Hearing requests includes packaging up the case files for EEOC Administrative Hearings. It is my observation that this failure to process timely these conflict complaints was deliberate and intentional and carried out by ^{GMP} Winnona Scott with the full knowledge and approval of ^{GMP} Joe Leonard, ~~ASCR~~ ^{GMP} ASCR, and Fred Pfaeffle Arana Deputy ASCR. ^{GMP} Winnona Scott has always been the COIR for the contractors handling the conflict complaints; MSCG, TMS, USPS, Department of Interior, and National Finance Center. For Department of Interior ^{there} is an inter-Agency agreement for them to process the conflict cases, which Winnona oversees. Under Agency directives and regulations, 29 CFR 1614, and Management Directive 110 ^{which} states that the Agency EEO Director [JOE LEONARD] and OGC are not to be directly involved in the management of conflict cases because regulation requires separation, because impartiality is important to the credibility of ^{GMP}

X 
(Signature)

DATE: 7/21/14

USDA/OASCR
is in violation
gmp

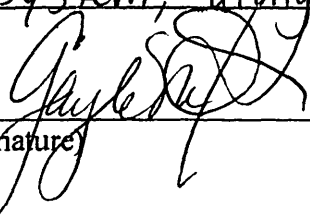
^{gmp} the EEO program. Per MD-110 § 6(IV)(A), the Director also must ensure that there is no conflict or appearance of conflict of interest in the investigation of complaints. When

Acting
Director
of CSD
gmp

* ^{gmp} Winona Scott requests Stop Light reports regarding conflict complaints that reveal the identity and status of conflict complaints against OASCR management for JOE LEONARD and DGC it violates the conflict of interest. ^{REGulations} ^{gmp}

Anika Patterson and Pilar Velasquez were both installed in key CSD positions to further facilitate and carry out the goals of ^{gmp} Winona Scott, Joe Leonard, and Fred Pfeffe, to manipulate conflict complaints filed against them, their Deputies, and other USDA responding management officials, which include GS-15 through SES throughout the Department. Specifically DM and its subcomponents, and USDA Civil Rights offices. OASCR management continually changes the definition of a conflict case, which impacts the integrity of the process.

I can personally attest to the fact that my complaint that was filed against ^{gmp} Winona Scott and Joe Leonard in January ~~2014~~ ^{of} 2014 was deleted in the iComplaints system, along with another person's complaint. ^{gmp}

X 
(Signature)

DATE: 7/21/14

CITY: Beltzville

STATE: MD

gmp My initial complaint number CRSD-CF-2014-00168 disappeared from the iecomplaints system and DRMD could not find the complaint.

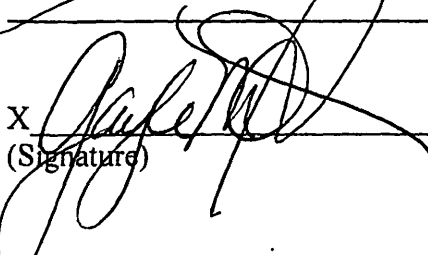
Nadine Chatman and I contacted Mary Thomas, Michelle Washington, and Cordell Patton from DRMD about this deletion and ~~never~~ ^{we were} provided an explanation for the disappearance of the complaint.

Therefore, Nadine Chatman had to recreate my old case under a new case number CRSD-CF-2014-00201. I do not have any knowledge or information pertaining to the deletion of the other persons' complaint.

I do not recall any information about the other persons' complaint. Nadine Chatman, Paula Graham, Denise Banks, and Debbie Lopez, along with the other complainants listed on page 7 of this statement will have more information about the mis-management and deletion of conflict complaints. *gmp*

~~NOTHING ELSE FOLLOWS~~

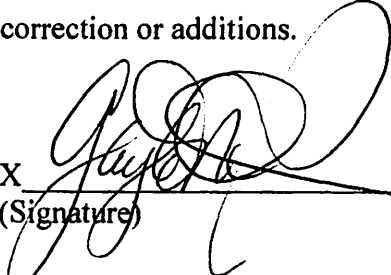
gmp
7/21/14

X 
(Signature)

DATE: 7/21/14

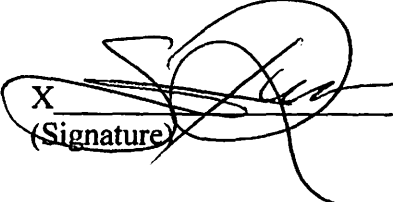
~~NOTHING ELSE FOLLOWS~~
gmp
7/21/14

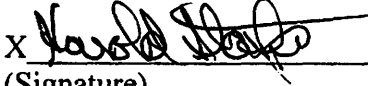
I have read this statement, consisting of 5 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 7/21/14

Subscribe and sworn before me this 21st day of July 2014.

X 
(Signature), Special Agent USDA-OIG-Investigations

X 
(Signature), Special Agent USDA-OIG-Investigations

I, Nadine Marie Chatman, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramas, and Mike Riddick who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

NMC 1) How many EEO complaints have you filed with OASCR, against whom, and what are the corresponding complaint numbers, and who processed the complaint (informal/formal)?

My name is Nadine Chatman, I am a Program Specialist GS-0302-13, my current supervisor is Winona Scott. In March 18, 2013 I filed an EEO complaint (CRSD-CF-2013-00480) against Bobbie Moore and Joe Leonard. A list of the complaint dates are in attachment 1. CRSD-CF-2013-00480 was processed informally by NFC. On May 22, 2013 I filed a formal complaint with EEO as was indicated in my NRTE, I sent it via fax and mail. In June and July I emailed Winona Scott about the complaint because I did not receive any contact from EEO or a contractor who would process the formal complaint. Winona was aware of this complaint CRSD-CF-2013-00480. On ^{approximately} ^(NMC) June 7, 2014 V. Hall, Director of EEO hand delivered my mailed formal complaint to CSD, it was in a blue correspondence folder addressed to Bobbie Moore. Paula Graham, EEO Assistant received the complaint and gave it to me because it was a conflict of interest for the person I filed a complaint against to receive/process the complaint. I filed another complaint in August 29, 2013 (CRSD-CF-2013-01062) see attachment 2 for timeframes of complaint. I filed another complaint on May 23, 2013 (CRSD-2013-00720) see attachment 3. I filed another complaint on May 20, 2013 (CRSD-2013-01061), which I cannot verify the timeframe of the complaint because I do not have any documents

NMC

Nadine M. Chatman
(Signature)

DATE: 7/31/2014

NMC

that I could reference. In June 2014, I contacted Winona Scott via email I asked for an EEO counselor. She responded by saying she would assign a counselor, which she never did. I was not aware of a case number being generated for this. I did not have the opportunity to file an informal complaint for my issues. I sent another email approximately in July 2014 to Winona Scott. She referred me to Archie Crawford, Civil Rights Director for the Forest Service. I did not contact Mr. Crawford. Mrs. Scott was the person I was attempting to file a complaint against. NMC

(NMC) saying I was filing formal

2) Did you experience any delays in the processing of any of your complaints, please list complaint numbers?

Please see question 1.

~~Nothing follows~~

7/31/2014
NMC

X Malcolm Chafin
(Signature)

DATE: 7/31/2014

~~Nothing Follows
NMC 7/31/2014~~

3) By Whom?

~~NMC~~ Based on information that ~~Katrice Jackson~~ ~~Gayle Peterson~~, provided me and information on Gayle Peterson's complaints I was aware of during my official duties, I recognized that our complaints ~~Why were they delayed?~~ were being delayed. Winona Scott is the point of contact for processing CSO complaints. She should know that complaints need to be timely processed. In regards to Gayle Peterson's complaint, I know that there were issues with inputting complaint intake into iComplaints. I created a complaint number and started the intake process for Gayle. A few days later I attempted to access Gayle's complaint because she made some changes to her complaint. ~~with~~ ~~NMC~~ I could not find the initial iComplaint number. I emailed Debbie Lopez, who email Coreliss in Data Mgmt OASER about the missing complaint number. Coreliss suggested I recreate the iComplaint with a new number. I am not sure if Gayle experienced issues with timeliness for her complaint. NMC

~~Nothing follows NMC 7/31/2014~~

X Madeline M. Chatur
(Signature)

DATE: 7/31/2014

Were any of your complaints intentionally deleted, please list complaint numbers?

~~No
Nothing follows nmc 7/31/2014~~

By Whom?

~~N/A
Nothing follows 7/31/2014 nmc~~

How did you know that the complaint was intentionally deleted?

~~N/A
Nothing follows 7/31/2014 nmc~~

X _____
(Signature)

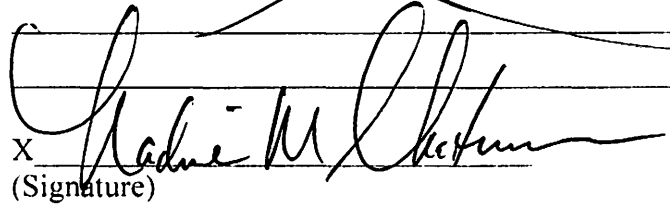
DATE: _____

~~Nothing follows~~ ^{NMC} 7/31/2014

Is there any additional information you can provide regarding your experience with the processing of your EEO complaints?

^{NMC} Please speak with Bobbie Moore. She told me directly that MSCG contractor had messed up many of the conflict complaints. MSCG were supposed to work complaints from intake to formal complaint ^{NMC} MSCG/IMS have complaint files that ~~MSCG~~ CSD does not have. I never processed EEO ^{NMC} counseling for any of my co-workers. Conflict case files are not being properly secured. Conflict cases are input into complaints and ~~ASCR~~ employees can view conflict complaints. NMC

~~Nothing follows~~ ^{NMC} 7/31/2014

X 
(Signature)

DATE: 7/31/2014

~~Nothing Follows NWC 7/31/2014~~

I have read this statement, consisting of 6 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Madeline M. Chapman
(Signature)

DATE: 7/31/2014

Subscribe and sworn before me this 31st day of July 2014

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X _____
(Signature)

DATE: _____

NMC
1/31/2014

CRSD-CF-2013-00480

Attachment 1

- 3/18/2013 - Intake / initial complaint
- 5/9/2013 - Received Notice of Right to File (NRTF) from NFC Counselor
- 5/22/2013 - Filed formal complaint with ECD, per NRTF
- 5/25/2013 - ECD received Formal Complaint

6/7/2013 - ECD, Vi Hall attempted to hand deliver Formal complaint to Bobbie Moore CSD. Paula Graham EEO Assistant gave Nadine Chatman the blue correspondence/Formal Complaint because she knew it was a conflict of interest for the RMO to receive complaint. Nadine Chatman held onto formal complaint

Approx. a few days later

NMC
1/31/2014

6/2013 - 7/2013 - Nadine Chatman emails Viviana Scott about status of formal complaint.

12/7/2013 - Debbie Lopez inputs erroneous dates in i complaints for complaint

12/13/2013 - Nadine Chatman goes to EEO requests hearing because there was no Report of Investigation of complaint. NO ACK/NO Acceptance Ltr.

12/16/2013 - Received USPS acknowledgment letter

~~12/16/2013 USPS and CSD consolidates 00480 with 01062 complaint~~

12/2013 - EEOC accepted complaints for EEOC Hearing

1/10/2014 - USPS consolidates CRSD-CF-2013-00480 with CRSD-CF-2013-01062

Screen shot printed
NMC

NMC
7/31/2014

CRSD-CE-2013-01062

Attachment 2

- 8/29/2013 - Intake/initial informal complaint against Bobbie Moore & Joe Leppard / For more on Paper FSA. Nadine Chatman selects ADR
- 8/30/2013 - Accepted for ADR, but decided not to with ADR.
- 9/30/2013 - IMS (Karen Lake) EEO counseling
- 11/6/2013 - NRTF sent by IMS
- 11/11/2013 - Filed Formal Complaint
- 5/9/2014 - ROF completed/issued
- 6/11/2014 - Nadine Chatman requests EEOC hearing

NMC

NMC 7/31/2014

CRBD-2013-00720

Attachment 3

- 5/23/2013 - Intake / initial informal complaint because Bobbie Moore authorized a spin off complaint that involved Nadine Chetman's counseling of a complainant. (REPRISAL)
- 7/3/2013 - NRTF issued by Gertrude Brittingham-Bowman of IMS.
- 8/26/2013 - Filed formal complaint
- 9/20/2013 - USPS issues Dismissal letter regarding complaint NMC
- 11/5/2013 - Filed Appeal to ~~EEOC~~ ECD, OASCR (James Daughtridge) regarding dismissal letter. Daughtridge sends Appeals to EEOC.
- 7/8/2014 - EEOC dismissed appeal

I, Sheila Bryant, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos, and Timothy Dodson who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

I am a GS-0360-13, Step 10, ~~EEO~~^{EO} Specialist. My current supervisor is Gladius Vaughn and I work in the Cultural Transformation office. I have filed approximately 5 or 6 ~~EEO~~ complaints throughout my career. I currently have ~~1~~¹ active ~~EEO~~^{formal} complaint. I filed my ~~first~~^{first} complaint informally on August 7, 2009. MSCG, an EEO contractor handled this informal complaint, which I requested ADR to attempt to resolve.

The following complaint numbers were assigned to this complaint: MSCG-10-122 and CRSD-2009-0010. I did not receive a notice of right to file regarding this complaint and my EEO representative had requested it from MSCG. On July 21, 2011 I filed a formal complaint with MSCG, which included another informal complaint MSCG-11-002. MSCG nor OASCR timely investigated these complaints. On March 23, 2012 I requested an EEOC hearing ~~from the EEOC~~ because my complaints were over 240 days and the Agency had not

x Sheila J. Bryant
(Signature)

DATE: 08/10/14

JB

~~JB~~ ~~with the EEOC~~ ~~because my complaints were~~
~~over 240 days~~ ~~and~~ ~~the Agency had not investigated~~
my complaint. My EEO Representative Thomas
Beaumont did not receive any contact from MSCG
or USDA requesting an extension for my complaint.

JB On March 1, 2013 OASCR, CSD requested to
initiate an investigation ^{regarding JB} ~~of~~ MSCG-10-122 and MSCG-11-002 JB
Bobbie Moore, OASCR, CSD requested documents from
my EEO representative. On June 27, 2013 I received a
letter from the Department of Interior, Barbara
Marquez, which assigned EEO Investigative Contractor JB
Sierra Tahoe. I did not participate in the investigation JB
because the EEOC ~~requested~~ JB had accepted my complaint JB
for an EEOC Hearing. JB

I did not ~~file~~ ^{file JB} any other EEO complaints
during 2009 - 2014. I do not know if any of
my complaints ~~were~~ ^{were JB} deleted. However, based on PSD
requesting files from my EEO representative and that
EEOC requested documents from OASCR, ~~which~~ ^{JB which} they did not
provide ~~them~~ ^{JB}, I believe my complaint files were ^{lost and JB} misplaced.
I do not have any direct knowledge or information

X Sherril Bryant
(Signature)

DATE: 08/14/14

that my complaints were intentionally delayed
or and records regarding my complaints were
destroyed. AB

~~Nothing FOLLOWS
AB 08/01/14~~

I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Shelia Q. Bryant
(Signature)

DATE: 08/01/14

Subscribe and sworn before me this 1st day of August 2014.

X [Signature] 8/1/2014, Special Agent USDA-OIG-Investigations
(Signature)

X [Signature] 8/1/14, Special Agent USDA-OIG-Investigations
(Signature)

I, Charles Smith, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Timothy Dodson who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

I am a GS-~~15~~¹⁵, Deputy Director of the Office of Compliance, Policy, Training and Cultural Transformation (OCPCT). I have filed two Equal Employment Opportunity (EEO) complaints informally ~~during~~^{from} 2009 to the present. I only filed one Formal complaint during that timeframe.

On September 11, 2012 I contacted ~~Management~~^{Management} Solutions Consulting Group (MSCG) via phone number

~~_____~~ On October 24, 2012^W I received informal EEO documents from MSCG. I mailed an informal EEO complaint via mail to MSCG. I did not receive any contact from MSCG^W after sending them my informal complaint. I began contacting the Office of the ~~Assistant~~^{Assistant} Secretary for Civil Rights (OASCR), Corporate Services Division (CSD). Nadine Chatman^W contacted me about EEO counseling in January 2013. Denise^W Banks of CSD ended up conducting my EEO counseling and ~~received~~^{provided} ~~me~~^{me} a notice of right to file (NRTF).

On March 8, 2013, I filed a formal complaint.

x Charles Smith
(Signature)

DATE: 8-1-14

On April 29, 2013 the United States Postal Service (USPS) was contracted ~~to~~ to investigate the formal complaint. I provided an affidavit for the investigation on June 21, 2013, but I do not recall when or if I received a final report of Investigation. The process to investigate this complaint was delayed, ~~to~~ I don't know why, or if it was intentional. I had also filed an informal EEO complaint in January 2014, under complaint number CRSD-CF-2014-00771. I did not extend any counseling or investigation timeframes. I do not have any knowledge of any of my complaints ~~being~~ ^{were} deleted. ^w

~~NOTHING FOLLOWS~~

I have read this statement, consisting of _____ pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Charles Smith
(Signature)

DATE: 8-1-14

Subscribe and sworn before me this 1st day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature] 8/1/14, Special Agent USDA-OIG-Investigations
(Signature)

CITY: Washington

STATE: DC

I, Lawrence R. Albert, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and ^{Harold Stanford} ~~who has~~ ^{named} ~~identified~~ ^{themselves} ~~himself~~ to me as a Special Agent of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

XRA

XRA I am an Early Resolution Specialist for the Early Resolution & Conciliation Division (ERCD) at the Office of the Assistant Secretary for Civil Rights (OASCR). Since 2006, I have initiated two informal Equal Employment Opportunity (EEO) complaints. The first was in 2010, which I initiated informally against my first line supervisor, possibly Sheila Walcott. I believe that I withdrew this complaint at some point either during the informal or formal complaint process.

XRA

XRA My second complaint was initiated in June 2012, which was against Sheila Walcott and Dr. Joe Leaward. I had contacted Robin Browder from the contract EEO company Management Solutions Consulting Group (MSCG). On July 10, 2012, contract EEO Counselor Cynthia Kroth from MSCG was assigned to conduct counseling. Resolution was not reached during the counseling and I received a Notice of Right to File (NRTF) a formal EEO complaint on July 26, 2012. On August 11, 2012 I filed a formal complaint. On August 14, 2012 MSCG acknowledged my formal complaint and assigned case number MSCG-12-046 for that complaint.

XRA

XRA MSCG did not timely ^{accept or} investigate my EEO complaint. I contacted Corporate Services Division (CSD), OASCR, which was the newly organized division to handle EEO

XRA

X Lawrence R. Albert
(Signature)

DATE: 8/4/14

~~AA~~ complaints for EEO personnel. I emailed Pilar Vasquez, CSD on April 8, 2014 regarding my complaint MSCG-12-046, which was being processed by MSCG in 2012. I did not receive a copy of the counselor's report from MSCG nor did they conduct an investigation of the issues. On April 24, 2014, CSD partially accepted my complaint that was being processed by MSCG and the complaint number was changed to CRSD-CF-2012-01046. ~~AA~~

~~AA~~ In May of 2014 a contract EEO Investigator began investigating my complaint, which is currently ongoing.

~~AA~~ I am not aware of anyone intentionally deleting my EEO complaint. I am not aware of anyone intentionally delaying the process of my complaint. However, my complaint was not timely processed and fell through the cracks. If I had not contacted CSD, my complaint would not have been ~~AA~~ investigated. ~~AA~~

accepted on

~~AA~~ In addition to the information provided above, on April 16, 2014, I had a phone conversation with Pilar Vasquez. During the conversation, she ~~AA~~ ~~AA~~ explained that the delay in processing my EEO complaint with MSCG was due to a work stoppage and a change in contract complaint company's name. Supposedly, MSCG changed their name to "IMS." I do not know what IMS stands for. ~~AA~~

x 
(Signature)

DATE: 8/4/14

~~Nothing Follows
KRA
8-4-14~~

I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X [Signature]
(Signature)

DATE: 8/4/14

Subscribe and sworn before me this 4th day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

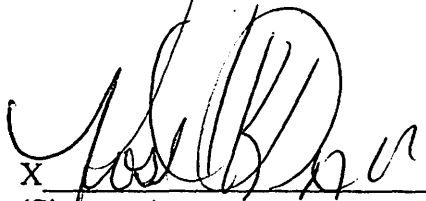
CITY: Washington

STATE: DC

I, Rosetta Davis, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos & Harold Santos, who ^{have} ~~has~~ identified ^{themselves} ~~himself~~ to me as ~~a~~ Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

I am an Analyst (GS-15) ~~Specialist~~ with Farm Services Agency. I have filed three Equal Employment Opportunity (EEO) complaints since 2005 to the present. My first ^{informally (GS)} complaint was filed ~~approximately~~ in October of 2005, which was filed against Telora Dean. This complaint was counseled by a contract EEO counselor. I never recieved a notice of right to file (NRTE) a formal complaint nor did I ~~recieve a counselor's report~~ ^(see).

Approximately, in March 2011 I filed my second informal complaint. I filed this complaint against Geraldine Herring. I selected Alternative Dispute Resolution (ADR) for the informal ^{stage of (GS)} ~~process~~ this complaint. An ADR mediation occurred in August of 2011. A settlement agreement was reached regarding this complaint months after the initial mediation session. In approximately September of 2011 the settlement agreement was signed. I went through a contract EEO company called Management Solutions regarding this complaint from intake to informal processing. Robin Browder was the Management Solutions point of

X 
(Signature)

DATE: 8-5-14

contact that I had sent my intake form to.

On May 30, 2012 I filed my third informal complaint, which was against ~~Geraldine Herring~~, Michael Watts and Joe Leonard. I selected ADR mediation for this complaint. I attended an ADR mediation session, but no resolution was reached. Management Solutions was the EEO contractor that processed this complaint, Robin Browder was the point of contact. I did not receive a NRTF until ^{approx. 3/5/13} November of 2013. I filed a formal complaint soon thereafter and an EEO investigation was initiated in ^{approx.} December of 2013. Mr. ^{Sam's} Bradley was the contract EEO Investigator for this complaint. In February of 2014 I added an addendum to this complaint, which I was told ~~now~~ the contract EEO Investigator extended the time frame for 45 days. ~~I am supposed to receive the Report of Investigation for this complaint on August 6, 2014.~~ ^{The report of investigation is due 8/6/14}

^{UPP}
^{FOR APP APPROXIMATELY 8 MONTHS}

In regards to my second ~~and third~~ complaint, ~~it~~ ^{it} was filed against Geraldine Herring Chief of Compliance Division. ~~It was a conflict of interest for my complaints.~~ When an EEO complaint is not timely processed a complainant can contact the compliance division to ensure that the complaint gets processed. ~~It~~ ^{It} also serves to ensure that settlement agreements for

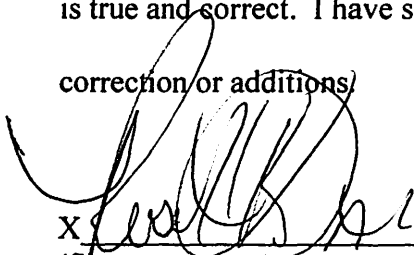
X *[Signature]*
(Signature)

DATE: 8-5-14

30
EEO complaints are upheld or ^{not} breached. I sent a letter to Ms. Herring because the terms of my settlement agreement were breached. However, it was a conflict of interest for Ms. Herring to be involved in that process. I did not receive a response from the Compliance Division regarding the breach of settlement agreement.

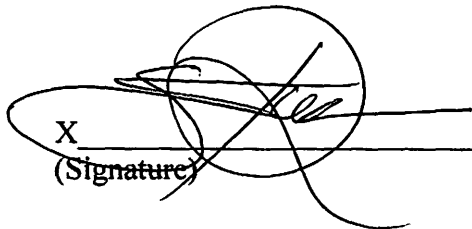
Attachments with dates, case number etc. will be provided on or before Thursday August 7, 2014

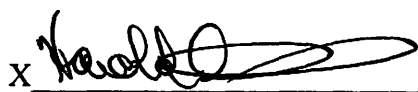
I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 8-5-14

Subscribe and sworn before me this 5th day of August 2014.

X 
(Signature), Special Agent USDA-OIG-Investigations

X 
(Signature), Special Agent USDA-OIG-Investigations

I, SANDRA SEWELL, freely and voluntarily affirm under penalty of perjury, the following statement, made to SA RAMOS, and SA REPP who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

I was a US Department of Agriculture (USDA) employee from 1985 to 2013. My last position I held at USDA was a GS-9360-11/12, Equal Employment Opportunity Specialist (EEO), for Data and Records Management Division (DRMD), Office of the Assistant Secretary for Civil Rights (OASCR). In approximately the end of 2009 calendar year I filed an EEO complaint against Denise Banks, Secretary Vilsoak, and David King. I recall that in 2012, an EEO contractor from Management Solutions Consulting (MSCG) conducted a formal EEO investigation. The woman, who was the contract EEO Investigator came to D.C. and I remember she said she was from Beltsville, MD. This complaint was not timely processed because my complaint was not investigated until 2012. In 2013, this complaint went to an Equal Employment Opportunity Commission (EEOC) Hearing.

X Sandra Sewell
(Signature)

DATE: 8/15/14

In 2012, I filed three separate EEO complaints at the same time. On September 5, 2012, I sent my intake forms to Employment Complaint Division (ECD). I hand delivered these complaints to Generosa Adams on September 6, 2012. I received a pre-complaint acknowledgment letter for these complaints which was dated September 6, 2012 and gave the pre-complaint number 2012-002.

Sometime in December 2012, Gayle Petersen, EEO Specialist, contacted me regarding my 2012 complaint. She requested from me various personnel documents, which I provided to her. During that time, Ms. Petersen sent me numerous emails requesting documents from me. When I began researching who Ms. Petersen was, I discovered that she worked for Denise Banks. This was a conflict of interest because my previous 2010 EEO complaint named Ms. Banks as a responsible management official (RMO). I confronted Ms. Petersen with my conflict of interest concerns in person. During that meeting, Ms. Petersen told me that I should ~~not~~ not be filing complaints against Ms. Banks because she was a good person. After this meeting, my complaint was then handled by another ~~EEO specialist~~ EEO specialist within Ms. Banks supervision. I still had concerns regarding

x Sandra Sewell
(Signature)

DATE: 8/14/15

~~of~~ a conflict of interest. Then my complaints were forwarded to MSCG for them to process. I recall sometime in December 2012, speaking with a female EEO Counselor from MSCG. During this conversation, the EEO counselor told me that ~~MSCG~~ my complaints were ~~not~~ being held in abeyance because the Agency did not have enough funds to pay the contractor to process the complaints. To date, ~~I know~~ my 2012 complaints have not been processed.

Both my 2010 and 2012 complaints were not timely processed. I do not know for certain ~~that~~ that my complaints were intentionally delayed. I do not know if anyone deleted my complaints. However, ~~I~~ I cannot understand why my complaints were not timely processed.

~~Nothing follows~~
 [Signature]
 8/12/14

x Sandra L Sewell
 (Signature)

DATE: 8/15/14

~~Nothing follows
gcs
8/15/14~~

I have read this statement, consisting of 4 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Sandra Sewell
(Signature)


DATE: 8/15/14

Subscribe and sworn before me this 15th day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

MEMORANDUM OF INTERVIEW

Name: Karen Cleaver-Bascombe File: HY-6001-0013
Title: Unemployed Date: August 20, 2014
(Feb 2014 to present
apparently)
Address: Agent(s): Stephen Ramos 

Phone:

On August 20, 2014 at approximately 11:02 a.m. (EST), I interviewed KAREN CLEAVER BASCOMBE (BASCOMBE), on the phone [REDACTED] regarding allegations that the Office of the Assistant Secretary for Civil Rights (OASCR) did not timely process Equal Employment Opportunity Complaints.

1. BASCOMBE was terminated from her position at the United States Department of Agriculture (USDA) in February of 2014. She is currently unemployed and staying Jamaica on an extended trip.
2. Prior to her termination, BASCOMBE was a GS-0930-13, step 3 or 4, Program Investigator and Examiner with OASCR. In that position, she investigated civil rights claims against the USDA programs. Some of the programs included farm Service programs such as: grants, farm loans, farm subsidies, rural development housing, single family housing, multiple family housing, foreign service, and forest service programs. There were approximately 500 programs that OASCR had oversight for civil rights claims.
3. The investigations that BASCOMBE conducted were regarding persons who were applying to USDA programs would claim that they had been discriminated against. For example, there were a number of cases where Native Americans had claimed discrimination because they were not allowed to build or borrow monies from USDA.
4. In October 2009, BASCOMBE became a Program Investigator with USDA. BASCOMBE would go out and interview witnesses in the field and gather documents needed for the investigation. In her office, program investigators would conduct approximately 6 or 7 investigations a year. BASCOMBE had traveled to Hawaii, Tennessee, Alabama, and Georgia to investigate programs.
5. BASCOMBE's first supervisor in 2009 was JOSEPH HOLMES (HOLMES), who was a special detail originally from the Office of Inspector General (OIG). HOLMES initiative was to hire more program investigators and stand up the office to perform program investigations. HOLMES held that position for approximately 6 months.
6. BASCOMBE's next supervisor was MELVIN WOMAC (WOMAC), who worked as her supervisor for approximately 2 years. WOMAC had originally come from the Animal and Plant Health Inspection Service (APHIS) or the Foreign Agricultural Service (FAS).
7. BRIAN GARNER (GARNER) was BASCOMBE's following supervisor from approximately late 2011 to 2014. DAVID YOUNGBLOOD (YOUNGBLOOD) was

BASCOME's Acting Supervisor for a few months in 2013. DAVID KING (KING) was also an Acting Supervisor for BASCOME at some point as well. BASCOME believed KING was the Acting Supervisor because she had received a proposed termination letter from KING.

8. BASCOME has filed 2 Equal Employment Opportunity (EEO) complaints while working for USDA.
9. In May 2013, BASCOME filed complaint CRSD-CF-2013-00745 against GARNER, KING, YOUNGBLOOD and CARL MARTIN RUIZ (RUIZ) regarding reasonable accommodation. In late June 2013, BASCOME received a notice of right to file (NRTF) a formal complaint from the EEO counselor. On July 13, 2013 BASCOMBE emailed a formal complaint to DEBBIE LOPEZ (LOPEZ) and NADINE CHATMAN (CHATMAN) of Corporate Services Division (CSD). BASCOMBE waited a few weeks and did not receive any confirmation that CSD had received the complaint. BASCOMBE contacted CSD and they claimed that they had not received it. BASCOMBE sent the complaint again on August 7, 2013. A letter dated August 29, 2013, which was signed by BOBBIE MOORE (MOORE) indicated that BASCOMBE's formal complaint was accepted. However, the letter stated that BASCOME allegedly sent her complaint on August 7, 2013, but that CSD was using the date of August 12, 2013 as the filing date.
10. CRSD-CF-2013-00745 was investigated and a Report of Investigation (ROI) was completed and sent to BASCOMBE, which she received on February 14, 2014. The letter transmitting the ROI was dated as January 28, 2014; the FedEx air bill indicated that it was sent out on February 11, 2014. BASCOMBE was concerned and amazed that USDA was trying to say that they had completed the ROI on January 28, 2014 and it wasn't sent out until February 11, 2014. BASCOMBE believed that they had done this to try and mitigate the complaint being untimely processed even though it was based on her timeframe for submitting the complaint and receiving the ROI.
11. BASCOMBE did not allow for an extension for either the informal or formal phase of complaint CRSD-CF-2013-00745. She did not have any discussions with the contract EEO investigator or CSD about the complaint taking longer than 180 days.
12. CRSD-CF-2013-00745 complaint was investigated by MICHAEL COAKLEY contract EEO investigator for Innovative Management Strategist (IMS), located in Lake Ridge Virginia. BASCOMBE requested for an Equal Employment Opportunity Commission (EEOC) Hearing. It is still awaiting the docket to be heard.
13. In late April 2014, BASCOMBE initially contacted CSD to file her second complaint for being terminated. She filed the informal complaint against GARNER, KING, YOUNGBLOOD, and KING. The complaint went through EEO counseling, but was not resolved and she received a NRTF a formal complaint. In late February or early March 2014 BASCOMBE filed a formal complaint.
14. The EEO investigation is ongoing, but BASCOMBE has provided an affidavit to the investigator. The EEO investigator is ANNE ANDERSON (ANDERSON); BASCOMBE does not know what company ANDERSON works for. ANDERSON told BASCOMBE that she needed to obtain affidavits from a few managers and that it was going to take a few weeks before the ROI was to be completed. BASCOMBE did not agree to extend the ROI timeframe beyond the 180 days. She did not receive a letter

from CSD informing her that the ROI was going to take longer than 180 days to complete.

15. With Both of BASCOMBE's complaints she did not have a point of contact that she communicated with in regards to the processing of the complaint.
16. During the informal complaint process USDA asked for extension for EEO counseling by 60 days, it was a form that was a part of the intake process that BASCOMBE received with both complaints. BASCOMBE did not sign the form agreeing to the extension of the counseling timeframe.
17. BASCOMBE is currently residing the Jamaica staying with family on an extended trip. She will be coming back to the DC area next week or two for a medical procedure. She did not want to meet with SA RAMOS in person.

Interview concluded at approximately 12:08 p.m. (EST), August 20, 2014.

I, Carolyn P. Sanders, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos who has identified himself to me a Special Agent of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

ess 1. SANDERS is the Director of Equal Employment Opportunity (EEO) at the General Services Administration (GSA). SANDERS is a GS-0260-14. Her current supervisor AARON SCURLOCK. SANDERS has been a Federal employee since 1981, she came to work for the United States Department of Agriculture (USDA) in 1984. In 2005, SANDERS became an EEO Specialist supervisor. In 2012, SANDERS accepted her current position at GSA.

2. SANDERS had filed one EEO complaint during her tenure at USDA. The complaint was filed in September 2012 for non-selection for a position. SANDERS claimed WINONA SCOTT (SCOTT) and FRED PFAEFFLE (PFAEFFLE) as the Responsible Management Officials (RMO), *along with*

3. SANDERS filed the complaint with an EEO contractor, which she believed was called "CFG." ROBIN BROWDER (BROWDER) from CFG contacted SANDERS shortly after she filed the complaint. In the complaint, SANDERS elected for Alternative Dispute Resolution (ADR) to try and resolve the issues informally. BROWDER informed SANDERS that the Agency was not interested in participating in ADR. After receiving this message from BROWDER, SANDERS did not receive any contact from BROWDER regarding her complaint.

4. In May 2013, SANDERS contacted BOBBIE MOORE (MOORE) who was in charge of the new division, Corporate Services Division (CSD) that was handling conflict of interest EEO complaints. MOORE told SANDERS that she could not find SANDERS EEO complaint. SANDERS was shocked and upset that USDA had lost her complaint. MOORE eventually contracted a company called IMS to investigate SANDERS complaint. Approximately on November 30, 2013 IMS contractor JEROME BRADLEY (BRADLEY) initiated the formal investigation of SANDERS EEO complaint. SANDERS has email traffic between BRADLEY and herself that signified the November 30, 2013 date. SANDERS did not receive a completed ROI within 180 days.

5. In March 2014, SANDERS filed for sanctions with the Equal Employment Opportunity Commission (EEOC) because the Agency had not timely investigated her complaint.

Jenny Montoya and Carl Martin-Ruiz that sat on the panel. ess

Browder sent the Notice of Right to File to Sanders - Sanders then filed a formal EEO complaint. And the complaint was accepted for investigation. ess

and was told to work the investigation expeditiously. ess

Carl 8/27/14

CSJ
6. Approximately in May 2014, the Report of Investigation (ROI) was finalized and issued. CSD mailed the ROI to SANDERS P.O. Box. SANDERS did not sign for the package so it was returned to sender. SANDERS has not yet obtained a copy or reviewed the ROI. SANDERS explained that she had been so busy with her current job that the complaint did not take precedence. When SANDERS contacted CSD in 2014 regarding her ROI, she spoke with PILAR VELASQUEZ (VELASQUEZ), who sounded like she was managing CSD.

one at CSJ
7. SANDERS believes that SCOTT intentionally delayed the processing of her EEO complaint. SCOTT had sat on numerous selection panels for management positions that SANDERS had applied for and was not selected. SCOTT was named as the RMO^{CSJ} in her complaint and SANDERS knew that SCOTT did not like her. SANDERS believed that SCOTT began to dislike SANDERS when she made a comment about SCOTT's husband. SANDERS had recalled a situation where she was speaking with another co-worker at USDA and a man had walked into their office. SANDERS said "that is a good looking man," the man was SCOTT's husband and somehow SCOTT found out that SANDERS had made this comment. Apparently, SCOTT and her husband were having marital problems and the comment upset SCOTT. In another instance, SANDERS was sitting in a management meeting on behalf of her supervisor. SCOTT mentioned during the meeting that "no one cares about employee's opinions." SANDERS felt that the comment was directed towards her since she was the only non-manager in the meeting.

Drove up to the building. CSJ

8. SANDERS does not have any direct evidence or information that her EEO complaint was intentionally delayed or deleted. CSD had a reputation of not timely processing EEO complaints.

within the ASER CSJ
9. Dr. JOE LEONARD (LEONARD) claims to be involved in the hiring process of all GS-15 positions. However, SANDERS mentioned that LEONARD was not on the selection panels for any of the jobs she applied for. PFAEFFLE was the highest official that she recalled sitting on the panel for the jobs that she applied for. *CSJ* *CSJ* *in ASER CSJ*

CSJ 8/27/14

CITY: Washington

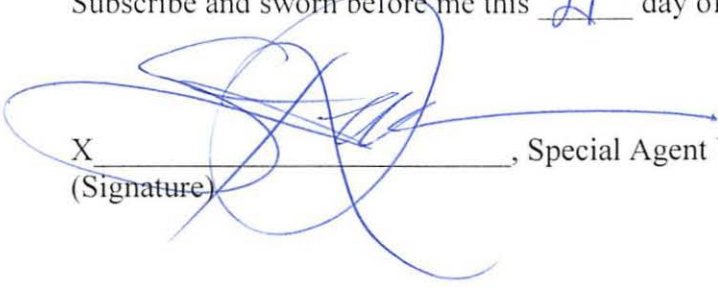
STATE: District of Columbia

I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 8/27/14

Subscribe and sworn before me this 27th day of August 2014.

X , Special Agent USDA-OIG-Investigations
(Signature)

CITY: Telephonic Interview – Beltsville to Savana
STATE: Telephonic Interview – Maryland to Missouri

I, DEMETRIUS RIOS, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos who has identified himself to me as a Special Agent of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

1. I feel compelled to provide you with some background to my dealings with the USDA and FSA Civil Rights offices for the past almost 2 ½ years, because I believe it provides necessary context to my statement.
2. From the moment I became a USDA employee, I was confronted with overwhelming prejudice and racism because of my dark complexion and because I am a Hispanic of Mexican descent. After years of denigrating and humiliating comments, racial slurs, and open hostility from my second line manager, I finally reached my limit when the FSA Civil Rights office in Kansas City emailed every single Kansas City employee (and prominently displayed in the Beacon Complex lobby) a disparaging and racially offensive “Cinco de Mayo” flyer of a sombrero-wearing Mexican man who looked drunk, or lazy, or maybe drunk and lazy. This showed me that my second line manager was not an anomaly in his racism.
3. When I first attempted to file EEO complaint (case # FSA-CF-2012-00688), I contacted EEO/CR Staff Officer Edith Stovall on or about May 16, 2012, and voiced my concerns. In response, Ms. Stovall told me she was out of the office when the flier was distributed, and implied that she was not responsible for the actions of her office. Even though I persistently stated that I wished to file a formal complaint, she told me that I could not. She said she was sorry about the flyer, but that nothing could be done about it. I told her that it should have never happened, and the fact that it was distributed by the Civil Rights office made it that much more offensive. Ms. Stovall continued to state that I could not file a complaint, but I kept insisting. (A long-time federal employee had told me already that the Kansas City Civil Rights office had a history of denying employees their right to file EEO Complaints.) I persisted until Ms. Stovall directed me to contact EEO Specialist Michael Sherman, to file a complaint. I did this despite warnings from other more senior employees that the Agency does and will retaliate against me if I file an EEO Complaint of Discrimination.
4. I filed my second EEO complaint (case # FSA-CF-2013-00708) over discriminatory and sexually harassing emails, as well as the continuation of racial slurs and derogatory comments about Mexicans, people of Mexican Origin, and other protected groups. I later amended my formal complaint to include the violation of my right to anonymity during the informal complaint process. CSD Acting Director Bobby Moore contacted FSA Civil Rights Director Brian Garner regarding the racially and sexually offensive emails. First, this should have never been done given the fact the Complaint is a conflict case involving Director Garner’s Office. Acting Director Moore then instructed Ms. Nadine Chatman to forward numerous emails that I had provided in support of my claims, **without redacting my name**. The very first email she shared listed me as the only



9/19/14

CITY: Telephonic Interview – Beltsville to Savana
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recipient, and of the five emails she shared, I am the only recipient listed on every email, this clearly and easily identifies me as the complainant. Director Garner forwarded the emails to the FSA CIO and Deputy CIO, **who in turn shared them with every FSA manager in my chain of command.** I believe the Civil Rights Offices intended to notify management that I was the complainant. I believe this was an act of retaliation for my filing Complaint # FSA-CF-2012-00688 and # FSA-CF-2013-00708 against the Civil Rights Office.

5. On July 3, 2014, I filed my third EEO complaint (case # FSA-CF-2014-00586) for the still unceasing acts of discrimination and retaliation. The Agency's conduct has permeated every aspect of my life, including negatively impacting my ability to effectively represent Bargaining Unit employees in my capacity as the National Treasury Employees Union (NTEU) Chapter 264 Local Union President.
6. I can tell you from personal experience that doing the right thing in situations like this is a very long, lonely, and expensive proposition. I am hopeful that my cooperation with this investigation will help correct any deficiencies in the processing of EEO complaints. I feel that we must do the right thing to protect Civil Rights, as well as the integrity of the Civil Rights process, if we don't then who will?
7. I am currently employed as a GS-2210-12, Step 6, Information Technology Specialist with Farm Service Agency (FSA), United States Department of Agriculture (USDA). I have been employed in that position for the past 9 years. My office is located at 6501 Beacon Drive, Kansas City, Missouri 64133.
8. During my tenure at FSA, USDA, I have filed three Equal Employment Opportunity (EEO) complaints.
9. On May 16, 2012, I initiated contact with the FSA Civil Rights Office in Kansas City to initiate an informal EEO complaint. I had named my second line supervisor and the FSA Civil Rights Office as responsible management officials (RMOs). I elected for EEO Counseling and PAUL NEUBELT (NEUBELT) was assigned as the FNS EEO Counselor. The EEO counseling was unable to resolve my complaint. On September 18, 2012, I filed a formal EEO complaint, which was assigned the following number: FSA-CF-2012-00688. The EEO Investigator was a contractor from Kansas. The Report of Investigation (ROI) regarding my complaint was completed and I received a copy of it on February 28, 2013.
10. On May 23, 2013, I initiated contact via voicemail with Darlene Smith from the FSA Office of Civil Rights. I followed up the next day with an email requesting to file an EEO Complaint under the Conflict of Interest Cases MOU. Ms. Smith referred me to BOBBIE MOORE (MOORE) of the Corporate Services Division (CSD) as the appropriate person to process my EEO complaint because it was considered a conflict of interest based on who were named as the RMO's. For this complaint, the RMOs were my new second line supervisor and his Administrative and Program Support Specialist, FSA management, and the FSA Civil Rights Office. I was informed by my EEO Counselor on August 2, 2013 that my right to anonymity had been violated, specifically by Brian Garner, FSA




9/19/14

CITY: Telephonic Interview – Beltsville to Savana
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Civil Rights Director and Bobbie Moore, Acting Director CSD. I contacted Ms. Moore on August 30, 2013 and requested to file an additional Complaint regarding my loss of Anonymity. This charge was added to the second complaint in the acceptance letter date September 5, 2013. I elected for EEO Counseling and GERTRUDE BOWMAN (BOWMAN) from Innovative Management Strategist (IMS) was the contractor assigned as the EEO Counselor. The EEO counseling was unable to resolve my complaint. On August 17, 2013, I filed a formal complaint, which was assigned the following number: FSA-CF-2013-00708. A contract EEO investigator was assigned to investigate my complaint. The ROI was completed and I received a copy of it on April 14, 2014. However, CSD mistakenly sent my former Attorney's copy of the ROI to an old address. They did so even though my former Attorney had contacted them to inform them of the change in mailing address. To date, that copy of the ROI is unaccounted for. In addition, my copy of the ROI was missing the appropriate forms to elect for an EEOC Hearing. Nonetheless on May 9, 2014, I elected for an EEOC hearing.

- 11. On May 20, 2014, I contacted WINONA LAKE SCOTT, Acting Director, CSD to initiate an informal EEO complaint regarding reprisal for prior EEO activity. I elected for EEO counseling and BOWMAN was assigned as the contract EEO counselor. The EEO counseling was unable to resolve my complaint. On July 3, 2014, I filed a formal EEO complaint. On July 18, 2014, I received an acknowledgement letter from CSD.
- 12. I have made contact with MOORE, GAYLE PETERSEN (PETERSEN), NADINE CHATMAN (CHATMAN), and SCOTT in the past when it came to questions regarding the processing of my EEO complaints. I believe that MOORE and PETERSEN no longer work for CSD. I have not had any contact with anyone from CSD recently regarding my complaints.
- 13. I do not know if anyone intentionally delayed the processing of my EEO complaints. I do not know if CSD had issues with their processing or if someone had been intentionally delaying my complaints. After inquiry by my Attorney, I received the Letter of Acceptance on August 30, 2014.

I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: Sept. 19, 2014

Subscribe and sworn before me this 19th day of September 2014.

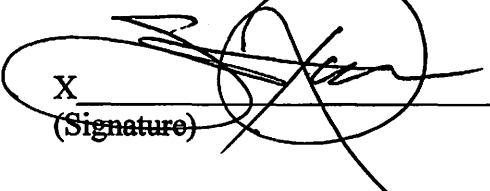
X 
(Signature), Special Agent USDA-OIG-Investigations

EXHIBIT 4
SUMMARY TABLE #1 – COIEEO Complainant Witness Statements regarding OASCR
Failure to Act on EEO Complaints

| WITNESS | DATE | STATEMENT SUMMARY |
|--------------------------------|------------|--|
| GAIL PETERSEN (PETERSEN) | 07/21/2014 | Through her regular duties PETERSEN witnessed the deletion, removal, disappearance, mismanagement, failure to process timely (within 180 days) numerous COIEEO complaints, including her own complaints. |
| NADINE CHATMAN (CHATMAN) | 07/31/2014 | Two formal COIEEO complaints were not timely investigated within the 180 day time limit. CHATMAN believed that SCOTT had intentionally delayed the processing of her complaints. |
| SHEILA BRYANT (BRYANT) | 08/01/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit. BRYANT did not have any direct knowledge or information that her complaint was intentionally delayed. |
| CHARLES SMITH (SMITH) | 08/01/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit. The complaint was processed informally by MSCG and formally by USPS. SMITH did not have any information that his complaint was intentionally delayed. |
| LAWRENCE ALBERT (ALBERT) | 08/04/2014 | One formal COIEEO complaint was not processed by MSCG/IMS within the 180 day time limit. ALBERT was not aware of anyone intentionally delaying the processing of his complaint. |
| ROSETTE DAVIS (DAVIS) | 08/05/2014 | One formal COIEEO complaint was not processed within the 180 day time limit. DAVIS had amended the complaint. |

EXHIBIT 4

**SUMMARY TABLE #1 – COIEEO Complainant Witness Statements regarding OASCR
Failure to Act on EEO Complaints**

| | | |
|--------------------------|------------|---|
| SANDRA SEWELL (SEWELL) | 08/15/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit. Sewell did not know for certain if her complaint was intentionally delayed. |
| KAREN (CLEAVER BASCOMBE) | 08/20/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit, per her understanding of the filing date. |
| CAROL SANDERS (SANDERS) | 08/27/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit. SANDERS did not have any direct evidence or information that her COIEEO complaint was intentionally delayed. |
| DEMETRIOS RIOS (RIOS) | 09/19/2014 | One formal COIEEO complaint was not timely investigated within the 180 day time limit. RIOS did not know if his complaint was intentionally delayed. |

EXHIBIT 5
HY-6001-0013

I, Denise A. Banks freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Derek Repp who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

DBB I am a GS-0343-15, Management and Program Analyst for the Office of Adjudication. I have been working in that position since February 2013. Prior to that position, I was the Director of Corporate Services Division (CSD) from October 2012 to February 2013.

DBB When I was the Director for CSD, ~~the~~ I had two staff members, Gayle Petersen and Paula Graham, that I supervised initially. Approximately on October 10, 2012 Nadine Chatman was assigned to CSD. Approximately in November 2012 Katrice Jackson was assigned to CSD. At that time, CSD was responsible for processing all conflict of interest Equal Employment Opportunity (EEO) ~~cases~~ complaints and any employment EEO complaints for Departmental Management (DM), Office of the Secretary (OSEC), and Staff offices. During my tenure at CSD, we used standard operating procedures that the DBB

X Denise Banks
(Signature)

DATE: 8/13/2014

^{PAB} Employment Complaints Division (ECD) had developed and were using. The complaint process was essentially the same except that CSD was tasked ^{through} ~~with~~ processing complaints from the informal ~~to~~ formal complaint phase.

While I was the Director for CSD, we initially did not have a contractor that was able to process complaints informally or formally. Sometime in November 2012, Innovative Management Strategists (IMS) ^{PAB} ~~was~~ became CSD's EEO contractor for formal EEO investigations.

From October 1, 2012 to December 12, 2012 we had difficulty obtaining a complete listing of pending EEO complaints that had been processed by the former contractor Management Solutions Consulting Group (MSCG). When we finally received a listing there were a significant number of pending EEO complaints that were beyond the 180 day timeframe or were approaching the 180 day timeframe for timely processing formal complaints. In addition, when we received the hard files from MSCG, they were not organized and were missing documents such as postmarked envelopes and postal return receipts.

Many of complaints that MSCG ^{as per} were processing had not been adequately input into the complaints system. For instance, many of the ^{PAB}

x Deise B. Banks
(Signature)

DATE: 8/13/2014

^{DRB} complaints ~~were~~ ^{7/15} had dates of actions ~~for~~ ^{DRB} for the informal complaint phase, but were missing dates of actions for the formal complaint phase. In addition, there were no supporting documents that MSCG had input into the complaints system. ~~DRB~~

On two occasions, I met with the Office of General Counsel (OGC) regarding the processing of CSD complaints. Steven Brammer and Tammi Trast ^{DRB} from OGC had met with me. During the first meeting, they emphasized their concern that conflict of interest EEO complaints ~~had~~ not been timely processed. They were concerned because ~~the former~~ ^{there was a} ~~gap in time between MSCG's contract ending and the creation of CSD~~ ^{DRB} ~~DRB~~ CSD initially did not have an EEO contractor. I recall complainants contacting CSD claiming that they had initiated EEO complaints with MSCG, but were not being processed. During the second meeting, OGC requested a list of all pending EEO complaints that CSD was processing. I did not provide OGC with a list of the complaints because it would be a conflict of interest for them to have that information.

I participated in weekly meetings with Office of the Assistant Secretary for Civil Rights (OASCR) executive management. During these ^{DRB}

X Devin Bauls
(Signature)

DATE: 8/13/2014

^{my} meetings I would inform them of the number of complaints that CSD had in our inventory. ~~The~~^{my} information provided did not include names, complaint numbers, or any other information that could identify the complainant.

During my tenure at CSD, I was not aware of anyone intentionally deleting EEO complaints. I did not intentionally delete any EEO complaints. I was not aware of anyone intentionally delaying the processing of EEO complaints. I did not intentionally delay the processing of any EEO complaints. However, I believe the lack of staff and resources provided to CSD inadvertently impacted the timeliness for processing EEO complaints.

I know for a fact that my conflict of interest EEO complaint number CRSD-CF-2010-00010 was not timely processed. This complaint is currently pending the completion of the Report of Investigation (ROI). Neither myself nor my Attorney have received a copy of the ROI to date.

In my opinion, I don't believe that there is a clean process for handling conflict of interest EEO complaints within the Department. There is too much of a vulnerability for individuals to influence the outcome of an EEO complaint. I believe that having ~~the~~ ^{my} conflict of interest ^{RB}

X Denise Banks
(Signature)

DATE: 8/13/2014

^{PAB} EEO complaints processed in house has a negative impact on ~~the~~ ^{PAB} complainants willingness to file complaints.

~~Nothing follows PAB 8/13/2014~~

I have read this statement, consisting of 5 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Devinette Banks
(Signature)

DATE: 8/13/2014

Subscribe and sworn before me this 13th day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X Dunk Repp, Special Agent USDA-OIG-Investigations
(Signature)

I, Bobbie A. Moore, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos, and Harold Stanford who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

BAM I am an Equal ^{Opportunity} Civil Rights Training Officer. My current supervisor is David King. My grades ~~and~~ series are GS-0343-15.

Prior to working in this position, I was the Acting Director for Corporate Services Division (CSD) from February 11, 2013 to January 2014.

When I began Acting as the Director for CSD, there were a number of complaints that were beyond the 180 day timeframe for processing the formal complaint. There were many complaint files that were stored in boxes in an empty office. I was met with some challenges in regards to the amount of work that CSD had backlogged.

When I was with CSD, we ran reports on the number of active complaints the division was processing. We referred to these reports as Stop Light Reports. The Stop Light Reports were intended for internal CSD employees to reference for processing. I would provide the BAM

X BAM Moore
(Signature)

DATE: 8/18/14

BM

Stop light reports to Dr. Joe Leonard on occasion. The Stop Light Reports only had the name of the complainant, dates and timeframes for processing actions and complaint numbers. I would brief Dr. Leonard on a ~~weekly~~ ^{monthly} basis regarding the ~~the~~ processing of CSD ~~Equal~~ ^{Equal} Employment Opportunity (EEO) complaints. BM

At one point, the Office of General Counsel (OGC) became concerned over the amount of EEO complaints that CSD was processing that were over the 180 day timeframe for formal complaints. They requested the Stop Light Reports to have an understanding of complaints that were beyond the timeframe. They wanted to try and settle complaints that were beyond the timeframe.

While I was with CSD the EEO contractors that processed complaints were Innovative Management Strategist (IMS), and the United States Postal Service (USPS). IMS had been called Management Solutions Consulting Group (MSCG) before I had worked with CSD. I observed some issues with MSCG's work products because they were not always sufficient.

One issue ~~was~~ that I observed with the CSD complaints ^{BM} were that Departmental Management (DM), Human Resources ^{Management} ~~Division~~ ^{Division} (HRMD) were not providing HR documents BM

X
(Signature)

BM Moore

DATE:

8/18/14

BM to the EEO contractors in a timely manner. This made the complaints untimely and possibly made the reports of investigation (ROI) insufficient.

When complaints ~~are~~ ^{are sent} *BM* within CSD chain of command, Winona Scott would handle the complaint process. This was so that the management official was not involved in the process. Ms. Scott was the contracting officer ~~the~~ ^{the} *BM* representative for the CSD contractors, but she was ~~not~~ very involved in the management of the contractors work.

I had heard that there was a work stoppage placed on MSCG approximately in August or September of 2012. I do not know exactly what occurred with the work stoppage because I was not working with CSD at that time.

The USPS was difficult at times to work with. There were a number of ROIs that were ~~partially~~ partially due to the contractor and partially due to non-receipt of HR documents.

While working with CSD we were perpetually in a reactive mode processing many EEO complaints. We were so busy that we did not have an ~~etc~~ ^{etc} opportunity to develop standard operating procedures (SOP). *BM*

X *BM*
(Signature)

DATE: 8/18/14

Bm
We mainly used the MMD-110 and 29 CFR 1614
as doctrine for complaint processing. *Bm*

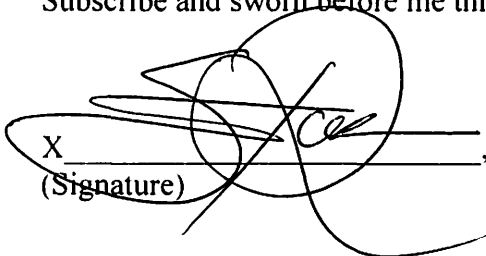
~~Nothing Follows *Bm* 8/18/14~~

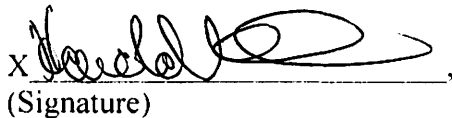
I have read this statement, consisting of 4 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X *B Moore*
(Signature)

DATE: 8/18/14

Subscribe and sworn before me this 18th day of August 2014.

X , Special Agent USDA-OIG-Investigations
(Signature)

X , Special Agent USDA-OIG-Investigations
(Signature)

I, Anika Patterson, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramas, and Harold Stanford who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

AP I am a GS-11, Step 2, Equal Employment Opportunity (EEO) specialist for Corporate Services Division (CSD), Office of the Assistant Secretary for Civil Rights (OASCR), United States Department of Agriculture (USDA).

CSD processes conflict of interest EEO complaints for USDA. A conflict of interest EEO complaint occurs when a Civil Rights Director of head of an Agency is named as the responsible Management official (RMO).

CSD begins processing an EEO complaint in two ways. A complainant can contact CSD directly, or ~~during the intake process~~ it may be referred to CSD by a USDA Civil Rights Office when they recognize it is a conflict of interest complaint. CSD is structured in two teams, the informal and formal. I work with the informal processing of complaints. My fellow co-workers that process the informal complaints are Nadine Chatman and Katriee Jackson. Pilar Velasquez is the Team Leader for the formal process. Ms. Velasquez has Eliot Satter, Dedan Bruner, and Debbie Lopez who work with her on the formal process.

X [Signature]
(Signature)

DATE: 6/8/2014

APR ~~Ms. Velasquez and I~~ are not supervisors, but we do frequently keep in contact with the Acting Director of CSD, Winona Scott. ~~However,~~ APR CSD works as a team collaboratively under the direction of Ms. Scott and APR I ~~came~~ ^{Ms. Velasquez and I are project manager} to CSD in December of 2013.

During that time, Bobbie Moore was the Director of CSD. ~~I worked with her and CSD in~~ APR when I came to CSD there were approximately 4 or 5 formal complaints that were beyond the 180 day time period for timely processing the EEO complaint.

APR From December ²⁰¹³ to March 2014, CSD staff, including myself, worked diligently to ~~reform~~ ^{approximate} APR CSD operations, processes, and workflow. In ^{approximate} APR March of 2014 a set of Standard operating procedures ^{SOPs} were finalized, which clearly established APR roles and responsibilities of the office. These SOPs, ~~and~~ APR and the initiative of CSD staff and OASCR Leadership we have reduced complaint processing timeframes. One of the issues we realized was that EEO contractors were not reviewing Human Resources ^{HR} APR documents that were needed to complete Reports of Investigation (ROI). With the help of OASCR managers such as Dr. Leonard and Fred Pfaffle ~~communicated~~ APR who communicated with USDA HR offices we have been able to obtain these documents and more complaint processing.

CSD uses an internal tracking report called the Stop Light Report to track complaint timeliness. This report only includes pertinent APR

X APR
(Signature)

DATE: 8/8/2014

Att information about the complaint such as: complainant name, case number, and dates when actions occurred. The Stop Right Report does not include the RMD. The Stop Right Report is updated every two weeks and is an internal document only for CSD. Ms. Scott is the only manager who receives copies or has access to this report.

Office of General Counsel (OGC) is not involved in the processing of CSD complaints. However, CSD has worked with them when a complainant has filed a motion for sanctions or when ~~there~~ Att an Equal Employment Opportunity Commission (EEOC) Hearing is elected. In those situations, CSD provided a copy of the ROI to OGC.

I have never briefed Dr. Leonard or Mr. Pfeiffer on CSD complaints. I have only spoken to them about our process and improvements we have made regarding complaint processing.

CSD utilizes contractors to perform some EEO services. Innovative Management Strategists (IMS) Att are CGD's main contractor that performs EEO counseling of investigative services. We have also used the United States Postal Service (USPS), and the Department of Interior (DOI) to perform EEO services. We have also had the Office of the Chief ~~Financial~~ Att Officer (OCFO) Att National Finance Center (NFC) Att process conflict complaints. Att

X 
(Signature)

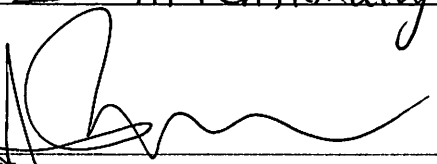
DATE: 8/8/2014

(AP)

It is my understanding, that if a complaint is amended by the complainant the processing days increase from 180 to 360 for the issuance of the ROI. I believe this is in accordance with Management Directive 110 and 29 CFR 1614.

I am aware that some Conflict complaints have multiple complaint numbers. This may occur when the Agency assigns a number during intake, ~~and~~ (AP) and begins processing the complaint. When the Agency recognizes that the complaint is a conflict of interest it is forwarded to CSD. CSD will create a new complaint number that can only be viewed by CSD. This is to ensure confidentiality of CSD complaints. This has also occurred when a CSD employee has filed a complaint within CSD chain of command. CSD initiated the process and assigned a case number, but forwarded the complaint to another entity to process. Another complaint number was created to ensure confidentiality of the conflict complaint. ~~and~~ (AP)

I am not aware of anyone intentionally delaying the processing of EEO complaints within CSD. I have never been directed or have I delayed the processing of EEO complaints. I am not aware of anyone deleting EEO complaints within CSD. I have never been directed or have I intentionally deleted any EEO complaints. (AP)

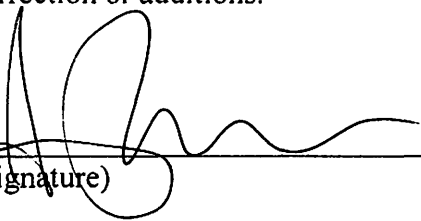
x 
(Signature)

DATE: 6/3/2014

~~Nothing Follows~~

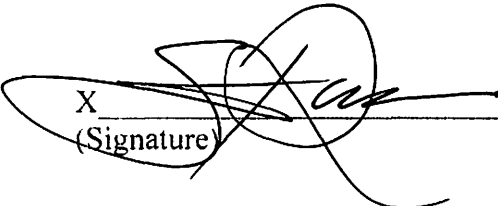
AHP 8/8/2014

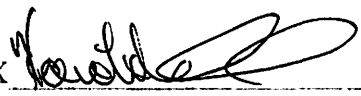
I have read this statement, consisting of 5 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 8/8/2014

Subscribe and sworn before me this 8th day of August 2014.

X 
(Signature), Special Agent USDA-OIG-Investigations

X 
(Signature), Special Agent USDA-OIG-Investigations

I, Pilar Francesca Velasquez, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Harold Stanford who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

1. *P.F.V.* I am currently employed as a GS-13, Step 3, Special Assistant, Team Leader, for the Corporate Services Division (CSD), Office of the Assistant Secretary for Civil Rights (OASCR), United States Department of Agriculture (USDA).
2. In 2003, I graduated from the College of Wooster with a Bachelors of Arts of History. In 2008, I graduated from Case Western Reserve University with a Juris Doctorate of Law.
3. Prior to working for USDA, I worked for Legal Services of Northern Virginia for approximately six months as a legal intern. During that time I had applied for a vacancy announcement with USDA on USAjobs. A few months after sending in my application, I was contacted by the Human Resources Management Office who offered me the position based on my qualifications. I was not interviewed for the position.
4. In November of 2009, I was hired by OASCR, USDA as a Program Adjudicator working on Title 6 discrimination complaints. I worked in that capacity for approximately 1 year. In 2010, I requested to work on Title 7 Employment Adjudications. I found employment discrimination more interesting and more of a transferable skillset. In 2012, I was detailed to the Equal Employment Opportunity Commission (EEOC) as an Administrative Law Judge for 14 months. In 2013, I returned to OASCR, USDA and in October of 2013, I was detailed to Dr. Leonard's Office as a Special Assistant. I served in an advisory role and worked on project management or reviewed EEO complaints for potential settlement.
5. While working as a Special Assistant, I was assigned to review two conflict of interest EEO complaints for possible Agency settlement. The USDA employees involved were Demetrious Rios, who had three EEO complaints and Roberto Gonzales, who had one EEO complaint. I would regularly update Dr. Joe Leonard on the status of these settlement discussions. I am still working on this project and update Dr. Leonard regularly on the status of the potential settlements.
6. In January 2014, I was detailed to CSD on a 120 day detail as a GS-14 Team Leader. *or about* On ~~May 12, 2014, I was permanently assigned to CSD as a co-team leader.~~ *the detail ended, but I continued my role as co-team lead at CSD.* My immediate supervisor is Winona Lake Scott, Acting CSD Director.

P.F.V.
P.F.V.

Pilar Francesca Velasquez 8.19.2014

- P.F.V. My Co-Team Leader is Anika Paterson. While Ms. Paterson and I work together collaboratively, my duties are primarily focused on the formal Equal Employment Opportunity (EEO) complaint process. ^{The Formal team} My Team consists of CSD employees: ^{PEV} Debbie Lopez, Dedan Bruner, and Eliot Sutler. Ms. Patterson's focus is primarily concentrated on the informal complaint process. ^{The Informal} Ms. Patterson's Team consists ^{P.F.V.} of CSD employees: Nadine Chatman, and Katrice Jackson. CSD also consists of Paula Graham who is our Employment Opportunity Assistant (EOA) and Karen Flores Garcia who is our student intern from the Hispanic Association of Colleges and Universities (HACU) internship program.
7. CSD processes conflict of interest EEO complaints for USDA. A conflict of interest EEO complaint is when the named Responsible Management Official (RMO) is a Civil Rights Director, Under Secretary, or other high level senior management official at USDA. CSD processes these conflict of interest EEO complaints to insure the RMOs are not involved in the process and to eliminate any appearance of impropriety or conflict of interest.
 8. A conflict of interest EEO complaint can be initiated with CSD different ways. CSD has a phone number where aggrieved persons (AP) can call to initiate an EEO complaint. It is also common knowledge amongst fellow Agency EEO Offices that anytime an EEO complaint appears to be a conflict of interest they are to forward the complaint to Nadine Chatman or Katrice Jackson of CSD for informal processing. During the initial contact with CSD a complaint number is generated in the icomplaints system. Once the conflict of interest EEO complaint is received by CSD it is either counseled or goes through the Alternative Dispute Resolution (ADR) mediation process in an attempt to resolve the issues during the informal complaint phase. If the issues are not resolved, then the complainant has the opportunity to file a formal complaint and my team will process of the complaint during the formal complaint phase. When the formal complaint phase is complete a complainant may request a hearing at the EEOC or a Final Agency Decision (FAD) is produced by the Employment Adjudication Division (EAD). EAD is managed by Kirk Perry.
 9. During the formal complaint phase, a contractor is assigned to conduct an investigation and produce a Report of Investigation (ROI) regarding the allegations of discrimination. My team will work with the contractor to ensure all the necessary human resource documents are obtained for the investigation, that the contractor interviews all pertinent witnesses, and that the investigation is completed within the 180 day timeframe mandated by law. We also conduct a legal sufficiency review of the ROI to ensure we produce a quality product.
 10. We have two vendors that we contract to conduct our EEO investigations, Innovative Management Solutions (IMS) and the United States Postal Service ^{P.F.V.}

Reina Williams 8.19.2014

D.F.V.
(USPS). USPS is rarely contracted to conduct EEO investigations. About 99 percent of the EEO investigations are conducted by Innovative Management Solutions (IMS). Prior to my assignment to CSD, the United States Department of Interior (DOI) was used to process complaints. However, I have not seen DOI assigned any work during my tenure at CSD. The National Finance Center (NFC) has also been used to process our complaints, but this was done on an ad hoc basis. CSD does not have a signed memorandum of understanding (MOU) with NFC to process our complaints. The NFC points of contact are Denise Bruten and Darvin Bennett.

11. To my knowledge, Management Solutions Consulting Group (MSCG) is the parent company of IMS. I believe MSCG is a company that provides health care services and IMS provides EEO services under MSCG. It is my understanding that in approximately 2012, MSCG and IMS were providing EEO services for CSD.
12. I do not know the specifics regarding how work was structured during that time period. However, I do know based on my current duties that there were some formal EEO complaints that were not timely processed by MSCG and IMS. For example, I recall a conflict of interest EEO complaint filed by Carol Sanders that took over 180 days to complete and issue the ROI, which was initially processed by MSCG and IMS. Prior to my tenure at CSD.
P.F.V.
13. I do not know of any USDA employees receiving any gifts, bribes, or gratuities from MSCG, IMS, or any other contractor. I do not know of Ms. Scott receiving any gifts, bribes, or gratuities from MSCG, IMS, or any other contractor.
14. There are times when a conflict of interest EEO complaint is filed within the CSD chain of command where either Ms. Scott or other OASCR executive managers such as Dr. Joe Leonard or Mr. Fred Pfaeffle has been named as RMO's. We refer to these situations as a "conflict within a conflict" complaint.
15. I recall that this situation occurred when CSD employee Gayle Petersen named Ms. Scott as an RMO. I became aware of this complaint when Ms. Scott advised me to send the complaint to Denise Bruten of NFC so that they could process the formal complaint. A second complaint number had to be generated within iComplaints to ensure that no CSD employees could view the complaint. I remember that the number had "CF2" within the complaint number, which was an unusual number sequence. P.F.V.
16. The complaint number was included in the "Stop Light" report so that CSD could ensure that the complaint was processed timely. When the formal complaint phase for Ms. Petersen's complaint was completely processed by NFC, NFC provided CSD with a paper complaint case file, which included a copy of the formal complaint. This particular complaint case file should have been provided P.F.V.

Oliver A. Velazquez 8.19.2014

to OIG for their case file review. Ms. Scott was not involved in the processing of this complaint.

P.F.V.

17. Complaint information is stored in an electronic database called icomplaints. I believe that the database is not as secure as it could be. I believe there are vulnerabilities when it comes to individual user access rights and the ability for persons to view conflict of interest complaint information. I recall an instance where Katrice Jackson contacted me because she had heard some OASCR employees outside of CSD discussing one of their co-workers' conflict of interest complaints.
18. I contacted Mary Thomas of the Data Management and Records Division (DMRD) of OASCR about this issue. We were unable to determine if these OASCR employees found out about the complaint because they saw the complainants name in the database or if they were able to open the case to view the details of the complaint.
19. A Stop Light Report is an internal CSD document, which tracks the progress and summarizes the timeliness of CSD complaints throughout the informal and formal complaint process. On average there are approximately 40 conflict of interest EEO complaints that CSD processes on an annual basis.
20. The Stop Light Report tracks and summarizes where CSD is at in the processing of these complaints. It includes relevant case information such as: filing dates, amendments to complaints, complaint consolidations, and any other information that CSD staff should be aware of to assist in the timely processing of the complaints.
21. The Stop Light Report is an internal tracking document that is stored on our K Drive, which is only accessible to CSD employees. The Stop Light Report is updated every two weeks. Winona Scott is the only USDA management official that is provided the Stop Light Report because of her assignment as the CSD Acting Director.
22. I often speak with Ms. Scott via the telephone to update her on CSD issues. Ms. Scott does not work in the Reporters Building and most of our interactions regarding CSD workflow are on the phone.
23. I do not know if Ms. Scott has provided any other OASCR executive management officials a copy of CSD's Stop Light report. I do not brief OASCR executive management such as Dr. Joe Leonard or Fred Pfaeffle on the status of conflict of interest EEO complaints that CSD processes. I do not know if Dr. Joe Leonard or Fred Pfaeffle received copies of the Stop Light Report. I never provided a copy of a Stop Light Report to Dr. Joe Leonard or Fred Pfaeffle.
24. The Office of General Counsel (OGC) is not usually involved in the CSD conflict of interest EEO complaint processing cycle. OGC becomes involved in the

P.F.V.

Oliver Velazquez 8.19.2014

P.F.V.
complaint process during the Equal Employment Opportunity Commission (EEOC) hearing phase, because OGC is the attorney for USDA. At this phase of the process, OGC will review the ROI for sufficiency and may request additional witnesses are interviewed or additional information be obtained.

25. I am personally aware of an instance in which a complaint was dismissed and the AP wanted to re-file the complaint. OGC recommended that CSD allow the AP to file the complaint.
26. To my knowledge, OGC does not regularly receive copies of the Stop Light Report. There is only one instance that I recall where OGC requested Stop Light reports from CSD. This occurred when there were a significant number of formal EEO complaints that exceeded the 180 day timeframe for processing a timely complaint. OGC was defending the Agency from potential EEOC sanctions and needed to know how many cases exceeded the 180 day window. Consequently, in early 2014, CSD provided OGC with copies of the Stop Light reports. Since March 2014, OGC has not received any additional Stop Light reports.
27. Prior to my assignment to CSD, it was my understanding that CSD did not have any formalized or approved standard operating procedures (SOPs) regarding complaint processing tasks, assignments, or timeliness guidelines beyond those established in Management Directive 110, 29 Code of Federal Regulation (CFR) Section 1614, or EEO case law. There were no SOP's on legal sufficiency reviews of ROIs. It was also my understanding that prior to January 2014; CSD's workflow was disorganized, there was employee strife, and CSD was not working together smoothly. CSD had a number of formal complaints that were not processed in a timely manner. The untimeliness resulted in ROIs issued beyond the 180 day timeframe as mandated by 29 CFR 1614.
28. Prior to coming to CSD, I had met with the staff and former CSD Director, Bobbie Moore. I had discussed with Ms. Moore some of the issues that CSD was facing. I was detailed to CSD soon after these interactions.
29. Since January 2014, Ms. Scott, Ms. Patterson, and I have reduced informal and formal complaint processing times by restructuring CSD and providing effective leadership or oversight to the unit. We created separate teams to manage the informal and formal complaint phases. Around April 2014, we formalized and approved a set of SOPs for outlining CSD operations, objectives and establishing milestones. These SOPs are living documents which are reviewed and updated regularly.
30. We pride ourselves on the integrity of our program and its efficient operation to ensure employees' discrimination complaints are processed timely.

P.F.V.

 8.15.2014

- P.F.V.
31. Since January 2014, very few cases have exceeded the formal complaint processing 180 day time limit. We have improved our communication with complainants during the formal complaint process.
 32. If a formal complaint appears that it might not be completed within the 180 day timeframe, I will call the complainant and request an extension. It has been my experience that most complainants will grant an extension. By communicating with the complainant it allows them to know where CSD is in the process, but it also guards the Agency from sanctions.
 33. A complainant can file a request with the EEOC to request sanctions against the Agency if the Agency does not timely process the complaint.
 34. I am not aware of anyone within OASCR intentionally delaying the processing of any EEO complaints that CSD handled. I have not been directed by anyone to delay any EEO complaints that CSD handled. I have not intentionally delayed the processing of any EEO complaints that CSD handled.
 35. I am not aware of anyone intentionally deleting or destroying any EEO complaints, documents, or files that CSD processed. I am not aware of anyone intentionally deleting or altering data in the icomplaints system to conceal a violation of the 180 day formal complaint time limit or reduce the likelihood of EEOC sanctions against USDA because we exceeded the 180 day time limit.
 36. I am not aware of any OASCR manager directing anyone to intentionally delete or destroy any EEO complaints, documents, or files that CSD processed. I am not aware of any OASCR manager directing anyone to intentionally delete or alter data in the icomplaints system to conceal a violation of the 180 day formal complaint time limit or reduce the likelihood of EEOC sanctions against USDA because we exceeded the 180 day time limit.
 37. I have not been directed to delete any EEO complaints, document, or files that CSD handled. I have not been directed to delete or alter any data in the icomplaints system to conceal a violation of the 180 day formal complaint time limit or reduce the likelihood of EEOC sanctions against USDA because we exceeded the 180 day time limit.
 38. I have not deleted or altered any data in the icomplaints system to conceal a violation of the 180 day formal complaint time limit or reduce the likelihood of EEOC sanctions against USDA because we exceeded the 180 day time limit.
 39. My colleagues at CSD and I pride ourselves on the hard work we have put into improving the processing of conflict of interest EEO complaints. We worked hard to fix a broken process so that it is more efficient and effective.

P.F.V.

 8.17.2014

I have read this statement, consisting of 7 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X [Signature]
(Signature)

DATE: 8.19.2014

Subscribe and sworn before me this 19th day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

EXHIBIT 6
HY-6001-0013

MEMORANDUM OF INTERVIEW

Name: Kim Camilo File: HY-6001-0013
Title: Case Manager Date: September 2, 2014
Address: Agent(s): Stephen Ramos
Harold Stanford
Phone:



On September 2, 2014 at approximately (EST), Special Agent HAROLD STANFORD and I interviewed Kim Camilo of Management Solutions Consulting Group (MSCG) regarding allegations that the Office of the Assistant Secretary for Civil Rights (OASCR) did not timely process Equal Employment Opportunity Complaints.

1. KIM CAMILO (CAMILO) is a Case Manager for Management Solutions Consulting Group (MSCG)/ Innovative Management Strategist (IMS). Since 2010 to the present she has been a Case Manager for MSCG. Prior to working for MSCG, CAMILO had been a primary care taker for her mother and father from 2005 to 2010. Prior to acting as a primary care taker, CAMILO worked as an insurance claimant and had most of her work experience in the insurance industry.
2. As the Case Manager, CAMILO tracks the initiation and processing of Equal Employment Opportunity (EEO) cases that the Office of the Assistant Secretary for Civil Rights (OASCR), Corporate Services Division (CSD) assigns to MSCG. CAMILO tracks the case load, occasionally works with the EEO Counselors and Investigators, and assembles the final Reports of Investigations (ROI) product by putting together the exhibits and the report narrative in electronic and paper copy for OASCR.
3. From 2010 to 2012, MSCG's point of contact for having work assigned, updating OASCR on case progress, and providing the final work products was WINONA SCOTT (SCOTT). Currently, the point of contact has been PILAR VELASQUEZ (VELASQUEZ).
4. In approximately May of 2010, MSCG was awarded a contract for OASCR's processing of conflict of interest EEO complaints. The contract was initially supposed to last 6 months. On November 23, 2010, MSCG was told by SCOTT via email that MSCG was under a stop work order because the contract had expired. From November 23, 2010 to approximately January 2011, MSCG was ordered not to work on any of OASCR's complaints. MSCG was not advised on how to communicate that message to complainants. MSCG was instructed to send any new complaints that they may have received during the stop work order to VIOLET HALL (HALL), OASCR for processing. OASCR did not request for the case files or pending EEO services from MSCG during this stop work order. CAMILO did not know why the stop work order was affected.

5. On three separate occasions, OASCR placed MSCG on a stop work order. These stop work orders affected the processing of EEO investigations and counseling that MSCG had been working.
6. On August 13, 2011, MSCG was told by SCOTT via email that MSCG was under a stop work order. MSCG was provided the same guidance as the first stop work order. MSCG held on to the pending EEO complaints that they were providing services for and were told to send any new complaints to HALL. From August 13, 2011 to October 17, 2011 MSCG was ordered not to provide EEO services on any OASCR's conflict of interest EEO complaints.
7. In August of 2012, MSCG was told by SCOTT and the USDA Procurement Office via email and an official USDA Procurement form or letter that a stop work order was in effect because the MSCG contract expired. MSCG sent OASCR an excel spreadsheet with a total of approximately 56 pending complaints that MSCG was performing EEO services for. In November 2012, a company called IMS was awarded a contract with OASCR. IMS and MSCG entered into a mentor and mentee small business partnership that allowed MSCG to continue to work for OASCR. In November 2012, IMS and MSCG were assigned approximately 33 complaints to work. These 33 complaints came from the initial spread sheet with 56 pending EEO complaints that was sent to OASCR in August 2012. SCOTT had received the list of the 55 active complaints and DENISE BANKS (BANKS) had sent MSCG the list of 33 complaints to work. CAMILO did not know what happened to the 22 other pending EEO complaints that MSCG was initially processing in August of 2012.
8. MSCG is required per the statement of work to complete ROI's within 45 days. CAMILO did not know for sure if that was 45 business or calendar days.
9. A major issue for completing MSCG when it comes to effectively completing ROI's in a timely manner is obtaining human resource documents. There has been numerous times where MSCG EEO Investigators have completed all investigative steps and are waiting on HR documents from an Agency. CSD will request for the ROI, but MSCG cannot provide a completed copy because the Agency has not given MSCG the documents.
10. In 2010, MSCG would go through SCOTT to obtain the documents. This process was effective because SCOTT would point the EEO investigators to the right HR office to obtain the documents.
11. In 2012, when IMS obtained the contract OASCR required MSCG to go through the National Finance Center (NFC) in Louisiana to obtain all HR documents. This process has not been effective and point of contact at NFC has changed on numerous occasions.
12. In September of 2010, CAMILO and ROBIN BROWDER (BROWDER) were trained by OASCR on how to use the icomplaints system. They were required to enter limited information into icomplaints when processing conflict of interest complaints. CAMILO was the main person who entered information into the system. CAMILO experience issues with access into icomplaints and often times she was limited in what she could enter in the system and what cases she could view. For example, any cases that came from Forest Service, NRCS, or any other USDA Agency aside from OASCR, CSD she was unable to access. In 2012, when IMS became the contractor they were no longer required to enter data into icomplaints.

13. CAROL SANDERS (SANDERS) was a complainant that had filed a conflict of interest EEO complaint that MSCG was processing towards the end of 2012 fiscal year. CAMILO distinctly recalled providing SANDERS ROI to VELASQUEZ, ANIKA PATTERSON (PATTERSON), and DEBBIE LOPEZ (LOPEZ) on five occasions. They had requested each time for CAMILO to send them the ROI via email, which required her to scan in the ROI in 55 page increments and send it to them. CAMILO did not understand why VELASQUEZ, PATTERSON, nor LOPEZ saved the ROI emails she had sent them.
14. There were situations where MSCG was put under pressure to complete tasks in very short timeframes. CAMILO recalled being called into work on a Friday at 5:00 p.m. to produce the ROI regarding CARMELINTA FOSSAM (FOSSAM). VELASQUEZ requested that the ROI be completed by the end of the night on that Friday. CAMILO and BROWDER came into the office and completed the task by 10:30 p.m. that Friday. CAMILO noted that VELASQUEZ did not even open the email containing the ROI until Sunday night.
15. Another complaint that MSCG received pressure to complete was that of complainant CHARLES MCCLAM. CAMILO believed that this complaint named Secretary Vilsak as the discriminating manager.
16. CAMILO does not know who was or is the contracting officers representative from OASCR regarding the MSCG/IMS contracts.
17. OASCR sends an email to BROWDER containing all of the informal complaint forms. BROWDER will forward that email to CAMILO who inputs the information into the case management spread sheet she uses to track the complaint. CAMILO creates an electronic file and a hard file for MSCG. CAMILO also assigns the case an internal MSCG number for tracking purposes. CAMILO will sometimes work with the EEO Counselors and Investigators, but not often. Her job is to track the progress of the EEO services and produce a final product for OASCR.
18. CAMILO has not been directed by SCOTT, Dr. JOE LEONARD (Dr. LEONARD), or OASCR to intentionally delay the processing of any EEO complaints. CAMILO has not intentionally delayed the processing of any EEO complaints.
19. CAMILO has not been directed to delete any EEO complaint from the icomplaints system. CAMILO has not deleted any EEO complaints from the icomplaints system.
20. CAMILO only knows SCOTT from emails she has received in regards to MSCG EEO services. CAMILO has never met SCOTT and does not have a personal relationship to her.
21. CAMILO only knows of Dr. LEONARD. CAMILO has never met LEONARD in person. She may have sent him an email when he requested information from MSCG, but she does not deal with him regularly. CAMILO does not have a personal relationship with LEONARD.
22. When an ROI is completed CAMILO send the final products to VELASQUEZ, PATTERSON, or LOPEZ. In the past, CAMILO would send final products to SCOTT or LAUREN TARVINSKI.

Interview concluded at approximately 3:30 p.m. (EST), September 2, 2014.

EXHIBIT 7
HY-6001-0013

2010 MSCG WORK STOPPAGE DOCUMENTS

Sandra Maddox

From: Kelly Garry Burks [KBURKS@MSCGINC.COM]
Sent: Friday, November 05, 2010 6:53 PM
To: 'Robin Browder'; 'Kimberly Camilo'; 'Sandra Maddox'
Subject: FW: Budget for end of year- Stop Work

Importance: High

Hello Ladies,

Below please find stop work email sent to Winona today. Please plan to work (closing out open items) until 11/23. Hopefully this issue will be resolved soon. Let me know if you have questions. Thank you.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Kelly Garry Burks [<mailto:KBURKS@MSCGINC.COM>]
Sent: Friday, November 05, 2010 4:09 PM
To: 'Scott, Winona'
Cc: 'Sandra Maddox'; 'Lloyd McCliggott'
Subject: FW: Budget for end of year- Stop Work
Importance: High

Hello Winona,

As follow-up to our conversation yesterday, we still have not received the modification in the amount of \$456K for contract number AG-3142-C-10-0043. This modification was intended to be exercised July 2010 (per email below). We are moving forward with the following stop work actions effective today, November 5:

- *MSCG will forward all intake calls to Vy Hall
- *MSCG will not assign new cases to EEO specialists. Cases that are currently under review will be placed on hold.
- *EEO staff (Sandy Maddox, Robin Browder, Kim Camilo) will close-out current open items with the intent to resume work after the modification is received.

We hope that this issue can be resolved expeditiously. Please contact me with questions. Thank you.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Scott, Winona [<mailto:Winona.Scott@ascr.usda.gov>]
Sent: Monday, July 19, 2010 1:52 PM

To: Kelly Garry Burks
Cc: Sandra Maddox
Subject: Budget for end of year

Kelly --

Our budget office has requested that you send me the budget for the ~\$450,000 that will be needed for you to fulfill the contract up to 9/30/10. I will need this by tomorrow. It is critical that they get the budget so the funds can be allocated. Please call me if you have any questions and I will explain what this about.

Thanks in advance

Winona Lake Scott
Special Assistant to the Assistant Secretary for Civil Rights
Office of the Assistant Secretary for Civil Rights

Sandra Maddox

From: Scott, Winona [Winona.Scott@ascr.usda.gov]
Sent: Wednesday, November 10, 2010 3:21 PM
To: Hall, Violet
Cc: 'smaddox@msginc.com'; King, David
Subject: New Cases

Hello Vi –

MSCG is stopping work on their contract pending receipt of an outstanding invoice. The issue is being worked on with Procurement with a positive resolution soon. In the interim, please hold all new incoming complaints for MSCG until this matter is resolved.

Thanks

Sandra Maddox

From: Scott, Winona [Winona.Scott@ascr.usda.gov]
Sent: Tuesday, December 21, 2010 1:00 PM
To: 'Kelly Garry Burks'
Cc: 'Sandra Maddox'
Subject: RE: New Cases based from DM

Kelly –

I just received a notice from procurement that a payment of \$390,700 was processed. They could not give a payment date. Thanks

From: Robin Browder [<mailto:rbrowder@mscginc.com>]
Sent: Tuesday, December 21, 2010 11:41 AM
To: Adams, Generosa
Cc: Hall, Violet; Scott, Winona; 'Kelly Garry Burks'; 'Sandra Maddox'
Subject: RE: New Cases based from DM

Good morning Generosa,

Thank you for the additional case files; however, I have just spoken to Kelly Gary Burks and she indicates that we are still not accepting any new cases at this time. She is still waiting for payment.

Enjoy your holiday season.

Robin T. Browder
Management Solutions Consulting Group

From: Adams, Generosa [<mailto:Generosa.Adams@ascr.usda.gov>]
Sent: Tuesday, December 21, 2010 9:12 AM
To: kcamilo@mscginc.com; rbrowder@mscginc.com
Cc: Hugh, Fred; Hall, Violet
Subject: New Cases based from DM

Good Morning Kimberly and Robin.

Vi wanted us to send you some CRSD files to you. They are new cases. They all fall under Departmental Management (DM). However, there is no case number based in iComplaints, so MSCG will need to create new cases for them. There is a CD for _____ I will try to e-mail it to you, but if I cannot, then I will send you the CD by mail.

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

Please confirm receipt of this e-mail once you receive it.

Thank you.
Generosa Adams

Sandra Maddox

From: Kelly Garry Burks [KBURKS@MSCGINC.COM]
Sent: Thursday, January 13, 2011 2:14 PM
To: 'Scott, Winona'
Cc: 'Sandra Maddox'; 'Robin Browder'
Subject: MSCG received payment from USDA

Importance: High

Hello Winona,

Good news! We received payment today. Thank you for your efforts.

We will begin processing the cases sent back to USDA as well the 23 cases that were on hold due to payment concerns. Let me know when we can schedule time to discuss by phone. Thanks!

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

2011 MSCG WORK STOPPAGE DOCUMENTS

Kelly Burks

From: Taylor, Ellery [Ellery.Taylor@dm.usda.gov]
Sent: Wednesday, August 10, 2011 2:36 PM
To: 'Kelly Garry Burks'
Subject: Stop Work Order
Attachments: Order.pdf

Please see attached Stop Work Order. I will be able to discuss the particulars with you if you would like for me to explain.

Ellery Taylor
Contracting Officer
Certified Public Manager
USDA/DM/POD

☺☺☺ Think about the environment, do you really need to print this e-mail?

This message is for the designated recipient only and may contain privileged, proprietary, or otherwise private information. If you have received it in error, please notify the sender immediately and delete the original. Any other use of the email by you is prohibited.

-----Original Message-----

From: ellery.taylor@dm.usda.gov [mailto:ellery.taylor@dm.usda.gov]
Sent: Wednesday, August 10, 2011 1:40 PM
To: Taylor, Ellery
Subject: Order

Please open the attached document.
This document was sent to you using an HP Digital Sender.

Sent by: <ellery.taylor@dm.usda.gov>
Number of pages: 1
Document type: B/W Document
Attachment File Format: Adobe PDF

To view this document you need to use the Adobe Acrobat Reader.
For free copy of the Acrobat reader please visit:

<http://www.adobe.com>

For more information on the HP Digital Sender please visit:

| | | | |
|---------------------------------------|---------------------------------|----------------------------------|--------------------------------|
| 2. AMENDMENT/MODIFICATION NO. 0007 | 3. EFFECTIVE DATE 08/10/2011 | 4. REQUISITION/PURCHASE REQ. NO. | 5. PROJECT NO. (if applicable) |
|---------------------------------------|---------------------------------|----------------------------------|--------------------------------|

| | | | |
|--|---------------------------|---|------|
| 6. ISSUED BY USDA, OPFM-POD/ SERVICE AND SUPPLY 300 7th St., S.W. Suite 377 Attention: S&S Contracts Team Washington DC 20024 | CODE DASO-OPFM-PODSS-3 | 7. ADMINISTERED BY (if other than Item 6) | CODE |
|--|---------------------------|---|------|

| | | |
|---|-----|--|
| 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) MANAGEMENT SOLUTIONS CONSULTING GROUP, INC. 4601 PRESIDENTS DRIVE, SUITE 200 1100245206# LANHAM MD 20706-4880 | (X) | 9A. AMENDMENT OF SOLICITATION NO. |
| | | 9B. DATED (SEE ITEM 11) |
| | X | 10A. MODIFICATION OF CONTRACT/ORDER NO. AG-3142-C-10-0043 |
| | | 10B. DATED (SEE ITEM 13) 06/17/2010 |

| | |
|------------------|---------------|
| CODE 1100245206# | FACILITY CODE |
|------------------|---------------|

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
See Schedule

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

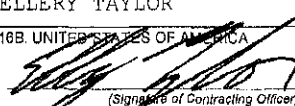
| | |
|-----------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF |
| | D. OTHER (Specify type of modification and authority) |
| X | Unilateral modification issued pursuant to FAR Clause 52.212-4. |

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ 0 _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Tax ID Number: 31-1762740
DUNS Number: 113343870
Pursuant to the authority of FAR Clause 52.212-4 "Stop-Work Order (AUG 1989)" the Contracting Officer hereby issues a "Stop-Work Order" ordering the Contractor to "stop work" on Services for EEO counseling, ADR, ROI's under the subject contract, effective immediately. The Contractor shall, effective immediately, cease to issue any further orders and/or subcontracts for materials or services in support of this contract. The Contractor shall immediately comply with this order and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by this order during the period of work stoppage.
Discount Terms: NET/30
Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect

| | | |
|---|------------------|---|
| 15A. NAME AND TITLE OF SIGNER (Type or print) | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) ELLERY TAYLOR |
| 15B. CONTRACTOR/OFFEROR | 15C. DATE SIGNED | 16B. UNITED STATES OF AMERICA  (Signature of Contracting Officer) |
| (Signature of person authorized to sign) | | 16C. DATE SIGNED 08/10/2011 |

Kelly Burks

From: Kelly Garry Burks [KBURKS@MSCGINC.COM]
Sent: Thursday, August 11, 2011 1:54 PM
To: 'Scott, Winona'
Subject: RE: MSCG - Outstanding USDA invoices

Let's talk on Friday if possible. I called Mr. Taylor to discuss process but haven't hear from him yet.....

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Scott, Winona [mailto:Winona.Scott@ascr.usda.gov]
Sent: Wednesday, August 10, 2011 4:52 PM
To: 'KBURKS@mscginc.com'
Subject: Re: MSCG - Outstanding USDA invoices

Kelly - I am so sorry this happened to you today. Dr Leonard has spoken to the Deputy and we may have other options. I'm in Memphis until Friday then vacation

I'm accessible by email and will keep you informed about the contract thanks

From: Kelly Garry Burks [mailto:KBURKS@mscginc.com]
Sent: Wednesday, August 10, 2011 10:01 AM
To: Taylor, Ellery
Cc: Scott, Winona
Subject: MSCG - Outstanding USDA invoices

Hello Mr. Taylor:

Below please find the list of outstanding invoices. A copy of each is attached. We appreciate your support with this. Thank you!

| | | | |
|-------------------|------------|--------------|----------|
| USDA | V215-007 | \$111,223.25 | 5/4/2011 |
| AG-3142-P-10-0098 | V215-008 | \$81,832.25 | 6/2/2011 |
| | V215-009 | \$108,138.50 | 7/1/2011 |
| | V215 - 010 | \$93,13.00 | 8/1/2011 |

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

Sandra Maddox

From: Sandra Maddox [smaddox@mscginc.com]
Sent: Wednesday, August 17, 2011 4:09 PM
To: 'Adria Zeldin'; 'Bernadette Gartrell'; 'cricha7455@aol.com'; 'Debbie-Anne Burt'; 'Denise Outlaw'; 'Dee Portis'; 'dewdennis3@aol.com'; 'eeogbb@aol.com'; 'Janet Harper'; 'iporil@yahoo.com'; 'kathy aram'; 'agcokeley@yahoo.com'; 'Niya Hardin'; 'sjohnsoneeo@yahoo.com'
Subject: STOP WORK ON USDA CASES

Hello Everyone,

We have just received word from the USDA Office of Civil Rights to stop working on their cases until further notice. They have not given us any other information at this time. What I do know is that the Office of Civil Rights has had challenges getting funding for all of their contractors so this may be related to that. It has nothing to do with anything we have done. So, at this time please do not move forward with contacting anyone until we receive further information.

Thank you,

Sandra Maddox Britt, Esq.
EEO Director
Management Solutions Consulting Group, Inc.

PEOPLE DON'T CARE HOW MUCH YOU KNOW UNTIL THEY KNOW HOW MUCH YOU CARE. —
AUTHOR UNKNOWN

NOTICE OF RESTRICTED USAGE Access to, usage and dissemination of information pertaining to this EEO complaint file, email, etc. is **RESTRICTED** by both the Freedom of Information Act and the Privacy Act to: The COMPLAINANT, ANY GOVERNMENT OFFICIALS who must have access to the file to discharge their OFFICIAL DUTIES as well as CONTRACT EMPLOYEES, INVESTIGATORS, COUNSELORS duly authorized to process, counsel, investigate this complaint. **Willful violations of these requirements are subject to criminal penalties. 5 U.S.C. 522a(i).**

Kelly Burks

From: Kelly Garry Burks [KBURKS@MSCGINC.COM]
Sent: Monday, August 29, 2011 2:28 PM
To: 'Taylor, Ellery'
Cc: 'Das, Pratap'; 'Lloyd McCliggott'
Subject: RE: Stop Work Order

Would 1:00 pm work for you?

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Taylor, Ellery [mailto:Ellery.Taylor@dm.usda.gov]
Sent: Monday, August 29, 2011 1:56 PM
To: 'Kelly Garry Burks'
Cc: Das, Pratap; 'Lloyd McCliggott'
Subject: RE: Stop Work Order

Tomorrow will be better for us. How about tomorrow afternoon?

-----Original Message-----

From: Kelly Garry Burks [mailto:KBURKS@mscginc.com]
Sent: Monday, August 29, 2011 11:45 AM
To: Taylor, Ellery
Cc: Das, Pratap; 'Lloyd McCliggott'
Subject: RE: Stop Work Order

Hello Ellery,

Just checking in to see what time works for you and Pratap. This afternoon and Tuesday work for us.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Taylor, Ellery [mailto:Ellery.Taylor@dm.usda.gov]
Sent: Friday, August 26, 2011 5:18 PM

To: 'Kelly Garry Burks'
Cc: Das, Pratap
Subject: RE: Stop Work Order

I am available both days. We will have to find out from Pratap which is better for him.

Ellery Taylor
Chief, Service Supply & Construction Contracting Branch Certified Public Manager USDA/DM/POD

P Think about the environment, do you really need to print this e-mail?

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-----Original Message-----

From: Kelly Garry Burks [mailto:KBURKS@msginc.com]
Sent: Friday, August 26, 2011 4:24 PM
To: Taylor, Ellery
Cc: Das, Pratap
Subject: RE: Stop Work Order

Thank you! Are you available on Monday or Tuesday for a conference call?

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Taylor, Ellery [mailto:Ellery.Taylor@dm.usda.gov]
Sent: Thursday, August 25, 2011 2:34 PM
To: 'Kelly Garry Burks'
Cc: Das, Pratap
Subject: RE: Stop Work Order

Please see attached. Hopefully this gets to you.

Ellery Taylor

P Think about the environment, do you really need to print this e-mail?

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-----Original Message-----

From: Kelly Garry Burks [mailto:KBURKS@mscginc.com]
Sent: Thursday, August 25, 2011 2:28 PM
To: Taylor, Ellery
Cc: Das, Pratap
Subject: RE: Stop Work Order

I received the email but not the attachment. Please resend when you get a chance. Thanks for your assistance!

Kelly Garry Burks, RN, MBA
President

-----Original Message-----

From: Taylor, Ellery [mailto:Ellery.Taylor@dm.usda.gov]
Sent: Thursday, August 25, 2011 12:06 PM
To: 'Kelly Garry Burks'
Cc: Das, Pratap; 'KBURKS@mscginc.com'
Subject: RE: Stop Work Order

I am copying Pratap on this email as the POC on this contract. You may reach him on 202-720-2134. He is currently out of the office on official duties but will return to the office on Monday. I have sent you the consolidated report for the contract as well as modification 6 to the contract deobligation.

Ellery Taylor
Chief, Service Supply & Construction Contracting Branch Certified Public Manager USDA/DM/POD

P Think about the environment, do you really need to print this e-mail?

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-----Original Message-----

From: Kelly Garry Burks [mailto:KBURKS@mscginc.com]
Sent: Thursday, August 25, 2011 11:45 AM
To: Taylor, Ellery
Subject: RE: Stop Work Order

Hello Mr. Taylor,

Please give me a call at your convenience to discuss. Also this SWO is modification # 7. We never received a copy of modification #6. Please send at your convenience. Thank you!

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Taylor, Ellery [mailto:Ellery.Taylor@dm.usda.gov]
Sent: Wednesday, August 10, 2011 2:36 PM
To: 'Kelly Garry Burks'
Subject: Stop Work Order

Please see attached Stop Work Order. I will be able to discuss the particulars with you if you would like for me to explain.

Ellery Taylor
Contracting Officer
Certified Public Manager
USDA/DM/POD

P Think about the environment, do you really need to print this e-mail?

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Sandra Maddox

From: Scott, Winona [Winona.Scott@ascr.usda.gov]
Sent: Monday, September 19, 2011 2:55 PM
To: rbrowder@msginc.com; 'Kimberly Camilo'; smaddox@msginc.com
Cc: 'Kelly Garry Burks'
Subject: Referrals for Cases

Hello Everyone –

For all new incoming complaints, please refer them to the Employment Complaints Division (Vi Hall) and not me while I work out the kinks. All I do is send them to Vi's shop for processing. Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

Sandra Maddox

From: Scott, Winona [Winona.Scott@ascr.usda.gov]
Sent: Wednesday, October 12, 2011 3:41 PM
To: 'Kelly Garry Burks'
Cc: 'Robin Browder'; 'smaddox@mscginc.com'; Hall, Violet; King, David
Subject: MSCG Contract
Attachments: Picture (Device Independent Bitmap) 1.jpg; Picture (Device Independent Bitmap) 2.jpg; Picture (Device Independent Bitmap) 3.jpg; Picture (Device Independent Bitmap) 4.jpg; Picture (Device Independent Bitmap) 5.jpg; Picture (Device Independent Bitmap) 6.jpg; Picture (Device Independent Bitmap) 7.jpg; Picture (Device Independent Bitmap) 8.jpg; Picture (Device Independent Bitmap) 9.jpg; Picture (Device Independent Bitmap) 10.jpg; Picture (Device Independent Bitmap) 11.jpg; Picture (Device Independent Bitmap) 12.jpg; Picture (Device Independent Bitmap) 13.jpg; Picture (Device Independent Bitmap) 14.jpg; Picture (Device Independent Bitmap) 15.jpg; Picture (Device Independent Bitmap) 16.jpg; Picture (Device Independent Bitmap) 17.jpg; Picture (Device Independent Bitmap) 18.jpg; Picture (Device Independent Bitmap) 19.jpg; Picture (Device Independent Bitmap) 20.jpg; Picture (Device Independent Bitmap) 21.jpg; Picture (Device Independent Bitmap) 22.jpg; Picture (Device Independent Bitmap) 23.jpg; Picture (Device Independent Bitmap) 24.jpg; Picture (Device Independent Bitmap) 25.jpg; Picture (Device Independent Bitmap) 26.jpg; Picture (Device Independent Bitmap) 27.jpg

Hello Kelly –

Below is a screen shot showing what we have initially obligated for the MSCG contract for FY2012. As I indicated in our telephone conversation today, the stop work order is no longer in place. Dr. Leonard has indicated he would like MSCG to conduct the investigations on conflict of interest cases as well as draft the final agency decisions (FADs). You are to complete what you presently have in your inventory and of course bill for those services. A modification will be sent to Procurement to reflect the new task order once I receive pricing from you on the FADs.

Until the new Civil Rights Corporate Division has been established, please refer all new complainants to Vi Hall (unless they are OASCR employees or insist on filing with you).

Please feel free to call me if you have any questions and thank you for your patience during this ordeal.

Purchase Requisition 555680 for EDMONSON, GWENDETTA (600000.00 USD)

Approve Approve Forward Reject Reassign Request
Approve And Information
Forward

| | | | |
|------|--------------------------------|---------------------|---|
| From | EDMONSON, GWENDETTA | Description | Services for EEO Counseling, ADR, ROIs |
| To | SCOTT, WINONA | Requisition Total | 600000.00 USD |
| Sent | 12-Oct-2011 | Non-Recoverable Tax | 0.00 USD |

13:49:51
ID 20179579

Justification

Proposed funding for FY12 AG-3142-C-
10-0043

Requisition Lines

| Line | Description | Supplier | Cost Center | Unit | Quantity | Price (USD) | Amount (USD) |
|------|--|----------|-------------|-----------|----------|-------------|--------------|
| 1 | Services for EEO Counseling, ADR, ROIs | | CR00 | DOLLAR US | 600000 | 1 | 600000.00 |

Approval Sequence

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

Kelly Garry Burks

From: Taylor, Ellery [Ellery.Taylor@dm.usda.gov]
Sent: Friday, October 14, 2011 10:39 AM
To: 'Kelly Garry Burks'; Taylor, Ellery
Cc: Das, Pratap; 'Lloyd McCliggott'; Milner, Vikki; 'smartinthomas@msginc.com'
Subject: Stop Work Order

You are hereby notified that the Stop Work Order placed in effect on August 10, 2011 has now been lifted. USDA is preparing an order in the amount of \$110,000 that will be sent to you subject to the availability of funding for the current FY12 rules. This funding will be in place for your contract operations and will last until the end of the current Continuing Resolution of November 18, 2011. If you have any questions please feel free to contact us and we will provide further explanation.

Ellery Taylor
Chief, Service Supply & Construction Contracting Branch Certified Public Manager USDA/DM/POD

P Think about the environment, do you really need to print this e-mail?

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No virus found in this message.

Checked by AVG - www.avg.com

Version: 10.0.1410 / Virus Database: 1522/3949 - Release Date: 10/13/11

2012 MSCG WORK STOPPAGE DOCUMENTS

Sandra Maddox

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Friday, August 17, 2012 10:40 AM
To: Kelly Burks
Cc: Robin Browder; 'Sandra Maddox'
Subject: RE: FYI - Tuesday meeting

Kelly –

The award on the new contract is being processed by Pratap so the time should be relatively short until MSCG can start working again.

Also, the Corporate Services Division has been established to handle conflict cases. We expect them to begin work by October 1 so MSCG will have to wind down and begin the transfer of files to them. They will do the accept dismiss, EEO Counseling and FADs for all conflict cases (except those filed by OASCR employees). MSCG will do the investigations on these complaints.

Let me know if you have any questions.

Thanks

From: Kelly Burks [mailto:kburks@mscginc.com]
Sent: Thursday, August 16, 2012 6:22 PM
To: Scott, Winona -ASCR
Subject: Fwd: FYI - Tuesday meeting

Hi Winona - Please see below. Should we plan to attend?

Begin forwarded message:

From: "Kimberly Camilo" <kcamilo@mscginc.com>
Date: August 16, 2012 3:55:09 PM EDT
To: "Kelly Garry Burks" <KBURKS@mscginc.com>
Subject: FYI - Tuesday meeting

Good afternoon Kelly,

One of our investigators stopped by to drop off a couple of cases and informed us of a meeting for all vendors who process all EEO investigations. It is on Tuesday, August 21st in the cafeteria of the South Building. It starts either 9am or 9:30am until 12:30pm. Pam Woodruff in the Office of Procurement is the contact person. It is apparently it is being hosted by the Office of Civil Rights and the Office of Small and Disadvantaged Business. Vendors are supposed to bring their capabilities statement.

Kimberly D. Camilo
Case Administrator
Management Solutions Consulting Group, Inc.

Robin Browder

From: Robin Browder [rbrowder@mscginc.com]
Sent: Friday, August 17, 2012 10:40 AM
To: 'Kelly Burks'
Subject: RE: FYI - Tuesday meeting

Ok.. will do

Robin T. Browder, Esq.
Management Solutions Consulting Group

From: Kelly Burks [mailto:kburks@mscginc.com]
Sent: Friday, August 17, 2012 9:46 AM
To: Robin Browder; Sandra Maddox; Kimberly Camilo
Subject: Fwd: FYI - Tuesday meeting

Please call Winona to see how you should handle this stop work order.

Begin forwarded message:

From: "Scott, Winona -ASCR" <Winona.Scott@ascr.usda.gov>
Date: August 17, 2012 9:31:37 AM EDT
To: Kelly Burks <kburks@mscginc.com>
Cc: Robin Browder <rbrowder@mscginc.com>
Subject: RE: FYI - Tuesday meeting

Kelly –

Yes you all should attend but on another note you need to tell Robin etc. (anyone working on EEO cases) to stop work. Procurement is working on paying you for the outstanding invoices but please let them know to stop until a new contract is in place.

Thanks

From: Kelly Burks [mailto:kburks@mscginc.com]
Sent: Thursday, August 16, 2012 6:22 PM
To: Scott, Winona -ASCR
Subject: Fwd: FYI - Tuesday meeting

Hi Winona - Please see below. Should we plan to attend?

Begin forwarded message:

From: "Kimberly Camilo" <kcamilo@mscginc.com>
Date: August 16, 2012 3:55:09 PM EDT

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Wednesday, September 12, 2012 9:33 AM
To: smaddox@mscginc.com
Cc: rbrowder@mscg.com; KBURKS@mscginc.com
Subject: RE: Transition questions

Hello Sandy –

Send the new complaints to Vi Hall until Denise's unit (Corporate Services gets stood up). Denise Banks will handle the conflict cases (except investigations). I will call later today. Thanks

From: smaddox@mscginc.com [mailto:smaddox@mscginc.com]
Sent: Wednesday, September 12, 2012 9:08 AM
To: Scott, Winona -ASCR
Cc: rbrowder@mscg.com; KBURKS@mscginc.com
Subject: Transition questions

Hello Winona,

I hope all is well with you. As soon as you get a chance, we need some details on the best way that we can transition these cases to you all over the next few months. **At this immediate time, do you want us to continue to do intake or should we start sending intakes back to you all?** If we send them back to you, who at the agency should we direct Aggrieved parties to (name and number)?

Do you want us to maintain the cases that we have started to their ends, or conclude them at their current stages (i.e. if it is an investigation, finish the investigation and send it back to you all to conclude?), etc.

When you get a chance to talk, please let us know. (But I really need an answer regarding the intakes ASAP because they are coming in.) Thank you Winona.

TTYs
Sandy

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Robin Browder

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Thursday, September 13, 2012 12:18 PM
To: Kelly Garry Burks; 'Robin Browder'; 'Sandra Maddox'; 'Kimberly Camilo'
Subject: RE: MSCG INC.

Thanks

-----Original Message-----

From: Kelly Garry Burks [<mailto:KBURKS@MSCGINC.COM>]
Sent: Thursday, September 13, 2012 11:57 AM
To: 'Robin Browder'; 'Sandra Maddox'; 'Kimberly Camilo'
Cc: Scott, Winona -ASCR
Subject: FW: MSCG INC.
Importance: High

We just received this stop work order from USDA. Please stop-work effective today September 13th.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Das, Pratap [<mailto:Pratap.Das@dm.usda.gov>]
Sent: Wednesday, September 12, 2012 5:01 PM
To: KBURKS@MSCGINC.COM
Subject: FW: MSCG INC.

Dear Kelly:

Attached is a letter for your attention regarding the expired contract.

Pratap

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

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United States
Department of
Agriculture

Office of the
Assistant Secretary
for Administration

Office of
Procurement and
Property
Management

Procurement
Operations Division

Reprints Building
300 7th Street, SW
Suite 353
Washington, DC
20024-6007

September 12, 2012

Kelly Garry Burks
President,
Management Solutions Consulting Group Inc.
4601 Presidential Drive, Suite 200
Lanham, MD 20706

SUBJ: Stop Work on Contract No. AG-3142-C-10-0043

Dear Ms. Burks,

It has come to my attention that you have continued to perform work previously performed under contract AG-3142-C-10-0043. USDA had no contract with MSCG as of March 31, 2012 therefore effective this date MSCG should not perform any more work of this nature. If you continue to perform work for USDA, by notice of this letter, you are to cease and desist any further work unless specifically authorized via a contract signed by a duly appointed Contracting Officer of the United States Government.

Should you need more information, please call me at 202.720.2134 or Mr. Ellery Taylor, Chief, Supply Service Construction Branch at 202.720.3009.

Sincerely,

Pratap Das
Contracting Officer

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Friday, September 14, 2012 4:20 PM
To: Kelly Garry Burks
Subject: RE: Requisition

Kelly --

The new contract is working in tandem with our Corporate Services Division (the unit that now handles the conflict of interest complaints). I will check with Dr. Leonard but believe the new date is October 1.

Thanks

From: Kelly Garry Burks [mailto:KBURKS@MSCGINC.COM]
Sent: Friday, September 14, 2012 4:14 PM
To: Scott, Winona -ASCR
Subject: RE: Requisition

Please let us know how we should move forward. If we don't have a signed contract with approval to do work today we will need to have staff stay home until one is signed. What should we do?

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Scott, Winona -ASCR [mailto:Winona.Scott@ascr.usda.gov]
Sent: Friday, September 14, 2012 3:06 PM
To: Kelly Garry Burks
Subject: RE: Requisition

I don't think so.

From: Kelly Garry Burks [mailto:KBURKS@MSCGINC.COM]
Sent: Friday, September 14, 2012 3:00 PM
To: Scott, Winona -ASCR
Subject: RE: Requisition

Wonderful!

Question – When should we expect to begin work? Also, the contract did not include hours for transition period. Is this correct?

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Scott, Winona -ASCR [<mailto:Winona.Scott@ascr.usda.gov>]
Sent: Friday, September 14, 2012 2:57 PM
To: Kelly Garry Burks
Subject: Requisition

Hello Kelly –

I just approved for payment your requisition for \$505K. This will satisfy all outstanding invoices. While Innovative Strategies did receive its award it will be awhile before funding is applied to that contract. Will keep you informed.
Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Kelly Burks

From: Latonya Dunlow [latonya@innovativemanagement.us]
Sent: Friday, September 14, 2012 11:09 AM
To: Kelly Burks
Subject: FW: CONTRACT NO. AG-3143-C-12-0023
Attachments: Document.pdf

HI Kelly

Please review the attached. It does not have an awarded contract amount. Let me know how it looks to you and if I can go ahead and sign and return to Pratap as is.

Thanks,
Latonya

-----Original Message-----

From: Das, Pratap [<mailto:Pratap.Das@dm.usda.gov>]
Sent: Friday, September 14, 2012 10:40 AM
To: Latonya Dunlow
Cc: Scott, Winona -ASCR; Taylor, Ellery; Kerkes, Shawn
Subject: CONTRACT NO. AG-3143-C-12-0023

Latonya Dunlow
Innovative Management Strategists

Dear Ms. Dunlow:

Attached is a copy of the Contract No. AG-3143-C-12-0023 for conducting the investigations of EEO complaints etc. I am going to schedule a post-contract award meeting in near future with you and Winona Scott, COR of the contract. I will discuss about the various features of a requirement contract, issuance of a requisition in IAS with funding obligations for the Delivery Task Order, delivery schedule, acceptance and approval of invoice payments. You shall not start any work against this contract without an issuance of a Delivery Task Order by the Contracting Officer.

Pratap Das
Contracting Officer

-----Original Message-----

From: PRATAP.DAS@DM.USDA.GOV [<mailto:pratap.das@dm.usda.gov>]
Sent: Friday, September 14, 2012 8:58 AM
To: Das, Pratap
Subject: CONTRACT NO. AG-3143-C-12-0023

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

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Kelly Burks

From: Latonya Dunlow [latonya@innovativemanagement.us]
Sent: Friday, September 14, 2012 4:31 PM
To: Kelly Burks; Lloyd McCligot
Subject: Fwd: CONTRACT NO. AG-3143-C-12-0023

FYI...
Latonya

Begin forwarded message:

From: "Das, Pratap" <Pratap.Das@dm.usda.gov>
Date: September 14, 2012 3:59:16 PM EDT
To: Latonya Dunlow <latonya@innovativemanagement.us>
Subject: RE: CONTRACT NO. AG-3143-C-12-0023

Dear Ms. Dunlow:

You are correct. I missed the CLIN 0004 for the Time and Material. I am coming up with a Modification and few more things will be added.

All the order shall be issued by me(Contracting Officer) for IMS to perform. You shall not take any verbal orders from anybody. Otherwise, invoice without Delivery /Task Order shall not be accepted nor paid. It will be the 100% risk to do any job without any delivery/task order.

Please send me your availability (2/3 options next week) so that I can conduct the post-award meeting and your formal introduction with me and Winona Scott.

Pratap

-----Original Message-----

From: Latonya Dunlow [mailto:latonya@innovativemanagement.us]
Sent: Friday, September 14, 2012 3:24 PM
To: Das, Pratap
Cc: Scott, Winona -ASCR; Taylor, Ellery; Kerkes, Shawn
Subject: RE: CONTRACT NO. AG-3143-C-12-0023

Dear Mr. Das,

Thank you very much for this award. I would like to clarify a few issues prior to my signing this document.

Item 1

Clin 0004 was bid as Time and Materials support during the transitional period of 9/1 thru 10/31. The total amount was \$192,864. This clin was not included in the contract. Was this an oversight? If this omission was intentional, could you please provide me with an explanation as to how the government will handle the transition period.

Item 2

It appears this contract is not funded. Does IMS have approval from the Contracting Officer to begin work on the 9/11 effective date prior to funding being applied to this contract?

With appreciation,

Latonya Dunlow, DHA, MPH
President
Innovative Management Strategists

-----Original Message-----

From: Das, Pratap [<mailto:Pratap.Das@dm.usda.gov>]
Sent: Friday, September 14, 2012 10:40 AM
To: Latonya Dunlow
Cc: Scott, Winona -ASCR; Taylor, Ellery; Kerkes, Shawn
Subject: CONTRACT NO. AG-3143-C-12-0023

Latonya Dunlow
Innovative Management Strategists
4196 Merchant Plaza, Suite 638
Lake Ridge, VA 22192

Dear Ms. Dunlow:

Attached is a copy of the Contract No. AG-3143-C-12-0023 for conducting the investigations of EEO complaints etc. I am going to schedule a post-contract award meeting in near future with you and Winona Scott, COR of the contract. I will discuss about the various features of a requirement contract, issuance of a requisition in IAS with funding obligations for the Delivery Task Order, delivery schedule, acceptance and approval of invoice payments. You shall not start any work against this contract without an issuance of a Delivery Task Order by the Contracting Officer.

Pratap Das
Contracting Officer

-----Original Message-----

From: PRATAP.DAS@DM.USDA.GOV [<mailto:pratap.das@dm.usda.gov>]
Sent: Friday, September 14, 2012 8:58 AM
To: Das, Pratap
Subject: CONTRACT NO. AG-3143-C-12-0023

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Monday, September 24, 2012 2:04 PM
To: 'Robin Browder'; 'Kimberly Camilo'
Cc: Kelly Garry Burks
Subject: Transition of complaints

Robin –

Can you please contact Denise Banks, Director of the Corporate Services Division, to discuss when USDA can retrieve the conflict cases. Denise would like to send a courier over this week.

Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Kelly Burks

From: Kerkes, Shawn [Shawn.Kerkes@dm.usda.gov]
Sent: Saturday, September 29, 2012 4:18 PM
To: Das, Pratap; KBURKS@MSCGINC.COM
Cc: Taylor, Ellery; Scott, Winona -ASCR; Wilusz, Lisa; Leonard, Joe - OSEC
Subject: RE: CONTRACT NO. AG-3143-D-12-0166 TO MSCG
Attachments: AG-3143-D-12-0166 TO MSCG--29Sep12.pdf

Thanks Pratap. This is the order cut to pay the MSCG ratification.

Shawn E. Kerkes
Chief, Procurement Operations Division
USDA/Departmental Management/OPPM

"We'll start the war from right here." *

Brigadier General Theodore Roosevelt Jr. (posthumous Medal of Honor recipient), at Utah Beach, Normandy, France, D-DAY, 06 June 1944

*(Read the full account in the historical novel
"D-Day" by Dr. Stephen Ambrose).

-----Original Message-----

From: Das, Pratap
Sent: Saturday, September 29, 2012 4:12 PM
To: KBURKS@MSCGINC.COM
Cc: Kerkes, Shawn; Taylor, Ellery; Scott, Winona -ASCR; Wilusz, Lisa
Subject: CONTRACT NO. AG-3143-D-12-0166 TO MSCG

Kelly G. Burks
President
MSCG

Attached is a copy of the USDA Delivery Order No. AG-3143-D-12-0166 against the GSA Schedule No. GS-10F-0282S in the amount of \$505,907.07.

Should there be any questions, please contact me at

Pratap Das
Contracting Officer

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Wednesday, October 03, 2012 2:34 PM
To: Kelly Garry Burks
Subject: RE: OFO Request for File based on Complainant's Appeal in
CRSD-2011-00183

Kelly –

I checked with procurement and there is no stop work order on MSCG as the contract ended. The new contract is with IMS so we would need James Daughtridge's request fulfilled. Call me if you have questions.

Thanks

From: Kelly Garry Burks [mailto:KBURKS@MSCGINC.COM]
Sent: Wednesday, October 03, 2012 1:54 PM
To: Scott, Winona -ASCR
Cc: 'Robin Browder'; 'Maddox, S.'; 'Kimberly Camilo'
Subject: FW: OFO Request for File based on Complainant's Appeal in CRSD-2011-00183
Importance: High

Hello Winona – We continue to receive requests that we cannot respond to. Can you contact the individual below to inform him of our stop work status? Thank you!

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Robin Browder [mailto:rbrowder@mscginc.com]
Sent: Wednesday, October 03, 2012 1:47 PM
To: 'Kelly Garry Burks'
Subject: FW: OFO Request for File based on Complainant's Appeal in CRSD-2011-00183

Kelly,

We received this email today from Mr. Daughtridge who works with the Appeals division. He wants an electronic version of the ROI emailed to him.

Robin T. Browder, Esq.
Management Soltions Consulting Group

From: Daughtridge, James -ASCR [mailto:James.Daughtridge@ascr.usda.gov]
Sent: Wednesday, October 03, 2012 12:04 PM

To: Robin Browder
Cc: Daughtridge, James -ASCR
Subject: OFO Request for File based on Complainant's Appeal ir

CRSD-2011-00183

Good Morning Ms. Browder,

The Office of the Federal Operations for the Equal Employment Opportunity has requested the case file based on an appeal filed by the complainant. As a follow up to my request via telephone, please provide me a copy of the Report of Investigation in a PDF format. I am requesting the ROI in such format because of the requirement by OFO which was recently published in the Federal Register which is now in the Federal Code of Regulations. Please find the attached copy of the Request for the File.

Thanks for your attention to this matter.

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Sandra Maddox

From: Kelly Garry Burks [KBURKS@MSCGINC.COM]
Sent: Wednesday, October 03, 2012 3:04 PM
To: 'Scott, Winona -ASCR'; smaddox@mscginc.com
Subject: RE: friendly reminder

Hi Winona - This is confusing because I thought part of the transition process that we discussed was preparing the cases/documentation to send to Denise. This will require staff time. Please advise.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Scott, Winona -ASCR [<mailto:Winona.Scott@ascr.usda.gov>]
Sent: Wednesday, October 03, 2012 3:00 PM
To: smaddox@mscginc.com
Cc: kburks@mscginc.com
Subject: RE: friendly reminder

Sandy -

As I indicated in an email to Kelly, MSCG has no stop order because the contract ended. You all will need to send to Denise any documentation she needs on new complaints.

Thanks

-----Original Message-----

From: smaddox@mscginc.com [<mailto:smaddox@mscginc.com>]
Sent: Wednesday, October 03, 2012 1:10 PM
To: Scott, Winona -ASCR
Cc: kburks@mscginc.com
Subject: friendly reminder

Hello Winona,

I hope all is well with you. Please don't forget to let us know if the Solicitation for Investigations will be re-opened for accepting more applications. We definitely would like to submit a response for consideration.

Also, we anxiously await the work stoppage being lifted so that we may commence the transition. :)

Thank you,
Sandy

Sandra Maddox

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Wednesday, October 03, 2012 3:14 PM
To: Kelly Garry Burks
Cc: smaddox@mscginc.com
Subject: RE: friendly reminder

The transition has to occur under IMS not MSCG. The budget should be uploaded this week for part of that contract. Thanks

-----Original Message-----

From: Kelly Garry Burks [<mailto:KBURKS@MSCGINC.COM>]
Sent: Wednesday, October 03, 2012 3:04 PM
To: Scott, Winona -ASCR; smaddox@mscginc.com
Subject: RE: friendly reminder

Hi Winona - This is confusing because I thought part of the transition process that we discussed was preparing the cases/documentation to send to Denise. This will require staff time. Please advise.

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

-----Original Message-----

From: Scott, Winona -ASCR [<mailto:Winona.Scott@ascr.usda.gov>]
Sent: Wednesday, October 03, 2012 3:00 PM
To: smaddox@mscginc.com
Cc: kburks@mscginc.com
Subject: RE: friendly reminder

Sandy -

As I indicated in an email to Kelly, MSCG has no stop order because the contract ended. You all will need to send to Denise any documentation she needs on new complaints.

Thanks

-----Original Message-----

From: smaddox@mscginc.com [<mailto:smaddox@mscginc.com>]
Sent: Wednesday, October 03, 2012 1:10 PM
To: Scott, Winona -ASCR
Cc: kburks@mscginc.com
Subject: friendly reminder

Hello Winona,

I hope all is well with you. Please don't forget to let us know if the Solicitation for Investigations will be re-opened for accepting more applications. We definitely would like to submit a response for consideration.

Also, we anxiously await the work stoppage being lifted so that we may commence the transition. :)

Thank you,
Sandv

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Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Tuesday, October 09, 2012 11:47 AM
To: Kelly Garry Burks
Subject: Payment onthe ratification

Importance: High

Hello Kelly –

This is an update on payment of the ratified amount of \$505,907 for past invoices. We are paying invoices 19,20,21, and 22 today which total \$440,968.82. Invoice V215-02 in the amount of \$90,342.50 needs to be resubmitted to equal \$64,938.25. Gwen is not able to pay a partial invoice and this amount (\$64,938.25) will bring the total for the ratified invoices to \$505,907.07.

Please call me if questions. Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Thursday, October 11, 2012 3:26 PM
To: Kelly Garry Burks
Cc: 'Robin Browder'; smaddox@mscginc.com
Subject: FW: MSCG INVOICE

FYI

-----Original Message-----

From: Das, Pratap
Sent: Thursday, October 11, 2012 3:09 PM
To: Scott, Winona -ASCR
Cc: Taylor, Ellery; Kerkes, Shawn
Subject: RE: MSCG INVOICE

Winona:

MSCG does not have a contract with USDA. Therefore, it can't perform. You have a new contract with Innovative Management. That's the ONLY contractor whom USDA can use. MSCG is in a Mentor-Protégé or a sub to the Innovative Management. Therefore, delivery order shall be issued to Innovative not MSCG.

Thanks

Pratap

-----Original Message-----

From: Scott, Winona -ASCR
Sent: Thursday, October 11, 2012 2:49 PM
To: Das, Pratap; Edmonson, Gwen -ASCR
Cc: Taylor, Ellery
Subject: RE: MSCG INVOICE

Pratap - can the stop work order be removed from MSCG? It is critical that we get files and information from them and they will not do so until the order is lifted.

Thanks

-----Original Message-----

From: Das, Pratap
Sent: Thursday, October 11, 2012 1:03 PM
To: Edmonson, Gwen -ASCR
Cc: Scott, Winona -ASCR; Taylor, Ellery
Subject: FW: MSCG INVOICE

Gwen:

Attached is an invoice recd from MSCG. The invoice will be on hold until I receive an IAS receipt. Please send it as soon as possible. Thanks

Pratap

-----Original Message-----

From: PRATAP.DAS@DM.USDA.GOV [<mailto:pratap.das@dm.usda.gov>]

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Friday, October 12, 2012 12:18 PM
To: 'Robin Browder'
Cc: Kelly Garry Burks
Subject: Information on complainants

Hello Robin –

We desperately need information provided to Denise Banks on pending complaints (investigations, counselings, etc.) that are at MSCG. The EEOC has called several times asking for information and Denise (Chief of the Corporate Services Division) is unable to provide the information.

Can you also provide a list of the pending complaints and status. Thanks for your help.

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Sandra Maddox

From: Kelly Burks [kburks@mscginc.com]
Sent: Friday, October 19, 2012 12:46 PM
To: Sandra Maddox; Robin Browder; Kimberly Camilo
Subject: Fwd: Cases

FYI

Begin forwarded message:

From: "Scott, Winona -ASCR" <Winona.Scott@ascr.usda.gov>
Date: October 19, 2012 11:45:29 AM EDT
To: Kelly Garry Burks <KBURKS@MSCGINC.COM>
Cc: "Leonard, Joe - OSEC" <Joe.Leonard@osec.usda.gov>
Subject: Cases

Hello Kelly –

Dr. Leonard would like for you to transfer all of the cases under investigation back to USDA. Please let me know when that transfer will take place. Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Monday, October 22, 2012 1:23 PM
To: Kelly Garry Burks
Cc: Leonard, Joe - OSEC
Subject: RE: Cases

Send to my attention – thanks Kelly.

From: Kelly Garry Burks [<mailto:KBURKS@MSCGINC.COM>]
Sent: Monday, October 22, 2012 1:22 PM
To: Scott, Winona -ASCR
Cc: Leonard, Joe - OSEC
Subject: RE: Cases

Hello Winona,

You should receive the cases by Tuesday, October 30th. Please let us know to whom we should send cases to by forwarding their contact name and address. Thanks!

Kelly Garry Burks, RN, MBA
President
Management Solutions Consulting Group, Inc.

From: Scott, Winona -ASCR [<mailto:Winona.Scott@ascr.usda.gov>]
Sent: Friday, October 19, 2012 11:45 AM
To: Kelly Garry Burks
Cc: Leonard, Joe - OSEC
Subject: Cases

Hello Kelly –

Dr. Leonard would like for you to transfer all of the cases under investigation back to USDA. Please let me know when that transfer will take place. Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

Sandra Maddox

From: Latonya Dunlow [latonya@innovativemanagement.us]
Sent: Thursday, November 29, 2012 2:05 PM
To: 'Kelly Burks'; 'Kimberly Camilo'; 'Robin Browder'; 'Sandra Maddox'
Subject: RE: Cases

I thought these were sent back to USDA by the middle of this month. Are there still some outstanding?

From: Kelly Burks [mailto:kburks@mscginco.com]
Sent: Thursday, November 29, 2012 12:20 PM
To: Kimberly Camilo; Robin Browder; Latonya Dunlow; Sandra Maddox
Subject: Fwd: Cases

Please see below

Begin forwarded message:

From: "Scott, Winona -ASCR" <Winona.Scott@ascr.usda.gov>
Date: November 29, 2012 11:25:57 AM EST
To: "Kelly Garry Burks" <KBURKS@MSCGINC.COM>
Subject: Cases

Hello Kelly –

Can you please instruct Kim to transfer all cases back to USDA. Any cases that are to be investigated will be channeled through IMS. We really need all hard and electronic files. Thanks

Winona Lake Scott
Chief of Staff
Office of the Assistant Secretary for Civil Rights

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Robin Browder

From: Robin Browder [rbrowder@msginc.com]
Sent: Friday, December 28, 2012 4:13 PM
To: 'Banks, Denise -ASCR'
Cc: 'Scott, Winona -ASCR'
Subject: Investigations
Attachments: Investigations.xlsx

Denise,

Yesterday, we received a Request for Hearing and Motion for Sanctions in [REDACTED] EEO Complaint of Discrimination. We mailed all of the relevant information to you via Fedex Express and also emailed the electronic file to you yesterday.

The [REDACTED] complaint is one of the cases that were being investigated prior to the work stoppage but the investigation was halted when the work stoppage went into effect. As we indicated on the spreadsheet that we submitted to you previously, there are several cases that fall into this category. I am a bit concerned because the [REDACTED] case that we sent to you yesterday was the fourth case that we have seen since the work stoppage went into effect where the investigation was halted due to the work stoppage and the complainant requested a Hearing and filed a Motion for Sanctions or just requested a hearing. My concern also is that several of the complainants whose investigations were halted due to the work stoppage may also Request a Hearing and/or file Motions for Sanctions against the Agency. Pursuant to my conversation with Winona Scott yesterday, and in order to hopefully prevent this situation from happening again, I have attached a list of all of the cases that fall into this category. Please let us know if you will be sending these cases to IMS for processing. Although we have previously mailed the hard copy of these files to the agency, we will resend the electronic version of the case files to your attention.

Sincerely,
Robin T. Browder, Esq.
Management Solutions Consulting Group

Kelly Burks

From: Scott, Winona -ASCR [Winona.Scott@ascr.usda.gov]
Sent: Friday, January 18, 2013 3:20 PM
To: Robin Browder; 'Kelly Garry Burks'
Cc: 'Kimberly Camilo'; maddoxsa@aol.com; 'Latonya Dunlow'
Subject: RE: Case Records Request
Attachments: image001.jpg; image002.gif

Thanks this is helpful.

From: Robin Browder [mailto:rbrowder@mscginc.com]
Sent: Friday, January 18, 2013 3:16 PM
To: Scott, Winona -ASCR; 'Kelly Garry Burks'
Cc: 'Kimberly Camilo'; maddoxsa@aol.com; 'Latonya Dunlow'
Subject: RE: Case Records Request

Winona,

Kim reviewed her records and the dates when everything was returned are listed below:

Box (closed cases) picked up by courier October 2, 2012

Box (Open cases) mailed to Winona Scott on Nov 5, 15, 29, December 3 and December 4

PDF versions of all files that were mailed were also sent via email from November 30-Dec 28.

We discussed this matter with Kelly, and given the fact that we are receiving requests for case files that have been sent to the Agency in hard copy form and multiple times electronically, we will copy of the files onto a flash drive and send them to the agency again, next week.

Robin T. Browder, Esq.
Management Solutions Consulting Group

From: Scott, Winona -ASCR [mailto:Winona.Scott@ascr.usda.gov]
Sent: Friday, January 18, 2013 1:24 PM
To: Kelly Garry Burks
Cc: rbrowder@mscginc.com; Kimberly Camilo
Subject: FW: Case Records Request

Kelly –

Can you find out the definitive date when ALL files were sent to USDA from MSCG? Thanks

From: Banks, Denise -ASCR
Sent: Thursday, December 06, 2012 11:23 AM
To: 'Kimberly Camilo'
Cc: Scott, Winona -ASCR
Subject: RE: Case Records Request

Thanks, Kim...DAB

From: Kimberly Camilo [<mailto:kcamilo@mscgin.com>]
Sent: Thursday, December 06, 2012 10:58 AM
To: Banks, Denise -ASCR
Cc: Scott, Winona -ASCR
Subject: RE: Case Records Request

Good morning Denise,

Attached is the file you requested.

From: Banks, Denise -ASCR [<mailto:Denise.Banks@ascr.usda.gov>]
Sent: Thursday, December 06, 2012 10:07 AM
To: 'Kimberly Camilo'
Subject: Case Records Request

Good morning Kim,

Please forward PDF copies of all case records in CRSD-2011-00450 at your earliest convenience today. Thanks in advance.

Denise A. Banks
Director
Corporate Services Division
Office of the Assistant Secretary for Civil Rights

Email: denise.banks@ascr.usda.gov

The information contained in this message is privileged and confidential. It is intended only for the use of the addressee. If you are not the addressee, or the person responsible for delivering it to the person to whom it is addressed, you may not copy, forward or deliver this message, its content or its attachments (if any) to anyone else. If you received this message by mistake, please notify me immediately by return email or by calling



Do you really need to print this email?

Kelly Burks

From: Robin Browder [rbrowder@msginc.com]
Sent: Friday, March 01, 2013 4:52 PM
To: 'Kelly Garry Burks'; 'Latonya Dunlow'
Subject: Request from Winona

Hello

Winona has asked us to supply electronic versions again of all of the cases that we returned to the Agency. She indicates that the agency is unable to locate the electronic versions of the case files that we previously emailed to Denise. When Kim and I spoke about the situation, we thought the best thing to do this time is to dump all of the electronic files onto a couple of travel drives. Given the fact that there are over 200 files we anticipate that it will take Kim and I approximately 70-80 hours and may require weekend work given the expedited cases that we are trying to process.

Robin T. Browder, Esq.
Management Solutions Consulting Group

Kim Camilo

From: Kimberly Camilo [kcamilo@innovativemanagement.us]
Sent: Monday, July 29, 2013 11:13 AM
To: 'Moore, Bobbie -ASCR'
Cc: 'Robin Browder'
Subject: Cases

Good morning Bobbie,

Per your conversation with Robin on Friday, July 26 about Dr. Leonard's concerns with cases falling through the cracks, here is a list of cases not sent to IMS for completion. Some of these cases may have been sent elsewhere for processing.

- CRSD-CF-2012-00008
- CRSD-2012-00623
- OCFO-2012-00637
- - CRSD-2012-00646
- CRSD-2012-00669
- CRSD-CF-2012-00010
- CRSD-CF-2012-00012
- CRSD-CF-2012-00013
- CRSD-2012-00865
- CRSD-2012-00919
- CRSD-CF-2011-00006
- CRSD-2011-00610
- RMA-2011-00610
- No number provided
- CRSD-2011-01112
- CRSD-CF-2011-00010

Kimberly D. Camilo
Case Administrator

NOTICE OF RESTRICTED USAGE Access to, usage and dissemination of information pertaining to this EEO complaint file, email, etc. is **RESTRICTED** by both the Freedom of Information Act and the Privacy Act to: The COMPLAINANT, ANY GOVERNMENT OFFICIALS who must have access to the file to discharge their OFFICIAL DUTIES as well as CONTRACT EMPLOYEES, INVESTIGATORS, COUNSELORS duly authorized to process, counsel, investigate this complaint. **Willful violations of these requirements are subject to criminal penalties. 5 U.S.C. 522a(i).**

EXHIBIT 8
HY-6001-0013

MEMORANDUM OF INTERVIEW

Name: Robin Browder File: HY-6001-0013
Title: Deputy Director EEO Services Date: September 2, 2014
Address: Agent(s): Stephen Ramos
Harold Stanford
Phone:



On September 2, 2014 at approximately 2:00 p.m. (EST), Special Agent HAROLD STANFORD and I interviewed Robin Browder of Management Solutions Consulting Group (MSCG) regarding allegations that the Office of the Assistant Secretary for Civil Rights (OASCR) did not timely process Equal Employment Opportunity Complaints.

1. ROBIN BROWDER (BROWDER)
2. Before working for MSCG/IMS, BROWDER was a private Attorney.
3. IMS has been providing conflict of interest (COI) EEO services for OASCR from 2013 to 2014. The relationship between IMS and MSCG is protégé relationship. MSCG is the mentor company and IMS is the trainee company. The two companies are different, but they work together so that IMS will eventually have enough of a client basis and institutional knowledge to work on their own. This is an Small Business Administration program established for 8a certified vendors.
4. BROWDER was not sure who the Contracting Officers Representative (COR) was for IMS or MSCG.
5. When IMS is assigned a case, PILAR VELASQUEZ will send an email to BROWDER. BROWDER will work with IMS to assign a contract EEO investigator. MSCG has about 20 EEO investigators that conduct investigations.
6. The timeframe for IMS/MSCG to complete a Report of Investigation in draft based on their statement of work, is 45 working days, approximately 60 calendar days. IMS/MSCG provides an electronic copy and a hard copy to OASCR, and a copy is sent to the complainant and or the complainant's Attorney.
7. BROWDER has not intentionally delayed the processing of any COIEEO complaints.
8. Currently, IMS/MSCG does not input complaint data into icomplaints. However, in the past MSCG was required to input limited information into the system.
9. BROWDER does not have a personal relationship with WINONA SCOTT or Dr. JOE LEONARD.
10. SCOTT did not direct BROWDER to intentionally delay the processing of COIEEO complaints.
11. Dr. LEONARD did not direct BROWDER to intentionally delay the processing of COIEEO complaints.
12. BROWDER has worked with ANITA PITCHFORD (PITCHFORD), OASCR on informal complaint mediations regarding COIEEO complaints. ANIKA PATTERSON

(PATTERSON) and BOBBIE MOORE (MOORE) have also been points of contact for BROWDER regarding informal COIEEO complaints.

13. BROWDER's main contact at OASCR regarding COIEEO complaints is VELASQUEZ.
14. From 2010 until the end of 2012/beginning of 2013, SCOTT was the main point of contact regarding COIEEO complaints. Most of the contact that BROWDER had with SCOTT was via email and telephone.
15. OASCR has implemented stop work orders on MSCG/IMS. BROWDER recalled that this occurred two or three times in the past, usually around the time the contract was ending. She recalled the last stop work order occurred in August 2012. MSCG instructed the EEO investigator to refer the complainants to OASCR during the stop work orders.
16. In August 2012, during the last work stop order, BROWDER provided DENISE BANKS (BANKS), SCOTT, all pending COIEEO complaints that MSCG was processing.
17. IMS/MSCG does not keep the notes from counselors or investigators since that is their work files.
18. When COIEEO complaints in the formal investigation stage are approaching 180 days old, VELASQUEZ contacts BROWDER to let her know.
19. Dr. LEONARD has never been involved in the processing of COIEEO complaints.
20. Under the current contract they have had bi-weekly meetings regarding the processing of COIEEO complaints for CSD.
- 21.

Interview concluded at approximately 2:30 p.m. (EST), September 2, 2014.

EXHIBIT 9
HY-6001-0013

I, Tami Trost, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramas, who has identified himself to me as a Special Agent of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

OT

I am the Assistant General Counsel for Civil Rights, Labor & Employment Law Policy Section. In that capacity, I assist the Office of the Assistant Secretary for Civil Rights ^(OASCR) regarding Equal Employment Opportunity (EEO) policy ^{and processing of EEO} issues, ^{and assist Agency managers with} early resolution when a complainant has an Attorney representative, as well as reviewing management affidavits for EEO Reports of Investigations (ROI).

of the Office of General Counsel.
OT
Agency managers with

OT

Steven Brammer, my counter part within ~~the~~ the Office of General Counsel (OGC), deals with the litigation of EEO complaints from OASCR as a part of his duties.

and all USDA agencies that meet certain criteria.
OT

OGC is structured so that one side deals with process and policy and the other deals with litigation of EEO complaints. This set-up provides a fire wall so that OGC does not over reach its authority when it comes to EEO complaints.

OASCR has always had some type of organizational mechanism in place to process EEO complaints that are considered OT

X Tami Trost
(Signature)

DATE: 9/5/14

of
of a conflict of interest. EEO complaints that ~~may~~ identify the Agency Administrator or Civil Rights Director are a conflict of interest to have that ~~Agency~~ office's Civil Right office process the complaint. Recently, sometime within 2014, OASCR re-defined what a conflict of interest EEO complaint specifically is. This was done so that ~~complaints that truly~~ complaints that truly were not a conflict of interest, such as a complainant simply naming a high level official, would not be processed through the Corporate Services Division (CSD), CSD is ^{currently} the division within OASCR that processes all conflict of interest EEO complaints.

From approximately 2009 to 2012, OASCR had a contractor named Management Solutions Consulting Group (MSCG) that processed all conflict of interest EEO complaints. Melvin Womac from Departmental Management was in charge of MSCG's contract during that time period.

In 2012, CSD was established and Denise Banks was the Director of CSD when it was created. Mrs. Banks had experienced some issues with grasping how many complaints MSCG had been processing. When I had discussions with Mrs. Banks she would frequently tell of

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(Signature)


DATE: 9/5/14

me that ~~she~~ her staff was undermining her. Eventually Ms. Banks was moved out of the Director of CSD position and BOBBIE MOORE became the new leader of CSD in 2013.

Ms. MOORE was able to get a better handle on the volume of complaints that CSD was processing. However, Ms. MOORE also experienced issues with CSD staff ^{allegedly} not working, allegedly hiding information, and allegedly undermining her authority. Eventually Ms. Moore moved out of the Director for CSD position. Currently, Pilar Velasquez and Anika Patterson are working to lead CSD.

OIG became concerned with the timeliness of EEO investigations when the USDA EEO complaint regarding ~~Montez-Rodriguez~~ ^{Montez-Rodriguez} emerged. In this case, the EEO complaint did not have merit, but the Equal Employment Opportunity Commission (EEOC) penalized the Agency because the EEO investigation was not conducted within the 180 day timeframe. This was the first time the EEOC ^{appealed} ~~reversed~~ ^{decision that really held USDA accountable for} a ~~sanctions~~ ^{motion} for sanctions filed by a plaintiff based on the timeliness of the process.

Myself and Steve Brammer brought this issue of timeliness up to Dr. Joe Leonard, Assistant Secretary for Civil Rights (ASCR) to ensure that ASCR was mindful of the timeframe

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for all EEO complaint investigations.

It was during that timeframe, when ~~Mr. Brammer~~ Mr. Brammer, Dr. Leonard, CSD, and I began meeting about the timeliness of conflict of interest EEO complaints. OGC was confronted with a number of motions for sanctions regarding several high profile conflict of interest EEO complaints that CSD was processing. I recall the EEO complaints of Charles McClam from the Office of the Chief Information Officer (OCIO), Eloris Speight from the Natural Resources Conservation Service (NRCS), ~~and~~ Gary Lee, and Homer Wilkes ~~at~~ of NRCS, ~~the~~ ROI's being completed beyond the 180 day timeframe. I also recall specifically the ROI regarding Homer Wilkes being unsatisfactory and missing any affidavits from management.

Deborah Minor, Susan Von Smarzee, and others

OGC recommended to CSD that they ~~work~~ work with their contractor ~~AMS~~ Innovative Management Strategist (IMS) / MSCG to ensure the ROI work products were timely and substantive.

Based on request of OASCR's address to Justice of Ms. Petersen's performance and conduct

OGC also recommended that CSD make personnel changes within CSD. Specifically, we are assigning Grayle Petersen out of the division. Ms. Petersen had been working with Mr. Brammer's group on a complaint that was in litigation

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DATE: 9/5/14

OO
it was my understanding that there was an e-mail chain indicating that

OO and Ms. Petersen was ~~not~~ ^{not following instructions} ~~subject defendant~~ and ~~not~~ ^{also had} did not process the requests from OGC. Ms. Petersen also had caused issues with the Directors of CSD and was undermining the EEO process. *OO*

In order for CSD to understand how many complaints they had in inventory ^{we recommended that they} began producing Stop Light Reports. ~~the~~ ^{OO} The Stop Light Reports indicated dates and processing timeframes for all the conflict of interest EEO complaints CSD was processing. I had seen copies of some of CSD's stop light Reports during the timeframe when we were meeting with CSD. However, I was ~~not~~ ^{not} provided CSD's Stop Light Reports on a regular basis. *OO*

I have read-only access to iComplaints, which I use in being able to view ~~complaints~~ ^{OO} complaints that OGC is working to settle ^{and to get the status of pending cases, and to download any documents needed to perform OGC's role as an advisor and counselor.}

OGC ~~settled~~ ^{OO} settled a number of conflict of interest EEO complaints that were beyond the 180 day timeframe. This was to mitigate any issues the complaints may have caused regarding motions for sanctions for being over the 180 day timeframe for processing a formal complaint. *OO*

Based on the OGC's policy Management Directive 110, OASCR is ~~not~~ ^{OO} taking proper steps to avoid the appearance of a *OO*

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Conflict of interest by having CSD process conflict of interest EEO complaints. When a conflict of interest EEO complaint is filed within CSD by an CSD employee it is considered a "conflict within a conflict." I know that when this has occurred CSD assigns the complaint to IMS/MSCG and the managers named as the responsible management officials do not process the complaint. I believe these efforts fall within the guidelines of MD-100 in taking steps to avoid a conflict of interest. CSD could also assign the case to another Federal Agency to process to avoid the appearance of a conflict of interest. I know that CSD has done that with the Department of Interior and the United States Postal Service.

CSD and OGC have not recently had any meetings together. The last time we met was about two months ago. During the time frame when we were concerned about motions for sanctions CSD and OGC met every two weeks.

I believe CSD has seen some improvements regarding the timeliness of their EEO investigations. I believe when they re complete their contract it will improve more because Procurement has made changes to the statement of work to hold the contract more accountable for the work.

These meetings were set up to ensure that OGC received all the assistance needed from OGC, particularly in collecting procurement problems.

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(Signature)

DATE: 9/5/14

JO
I will e-mail additional documents that explain and support
my statement. JO

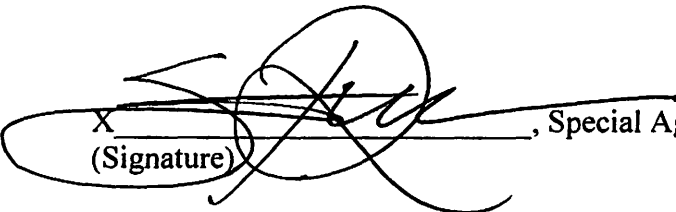
~~JO 9/5/14
nothing follows~~

I have read this statement, consisting of ____ pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 9/5/14

Subscribe and sworn before me this 5th day of September 2014.

X , Special Agent USDA-OIG-Investigations
(Signature)

X ~~_____, Special Agent USDA-OIG-Investigations~~ JO
(Signature)

EXHIBIT 10
HY-6001-0013

From: [Chris Letterman](#)
To: [RAMOS, STEPHEN](#); [Dale Bird](#)
Cc: [USDATeam](#); [DODSON, TIMOTHY](#)
Subject: RE: USDA OIG Request for icomplaints case information
Date: Friday, August 29, 2014 2:04:55 PM
Attachments: [USDA Outage Details & Emails.docx](#)
Sensitivity: Confidential

Hello Mr. Ramos –

Below is the breakdown of the 3 cases that you inquired about.

- 1) CRSD-CF-2014-00168** was affected by the server crash. Attached is the supporting information & correspondence regarding the server crash.
A case with the same unique sequence (*-*-2014-00168) was created at 2014-01-03 10:52:46.970. This sequence would not be available if CRSD-CF-2014-00168 existed in the database at that time.
- 2) CRSD-CF-2014-00171** was affected by the server crash. Attached is the supporting information & correspondence regarding the server crash.
A case with the same unique sequence (*-*-2014-00171) was created at 2014-01-06 08:57:20.837. This sequence would not be available if CRSD-CF-2014-00171 existed in the database at that time.
- 3) FSA-CF-2012-00708** was researched but could not be found in either DB (it is a red tab case). We can confirm that there was a power failure during this time, but we cannot definitely confirm this case was lost due to power failure as the server log files do not go back as far as 2012.

Thanks,
Chris Letterman

From: RAMOS, STEPHEN
Sent: Friday, August 22, 2014 5:12 PM
To: Chris Letterman; Dale Bird
Cc: USDATeam; DODSON, TIMOTHY
Subject: RE: USDA OIG Request for icomplaints case information
Sensitivity: Confidential

Good Afternoon Mr. Letterman,

After reviewing your response and speaking with you over the phone, I have a few more requests that are indicated below:

Breakdown of the USDA Server Crash

- 1) Last Date & Time the old database used was accessed: 2014-01-03 15:47:25.457.
- 2) Database was restored from backup on Tape from 12/31/2013 3 AM backup.
- 3) There were issues observed in backup with ETK_FILE table due to Page Corruption.

Following is the matrix of all actions taken for recovery at that time:

| Database | Source | Date of Backup |
|---|-------------------------|----------------|
| etk_usda_adr_prod | dc-mp-usda-07 (rebuilt) | 1/2/14 7PM |
| etk_usda_helpdesk_prod | dc-mp-usda-07 (rebuilt) | 1/2/14 7PM |
| icomp_usda_prod_cf | dc-mp-usda-07 (rebuilt) | 1/2/14 7PM |
| icomp_usda_prod (not yet complete) | Backup tape | 12/31/13 3AM |
| etk_usda_pcms_prod (etk_file corrupted) | Backup tape | 12/31/13 3AM |

Below is the email chain communicating with USDA about the outage?

Hello Mary –

We are still working to get this replacement server up and running for iComplaints/PCMS. It should be ready before 3:00PM today. We will let you as soon as it is accessible.

Also, I have asked that our Production Support Team perform a Root Cause Analysis of the USDA provided server to understand today's issue and the fix. Additionally, I requested that they perform overall analysis of ALL the servers to identify if any others are vulnerable too. I will provide the findings once available. I will include this as an agenda item for our next meeting to determine how to proceed.

Thanks,
Chris Letterman

From: Kris Finnigan
Sent: Thursday, January 02, 2014 11:25 AM
To: Washington, Michele - ASCR
Cc: Asu, Aloysius -ASCR; Carroll, Maurice -ASCR; Thomas, Mary -ASCR; Chris Letterman; USDATeam; ITOps
Subject: RE: Access to iComplaint & PCMS

Hello Michele,

I wanted to give you an update on the system outage. It turns out the physical server that these databases failed. We're in the process of building a new virtual machine these databases can be moved to which will allow people to access the system. We hope to have this done by 1 pm. Again, I apologize for any problems this is causing for you all, and I will be in touch as soon as the sites are back up.

Thanks,
Kris

Kris Finnigan
Customer Relations Manager
MicroPact, Inc.

Think It > Track It > Done

From: Washington, Michele - ASCR
Sent: Thursday, January 02, 2014 10:08 AM
To: Kris Finnigan
Cc: Asu, Aloysius -ASCR; Carroll, Maurice -ASCR; Thomas, Mary -ASCR; Chris Letterman
Subject: RE: Access to iComplaint & PCMS

Thank you Chris, for the update regarding access to iComplaints & PCMS.

Please let us know, as soon as both systems return to normal operation.

Michele A. Washington
USDA OASCR/Data and Records Management Division

From: Carroll, Maurice -ASCR
Sent: Thursday, January 02, 2014 10:01 AM
To: Washington, Michele - ASCR; Thomas, Mary -ASCR
Cc: Asu, Aloysius -ASCR
Subject: FW: Access to iComplaint & PCMS

From: Kris Finnigan
Sent: Thursday, January 02, 2014 9:57 AM
To: Carroll, Maurice -ASCR
Cc: USDATeam; ITOps; Support
Subject: RE: Access to iComplaint & PCMS

Hello Maurice,

Just to update you, there was an issue with the server the systems are on. We are in the process of moving both systems to a new server and they should be up in a couple of hours. I let you know as soon as things are ready to go. I apologize for the inconvenience and if you have any questions, feel free to contact me.

Thanks,
Kris

1. Please confirm that CRSD-CF-2014-00168 and FSA-CF-2012-00708 were lost due to server or power outages. Please provide the exact date and time of the outage and any correspondence that you have between micropact and USDA regarding the server outage via email PDF to me.
2. Regarding case FSA-CF-2012-00708, it appears that you researched case FSIS-2012-00708 instead. Please ensure that FSA-CF-2012-00708 was reviewed and provide an audit log of the case.
3. Please run an audit log for case **CRSD-CF-2014-00171**. This is an additional complaint number that was not included in the initial request. I do not have a complainants name associated with the number.

Thank you,

Stephen A. Ramos

Special Agent

U.S. Department of Agriculture

Office of Inspector General

From: Chris Letterman
Sent: Friday, August 22, 2014 3:30 PM
To: RAMOS, STEPHEN; Dale Bird
Cc: USDATeam
Subject: RE: USDA OIG Request for icomplaints case information
Sensitivity: Confidential

Hello Mr. Ramos –

Below is the additional information regarding the 3 cases that were unable to located during the initial audit report.

- 1) **CRSD-CF-2014-00168:** This case was entered prior to the USDA icomplaints server outage. It was not restored since it was not included in the last daily backup.
 - a. Supporting documentation:
 - i. Case FS-2014-00167 was created 2013-12-27 17:42:44.510 and Case NRCS-2014-00168 was created 2014-01-03 10:52:46.970. This conflict case would be in between these 2 cases. Also both of these cases exist in both the conflict site and the production site.
- 2) **FSA-CF-2012-00708:** FSIS-2012-00708 was created 2012-06-27 15:26:11.967 which has the unique 2012-00708 number. No record in the audit log that this case ever existed. Upon further investigation, it was discovered that there was a power outage that impacted the icomplaints servers during this time.
- 3) **CRSD-2004-00099:** MicroPact has no record of this case ever existing. This was created in 2004 before the audit log was implemented in the icomplaints application. Additionally, there are cases at 00098 and at 00100 so possible that this case was purged.

Please let me know if you have any questions or would like to discuss further.

Thanks,
Chris Letterman

From: Chris Letterman
Sent: Wednesday, August 20, 2014 3:54 PM
To: RAMOS, STEPHEN; Dale Bird
Cc: USDATeam
Subject: RE: USDA OIG Request for icomplaints case information
Importance: High
Sensitivity: Confidential

Hello Mr. Ramos –

Per your email, please find the attached Excel report containing the audit information you requested for the USDA icomplaints cases in question.

Also provided is a zipped folder containing the individual PDF copies of the audit information for those same cases.

Please note, we have identified 3 cases that we are unable to locate on either of the databases. These are flagged in the Excel file by the red tabs. We continue to research those 3 cases and expect to have an update by Friday 8/22.

Should you have any questions or need additional information, please let me know.

Thanks,
Chris Letterman

From: RAMOS, STEPHEN
Sent: Thursday, August 14, 2014 4:47 PM
To: Chris Letterman; USDATeam
Subject: USDA OIG Request for icomplaints case information
Importance: High
Sensitivity: Confidential

Good Afternoon,

As discussed earlier today, the U.S. Department of Agriculture, Office of Inspector General is conducting an investigation that involves the USDA icomplaints database. Attached is a list of

complaint numbers and complainant's names. I need Micropact to search icomplaints, including the icomplaints conflict site, and provide me with all user actions that have occurred to these cases.

In specific, I need to know when the case was created, manipulated, deleted or purged from the icomplaints system. I will also need to know what users performed those actions and when the action occurred. Please provide me with an excel spread sheet and a PDF copy of the spread sheet with the information I am seeking no later than August 22, 2014. This is a sensitive matter and should not be discussed with individuals that do not have a need to know. If you have any questions or concerns please feel free to contact me.

Kind Regards,

Stephen A. Ramos

Special Agent

U.S. Department of Agriculture

Office of Inspector General



Please consider the environment before printing this email

This electronic message is intended for the recipient only and may contain confidential, proprietary, or sensitive information. If you believe you have received this message in error, please delete this message without reviewing, using, disseminating, forwarding, copying, printing, or otherwise distributing this email message and any attached files. Please also kindly advise the sender by email of the erroneous delivery. Your cooperation is greatly appreciated.

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|--|--------------------|---------------|------------------|
| 86 | dlopez | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:24 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:27 AM |
| 86 | dlopez | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:29 AM |
| 86 | dlopez | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:29 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:31 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:32 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:35 AM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:51 AM |
| 86 | dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 8:51 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 9:53 AM |
| 86 | dlopez | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:07 AM |
| 86 | dlopez | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:11 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:13 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:13 AM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:13 AM |
| 86 | dlopez | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2012-01046) | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:24 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:25 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:25 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:27 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:29 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:32 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:33 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:34 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 10:35 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 2:16 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 2:16 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/17/14 2:16 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/18/14 9:32 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:13 PM |
| 81 | pgraham | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:13 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:14 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:15 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:51 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 4/24/14 4:54 PM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/28/14 9:57 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 4/28/14 5:25 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/2/14 12:27 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 5/2/14 12:28 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/5/14 3:45 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/6/14 11:33 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 5/6/14 11:35 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/6/14 11:35 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/8/14 4:03 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/12/14 11:19 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/13/14 2:17 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/15/14 1:51 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/18/14 6:43 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/27/14 2:12 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/27/14 2:22 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/27/14 2:39 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/28/14 10:56 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/28/14 10:58 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 5/29/14 10:21 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/2/14 1:39 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/4/14 9:58 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/5/14 2:55 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/5/14 3:23 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 6/5/14 3:24 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/5/14 3:25 PM |
| 725 | kfgarcia | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 6/5/14 3:36 PM |
| 692 | tajones | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/10/14 11:06 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/11/14 10:57 AM |
| 567 | lalbert | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/16/14 9:19 AM |
| 567 | lalbert | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-01046 | 192.168.11.41 | 6/16/14 9:20 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/25/14 5:12 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 6/27/14 7:27 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2012-01046 | 192.168.11.41 | 6/27/14 7:29 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/10/14 9:58 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/18/14 11:53 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01046 | 192.168.11.41 | 7/18/14 11:55 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 9:50 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 9:54 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 9:59 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 10:00 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 10:00 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/22/14 1:37 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/23/14 4:59 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/24/14 1:12 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/25/14 3:48 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-01046 | 192.168.11.41 | 7/25/14 3:49 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 7/31/14 11:04 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01046 | 192.168.11.41 | 8/1/14 2:53 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|---------------------------|--------------------|------------|-------------------|
| 359 | kcamillo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:27 PM |
| 359 | kcamillo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:29 PM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:29 PM |
| 359 | kcamillo | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:30 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:31 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:32 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:32 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:33 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:33 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:34 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:35 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:36 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:36 PM |
| 359 | kcamillo | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 7/30/12 5:36 PM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 127.0.0.1 | 11/15/12 11:12 AM |
| 365 | bduffysp | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2012-00011 | 127.0.0.1 | 11/15/12 11:12 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-00011 | 127.0.0.1 | 11/15/12 11:12 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 127.0.0.1 | 11/15/12 11:12 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 7/30/13 7:33 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 7/22/13 11:34 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 11/18/13 10:07 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 11/25/13 12:36 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 11/25/13 12:36 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 2/26/14 1:13 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 4/9/14 3:19 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 5/20/14 8:46 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 7/23/14 3:51 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 7/23/14 4:10 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00011 | 192.168.11 | 7/24/14 1:09 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------------|---|--------------------|---------------|-------------------|
| 359 | kcamillo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2011-00002 | 127.0.0.1 | 2/4/11 2:33 PM |
| 359 | kcamillo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2011-00002 | 127.0.0.1 | 2/4/11 2:37 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:07 AM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:08 AM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:08 AM |
| 359 | kcamillo | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:09 AM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:11 AM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 5/2/11 11:12 AM |
| 360 | rbrowder | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 5/4/11 1:16 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 7/7/11 12:42 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 7/7/11 12:46 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 7/18/11 11:39 AM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 9/7/11 2:39 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 1:54 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:17 PM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:17 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:22 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:26 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:31 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:32 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:35 PM |
| 359 | kcamillo | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:35 PM |
| 359 | kcamillo | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CRSD-CF-2011-00002) | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:37 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:38 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:39 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:54 PM |
| 359 | kcamillo | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 2:54 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 3:15 PM |
| 359 | kcamillo | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-00002 | 127.0.0.1 | 4/4/12 3:15 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 2/1/13 10:05 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 3/14/13 8:32 AM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-00002 | 127.0.0.1 | 3/14/13 8:32 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 127.0.0.1 | 3/18/13 2:48 PM |
| 188 | tmack1091 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 3/18/13 2:49 PM |
| 188 | tmack1091 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 3/18/13 2:50 PM |
| 188 | tmack1091 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 127.0.0.1 | 3/18/13 2:52 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/17/13 4:44 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/22/13 1:02 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/22/13 1:19 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/22/13 5:44 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 8/2/13 6:02 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 10/21/13 6:51 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 8:49 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 8:56 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:01 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:03 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:04 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:04 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:04 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:05 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:05 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:06 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:07 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:07 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:14 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:16 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:18 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:18 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:19 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:20 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:20 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:20 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:21 AM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:21 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:22 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:22 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:23 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:24 AM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:24 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/4/13 9:51 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/15/13 4:21 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/25/13 12:41 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 11/25/13 1:00 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/3/14 9:00 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/3/14 12:57 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/25/14 3:38 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-00002 | 192.168.11.41 | 7/25/14 3:38 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-00002 | 192.168.11.41 | 7/28/14 3:03 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|---------------------------------|--|--------------------|---------------|------------------|
| 188 | tmack1091 | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2011-01113 | 127.0.0.1 | 2/20/13 11:35 AM |
| 188 | tmack1091 | ADDED COMPLAINANT | Added complainant | CRSD-CF-2011-01113 | 127.0.0.1 | 2/20/13 11:36 AM |
| 188 | tmack1091 | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-01113 | 127.0.0.1 | 2/20/13 11:37 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/20/13 11:45 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/20/13 11:46 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/27/13 3:12 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/27/13 3:13 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/27/13 3:14 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/27/13 3:17 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 2/28/13 11:58 AM |
| 373 | abruce | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/1/13 1:05 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 12:50 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 12:57 PM |
| 190 | bjones | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 12:58 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 12:58 PM |
| 190 | bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 1:01 PM |
| 190 | bjones | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 1:02 PM |
| 190 | bjones | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 1:02 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:38 PM |
| 190 | bjones | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:42 PM |
| 190 | bjones | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:42 PM |
| 190 | bjones | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:43 PM |
| 190 | bjones | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:43 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:44 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:45 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:45 PM |
| 190 | bjones | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:49 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:49 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:49 PM |
| 190 | bjones | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:53 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:53 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:54 PM |
| 190 | bjones | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2011-01113) | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:56 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:59 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 3:59 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:00 PM |
| 190 | bjones | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:03 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:17 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:19 PM |
| 190 | bjones | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:25 PM |
| 190 | bjones | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 127.0.0.1 | 3/4/13 4:25 PM |
| 549 | chawkins | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/11/13 4:27 PM |
| 549 | chawkins | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/12/13 12:30 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/12/13 4:07 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/12/13 4:13 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/14/13 2:23 PM |
| 190 | bjones | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-01113 | 127.0.0.1 | 3/14/13 2:23 PM |
| 549 | chawkins | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 3/15/13 11:59 AM |
| 549 | chawkins | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 127.0.0.1 | 3/15/13 12:00 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 4/4/13 7:27 PM |
| 653 | lisgray | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 4/15/13 12:06 PM |
| 653 | lisgray | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 4/15/13 12:06 PM |
| 653 | lisgray | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 4/19/13 3:44 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 127.0.0.1 | 4/22/13 4:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 5/1/13 4:55 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 5/22/13 7:55 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 6/17/13 6:12 AM |
| 227 | gpetersen | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 6/17/13 6:13 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 6/18/13 8:26 AM |
| 227 | gpetersen | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 6/18/13 8:27 AM |
| 227 | gpetersen | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 6/18/13 8:27 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 6/24/13 6:23 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/9/13 12:11 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/24/13 10:17 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/24/13 1:50 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--------------------------|--------------------|---------------|-------------------|
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/2/13 5:59 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/6/13 7:56 AM |
| 227 | gpetersen | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 192.168.11.41 | 8/6/13 7:57 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/8/13 5:07 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 8/8/13 5:07 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 8/8/13 5:08 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/16/13 2:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/20/13 9:12 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/22/13 3:58 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/22/13 4:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/26/13 3:48 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/29/13 5:20 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 8/29/13 5:21 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 8/29/13 5:23 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 9/6/13 10:36 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 9/16/13 2:22 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 10/25/13 7:00 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/1/13 2:30 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/1/13 2:32 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/4/13 4:03 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:42 AM |
| 690 | apitchford | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:46 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:48 AM |
| 690 | apitchford | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:48 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:50 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:50 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:50 AM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:52 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:53 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:54 AM |
| 690 | apitchford | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 10:54 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:00 AM |
| 690 | apitchford | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:09 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:09 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:10 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:10 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:10 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:12 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:12 AM |
| 690 | apitchford | FEES ADDED | Fee Added | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:14 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:14 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 11/6/13 11:15 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/8/13 10:30 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/12/13 4:35 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/14/13 3:53 PM |
| 690 | apitchford | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2011-01113 | 192.168.11.41 | 11/14/13 3:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/15/13 4:20 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/18/13 10:41 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/18/13 10:42 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/22/13 9:38 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/22/13 11:48 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/22/13 11:48 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/22/13 11:50 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 11/25/13 12:41 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/5/13 1:45 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/6/13 6:51 PM |
| 379 | kperry | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/11/13 7:19 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/12/13 12:35 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/12/13 3:08 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/13/13 2:12 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 12/13/13 5:06 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/6/14 3:27 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/6/14 3:32 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/6/14 3:32 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/6/14 5:06 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:05 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:10 PM |
| 86 | dlopez | FEES UPDATED | Fees Updated | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:11 PM |
| 86 | dlopez | FEES UPDATED | Fees Updated | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:11 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:36 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|----------------------------|--------------------|---------------|------------------|
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:40 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:41 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:42 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:42 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:42 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 2:42 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/7/14 3:48 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/24/14 12:02 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 1/31/14 3:48 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/6/14 1:25 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/6/14 1:27 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/7/14 4:32 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/20/14 8:43 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/20/14 4:22 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 2/28/14 1:33 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 3/24/14 10:54 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 4/18/14 11:35 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 5/30/14 9:57 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 6/10/14 9:29 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2011-01113 | 192.168.11.41 | 6/10/14 9:31 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/3/14 9:01 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/22/14 1:43 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/22/14 4:21 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/22/14 4:52 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/23/14 2:12 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/23/14 3:09 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/24/14 3:51 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/25/14 3:39 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2011-01113 | 192.168.11.41 | 7/25/14 3:39 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 7/28/14 3:03 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/8/14 12:04 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/8/14 1:20 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/14/14 1:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/15/14 9:42 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/15/14 9:44 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2011-01113 | 192.168.11.41 | 8/15/14 9:48 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|---------------------------------|--|-----------------|---------------|------------------|
| 643 | bmooore | CREATED COMPLAINT | Created Complaint: | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:07 AM |
| 643 | bmooore | ADDED COMPLAINANT | Added complainant | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:09 AM |
| 643 | bmooore | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:09 AM |
| 643 | bmooore | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:10 AM |
| 643 | bmooore | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:10 AM |
| 643 | bmooore | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:10 AM |
| 643 | bmooore | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:10 AM |
| 643 | bmooore | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:11 AM |
| 643 | bmooore | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:13 AM |
| 643 | bmooore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:14 AM |
| 643 | bmooore | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:15 AM |
| 643 | bmooore | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:21 AM |
| 643 | bmooore | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:23 AM |
| 643 | bmooore | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:25 AM |
| 643 | bmooore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:26 AM |
| 643 | bmooore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:26 AM |
| 643 | bmooore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 6/20/13 11:27 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/10/13 5:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/15/13 4:28 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/7/13 4:25 PM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/8/13 10:34 AM |
| 643 | bmooore | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/9/13 5:41 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 7:44 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 7:45 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 7:48 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 7:49 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 7:53 AM |
| 652 | nchatman | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:15 AM |
| 652 | nchatman | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:15 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:16 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:17 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:23 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:24 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:24 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 8:27 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/12/13 1:00 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/27/13 4:12 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/27/13 4:14 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/27/13 4:40 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/27/13 5:03 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:06 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:08 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:12 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:13 AM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:13 AM |
| 690 | apitchford | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CRSD-2013-00720) | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 11:16 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 12:52 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 12:54 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/28/13 2:58 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/30/13 11:26 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/5/13 11:10 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/6/13 4:01 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/10/13 7:27 AM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2013-00720 | 192.168.11.41 | 9/10/13 7:29 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/10/13 8:13 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/11/13 1:27 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 9/11/13 1:27 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 9/11/13 1:27 PM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/13/13 3:10 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/19/13 6:05 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/19/13 6:08 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2013-00720 | 192.168.11.41 | 9/19/13 6:08 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 11:23 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 11:41 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 3:25 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 3:32 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 4:39 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/23/13 4:56 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/24/13 11:53 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/27/13 12:40 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/27/13 12:40 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/30/13 2:42 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 9/30/13 7:44 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 10/18/13 1:17 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 10/21/13 2:13 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 10/21/13 2:19 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 10/24/13 4:18 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:00 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:05 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:05 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:06 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:07 AM |
| 690 | apitchford | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:08 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:10 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|----------------------------|----------------------------|-----------------|---------------|-------------------|
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:11 AM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:12 AM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 8:12 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 4:01 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 4:03 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 4:05 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/1/13 4:07 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/7/13 10:30 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/7/13 10:30 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/12/13 2:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 11:45 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 11:49 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 11:58 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 1:36 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 1:37 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/14/13 3:24 PM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/15/13 4:47 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/19/13 3:36 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/20/13 2:45 PM |
| 444 | ccrocker | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 11/20/13 3:00 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/22/13 12:13 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/22/13 3:39 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 9:12 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 9:26 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:17 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:36 AM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:37 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:44 AM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:44 AM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 11/27/13 11:45 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/5/13 4:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/5/13 4:28 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 12/5/13 4:28 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/6/13 9:51 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/6/13 9:51 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/6/13 11:06 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/6/13 4:01 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/6/13 4:09 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/7/13 11:03 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 12/7/13 11:03 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/7/13 11:14 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 3:14 PM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 3:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 4:53 PM |
| 690 | apitchford | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 4:55 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 4:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 5:04 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 5:06 PM |
| 690 | apitchford | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 5:06 PM |
| 690 | apitchford | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2013-00720 | 192.168.11.41 | 12/9/13 5:07 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/11/13 12:11 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/12/13 2:28 PM |
| 444 | ccrocker | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 12/12/13 2:29 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/13/13 10:01 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 12/13/13 10:01 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/13/13 3:44 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/16/13 10:11 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/16/13 10:28 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/18/13 1:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 12/18/13 1:30 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/7/14 7:52 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/7/14 10:55 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 2:21 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 3:14 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 4:44 PM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 4:45 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 4:50 PM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 4:51 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 5:12 PM |
| 54 | jdaughtridg | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 5:12 PM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 1/8/14 5:18 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/9/14 9:03 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/14/14 11:42 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/14/14 3:43 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/14/14 4:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/15/14 9:58 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/15/14 9:58 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/17/14 10:48 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/28/14 1:06 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 1/30/14 4:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 2/10/14 11:05 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 2/10/14 11:06 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 2/10/14 11:06 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 2/25/14 2:27 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 3/24/14 5:05 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 4/9/14 1:24 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|-------------------------|--------------------------|-----------------|---------------|------------------|
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 4/16/14 1:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/1/14 8:46 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/2/14 10:06 AM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/8/14 11:38 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/21/14 8:25 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/26/14 3:13 PM |
| 365 | smckie | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 11:10 AM |
| 365 | smckie | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 11:13 AM |
| 365 | smckie | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 1:54 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 3:04 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 3:36 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 3:37 PM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 5/29/14 3:38 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:34 AM |
| 719 | apatterson | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:36 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:37 AM |
| 719 | apatterson | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:40 AM |
| 719 | apatterson | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:41 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/3/14 11:41 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/11/14 4:41 PM |
| 747 | rmcgowan | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 6/11/14 4:42 PM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/16/14 11:01 AM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/17/14 7:16 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 6/20/14 9:43 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:00 PM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:05 PM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:08 PM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:08 PM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:09 PM |
| 54 | jdaughtridg | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:09 PM |
| 54 | jdaughtridg | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:10 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/9/14 12:29 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/14/14 4:38 PM |
| 69 | smcdowney | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/16/14 12:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/17/14 6:16 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/17/14 6:19 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/17/14 6:20 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/17/14 6:42 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/22/14 1:35 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/23/14 1:51 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 7/23/14 1:52 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/23/14 3:00 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/23/14 5:24 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/24/14 3:33 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/29/14 8:43 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/29/14 9:09 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/29/14 9:39 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/29/14 12:32 PM |
| 747 | rmcgowan | DOCUMENT SAVED | Saved Document | CRSD-2013-00720 | 192.168.11.41 | 7/29/14 12:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/30/14 4:31 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/30/14 4:43 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 7/30/14 4:43 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/31/14 12:21 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/31/14 12:22 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 7/31/14 12:22 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 7/31/14 12:23 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-00720 | 192.168.11.41 | 7/31/14 12:23 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/1/14 2:04 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/5/14 10:02 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-00720 | 192.168.11.41 | 8/8/14 12:02 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--|-----------------|---------------|-------------------|
| 86 | dlopez | CREATED COMPLAINT | Created Complaint: | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 2:17 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 2:19 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 2:19 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 2:20 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 2:22 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:49 PM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:53 PM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:53 PM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:54 PM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:57 PM |
| 86 | dlopez | ADDED COMPLAINANT | Added complainant | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:59 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:59 PM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 3:59 PM |
| 86 | dlopez | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CRSD-2013-01061) | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:00 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:04 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:07 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:08 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:10 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:11 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:13 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:15 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/6/13 4:15 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/7/13 10:59 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/7/13 11:00 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 12/7/13 11:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/7/13 11:15 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 12/7/13 11:15 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/9/13 1:22 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/9/13 1:54 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/9/13 2:17 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 10:03 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 10:03 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 10:03 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 4:20 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 4:59 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 12/13/13 4:59 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/16/13 9:49 AM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/17/13 10:57 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:34 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:40 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:41 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:41 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:42 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:42 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:43 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:43 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:47 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:48 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:48 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 9:49 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 10:37 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 12/19/13 10:37 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/7/14 7:35 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/7/14 7:51 AM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/8/14 2:21 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/8/14 3:18 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/9/14 9:00 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/9/14 9:02 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/9/14 3:24 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/9/14 4:41 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/14/14 4:12 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/15/14 11:27 AM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/15/14 2:27 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/16/14 2:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/16/14 3:24 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/17/14 10:48 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/23/14 2:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/24/14 11:48 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/24/14 12:01 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 1/24/14 12:03 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/24/14 12:03 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 1/24/14 12:03 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/29/14 11:57 AM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/29/14 12:04 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/29/14 12:12 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/30/14 4:26 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/30/14 5:24 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 1:56 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 2:02 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 2:14 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 3:36 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 3:43 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 3:49 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 1/31/14 4:06 PM |
| 562 | pvelasque | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/6/14 11:17 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/7/14 9:42 AM |
| 191 | tquarles | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/7/14 3:44 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|----------------------------|-----------------|---------------|------------------|
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 7:44 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 7:46 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 7:47 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 10:12 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 11:05 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 11:07 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 11:09 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/10/14 4:47 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:02 PM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:03 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:03 PM |
| 86 | dlopez | FEES ADDED | Fees Added | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:03 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:04 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 2:07 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 3:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 4:37 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 4:39 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 4:40 PM |
| 690 | apitchford | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2013-01061 | 192.168.11.41 | 2/19/14 4:41 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/20/14 9:04 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/20/14 9:36 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/25/14 2:23 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/25/14 2:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/25/14 2:26 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/25/14 5:28 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/26/14 5:11 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/28/14 11:23 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 2/28/14 12:25 PM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/7/14 1:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/7/14 2:36 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 1:56 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 2:14 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 2:15 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 2:15 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 2:16 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/11/14 2:16 PM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/13/14 11:33 AM |
| 571 | dbruner | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 3/13/14 11:37 AM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/13/14 4:44 PM |
| 571 | dbruner | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 3/13/14 4:46 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/19/14 3:00 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/19/14 3:06 PM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/20/14 9:10 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/21/14 4:28 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/24/14 5:02 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/24/14 5:04 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 7:04 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 7:45 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 7:45 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:23 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:45 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:52 PM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:54 PM |
| 546 | kjackson | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:54 PM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:55 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 3/26/14 3:55 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/9/14 1:23 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/9/14 1:24 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/11/14 4:44 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 4/11/14 4:44 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 4/11/14 4:44 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 2:42 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:09 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:10 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:11 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:11 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:13 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:14 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:14 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:15 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 4/17/14 3:18 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/18/14 8:21 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 4/18/14 8:21 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 4/18/14 8:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2013-01061 | 192.168.11.41 | 4/18/14 8:22 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/18/14 10:44 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 4/21/14 2:14 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/1/14 8:45 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/2/14 10:06 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/8/14 10:59 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/8/14 11:48 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/21/14 8:24 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/21/14 8:26 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/21/14 8:27 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/23/14 8:10 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/26/14 3:13 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 5/30/14 10:17 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|-----------------|---------------|------------------|
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/2/14 2:45 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/10/14 2:51 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/10/14 4:54 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/11/14 6:41 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/11/14 10:49 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 6/12/14 2:00 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/14/14 4:37 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/17/14 6:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/17/14 6:45 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/22/14 1:36 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/23/14 3:01 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/24/14 3:36 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/25/14 3:40 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 7/25/14 3:40 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/25/14 5:14 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/25/14 5:16 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/25/14 5:29 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/28/14 3:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/29/14 11:13 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-2013-01061 | 192.168.11.41 | 7/29/14 11:17 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/29/14 2:45 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/31/14 12:24 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/31/14 12:24 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 7/31/14 12:25 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2013-01061 | 192.168.11.41 | 7/31/14 12:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 8/1/14 9:44 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 8/1/14 1:57 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 8/1/14 3:13 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 8/5/14 8:44 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2013-01061 | 192.168.11.41 | 8/5/14 10:07 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-----------------------------|------------------------------|--------------------|---------------|------------------|
| 86 | dlopez | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:23 AM |
| 86 | dlopez | ADDED COMPLAINANT | Added complainant | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:27 AM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:33 AM |
| 86 | dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:33 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:42 AM |
| 86 | dlopez | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:44 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00001 | 192.168.11.41 | 11/4/13 7:44 AM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 1/9/14 3:19 PM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 1/9/14 3:25 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/3/14 8:42 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/3/14 10:02 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/23/14 4:14 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/23/14 4:14 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/23/14 4:16 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/24/14 11:53 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/24/14 3:29 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/25/14 3:24 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00001 | 192.168.11.41 | 7/25/14 3:24 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 7/25/14 4:09 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 8/5/14 9:44 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00001 | 192.168.11.41 | 8/8/14 12:02 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------------------|---|--------------------|---------------|------------------|
| 352 | dbrewton | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2013-00480 | 127.0.0.1 | 3/21/13 11:10 AM |
| 352 | dbrewton | COMPLAINT REASSIGNED TO CASE | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2013-00480 to case manager Darwin Bennett | CRSD-CF-2013-00480 | 127.0.0.1 | 3/21/13 11:10 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 1:44 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 1:55 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 3:44 PM |
| 444 | ccrocker | COMPLAINTS REASSIGNED | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2013-00480 to counselor Lee Crocker | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 3:44 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 3:45 PM |
| 444 | ccrocker | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 6/4/13 3:46 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/7/13 9:36 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/7/13 12:00 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/10/13 9:49 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/10/13 10:04 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/12/13 4:07 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/12/13 4:21 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/12/13 4:25 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/13/13 10:06 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/18/13 11:29 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/20/13 2:28 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/8/13 3:35 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/10/13 3:40 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/10/13 3:40 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 7/10/13 3:41 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 7/10/13 3:41 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/17/13 1:09 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/7/13 4:28 PM |
| 690 | apitchford | ADDED COMPLAINANT | Added complainant | CRSD-CF-2013-00480 | 192.168.11.41 | 8/7/13 4:36 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/9/13 5:37 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/12/13 7:49 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/12/13 7:51 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/21/13 12:20 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/21/13 12:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:11 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:14 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:40 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:44 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:51 PM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:51 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:51 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:55 PM |
| 690 | apitchford | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2013-00480) | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:57 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2013-00480 | 192.168.11.41 | 8/27/13 4:58 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 11:07 AM |
| 352 | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 2:42 PM |
| 352 | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 2:43 PM |
| 352 | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 2:44 PM |
| 352 | dbrewton | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 2:44 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|------------------------|--------------------|---------------|-------------------|
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 2:58 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 3:07 PM |
| 444 | ccrocker | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 3:07 PM |
| 352 | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 3:15 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/28/13 4:47 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/29/13 4:05 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/29/13 4:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/30/13 10:56 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/30/13 11:27 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/6/13 4:03 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/10/13 8:49 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/10/13 8:50 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/11/13 1:37 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 9/11/13 1:38 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/20/13 8:23 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:23 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:24 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:41 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:45 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:45 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 11:46 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 12:18 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/23/13 4:39 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/24/13 11:54 PM |
| 546 | kjackson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 9/24/13 11:55 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/27/13 12:20 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/27/13 12:22 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/27/13 12:31 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/27/13 12:37 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/28/13 12:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/28/13 1:03 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 9/30/13 7:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 10/21/13 2:19 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 10/24/13 4:19 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/6/13 4:05 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/7/13 10:30 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/7/13 10:32 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/12/13 1:49 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 11:48 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 11:49 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 11:55 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 11:59 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:17 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:17 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:28 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint even | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:29 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:36 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 1:36 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/14/13 3:24 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 11/22/13 3:37 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/2/13 5:22 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/5/13 4:24 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/5/13 4:24 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/7/13 11:18 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 12/7/13 11:18 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/9/13 2:13 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/9/13 2:13 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/9/13 2:32 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/9/13 2:32 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/11/13 12:43 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/11/13 12:43 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/11/13 3:15 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/12/13 3:04 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/13/13 10:03 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 12/13/13 10:03 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/13/13 2:21 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/17/13 8:11 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 12/17/13 8:12 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|------------------------|--------------------|---------------|------------------|
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evi | CRSD-CF-2013-00480 | 192.168.11.41 | 12/17/13 8:13 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/18/13 7:22 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/18/13 1:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 12/20/13 5:48 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/7/14 7:53 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/7/14 11:01 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/8/14 2:20 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/8/14 2:21 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/8/14 3:08 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/8/14 3:11 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/8/14 3:13 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/9/14 3:23 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/9/14 4:12 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/9/14 4:36 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/14/14 9:10 AM |
| 570 | esutler | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 1/14/14 9:11 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/14/14 4:13 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/14/14 4:13 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/15/14 11:27 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/15/14 2:27 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/16/14 2:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/16/14 2:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/17/14 6:36 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/23/14 2:26 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 1:02 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:41 PM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:42 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:44 PM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:47 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:47 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:53 PM |
| 546 | kjackson | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:54 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/28/14 2:54 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/29/14 12:00 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/30/14 4:26 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/30/14 5:19 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/30/14 5:28 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/30/14 6:23 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/31/14 1:57 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/31/14 2:07 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/31/14 2:49 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 1/31/14 2:52 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/3/14 4:02 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/7/14 1:16 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/7/14 2:28 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 2/7/14 2:29 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint even | CRSD-CF-2013-00480 | 192.168.11.41 | 2/7/14 2:29 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 2/7/14 2:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 10:21 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 10:22 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Cla | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 10:24 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 11:08 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/10/14 11:08 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/20/14 9:06 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 2/28/14 11:32 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 3/7/14 3:10 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 3/7/14 3:10 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 3/19/14 3:13 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/4/14 1:45 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/9/14 1:21 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/9/14 1:22 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/9/14 1:25 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/9/14 1:28 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/17/14 2:38 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/18/14 3:03 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 4/28/14 5:28 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/1/14 8:47 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/2/14 10:05 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|-------------------------|--------------------|---------------|------------------|
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:00 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:11 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:21 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:22 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:22 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:23 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:25 AM |
| 546 | kjackson | COMPLAINT EVIDENCE DELETED | Deleted complaint evide | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:25 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 11:27 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/8/14 1:35 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/21/14 8:21 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/21/14 12:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:47 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:56 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:56 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:57 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:57 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:57 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:57 AM |
| 86 | dlopez | FEES ADDED | Fee Added | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:58 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complai | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 6:58 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00480 | 192.168.11.41 | 5/23/14 7:00 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/26/14 3:14 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/30/14 10:16 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 5/30/14 10:19 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/10/14 2:52 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/10/14 2:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/10/14 2:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/11/14 6:44 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/11/14 6:45 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/11/14 10:02 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/11/14 10:58 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/11/14 2:20 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 6/13/14 9:56 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/14/14 4:36 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/14/14 4:38 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/22/14 1:36 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/24/14 3:36 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/25/14 3:42 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 7/25/14 3:42 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/28/14 3:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/29/14 1:37 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/29/14 1:38 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/31/14 10:56 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/31/14 10:56 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 7/31/14 12:25 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00480 | 192.168.11.41 | 7/31/14 12:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/1/14 9:46 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/1/14 1:51 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/4/14 3:56 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00480 | 192.168.11.41 | 8/5/14 10:07 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--|--------------------|---------------|-------------------|
| 690 | apitchford | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 12:50 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 12:58 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 12:59 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:02 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:09 PM |
| 690 | apitchford | ADDED COMPLAINANT | Added complainant | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:11 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:15 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:18 PM |
| 690 | apitchford | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:19 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:20 PM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:20 PM |
| 690 | apitchford | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2013-01062) | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:20 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:21 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 1:44 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 2:12 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/9/13 2:30 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/13/13 10:04 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-01062 | 192.168.11.41 | 12/13/13 10:04 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/13/13 2:23 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/18/13 7:17 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/18/13 7:22 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 12/20/13 5:47 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/7/14 7:37 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/7/14 7:37 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/8/14 2:20 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/8/14 2:21 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/8/14 3:17 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/9/14 3:21 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/9/14 4:44 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/14/14 9:05 AM |
| 570 | esutler | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-01062 | 192.168.11.41 | 1/14/14 9:10 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/14/14 4:13 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/15/14 11:24 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/16/14 2:53 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/17/14 6:40 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/23/14 3:33 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/24/14 11:47 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/28/14 1:06 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/29/14 12:09 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/30/14 4:35 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/30/14 5:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/31/14 1:00 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/31/14 2:51 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 1/31/14 3:52 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/3/14 4:02 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/6/14 11:17 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/7/14 1:27 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:13 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:15 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:16 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:16 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:16 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:17 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:17 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:18 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:18 AM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:19 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:19 AM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:19 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:20 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 10:20 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/10/14 11:09 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/19/14 2:27 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/20/14 9:07 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/20/14 9:50 AM |
| 571 | dbrunner | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/20/14 1:30 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/21/14 3:51 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/25/14 5:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 2/28/14 11:28 AM |
| 571 | dbrunner | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 3/13/14 11:36 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 3/20/14 9:07 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|----------------------------|--------------------|---------------|------------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 3/21/14 12:31 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 3/26/14 7:03 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/4/14 1:31 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/9/14 1:18 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/9/14 1:21 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/9/14 1:22 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/17/14 11:48 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/17/14 2:37 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/18/14 12:53 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/21/14 2:31 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/28/14 5:28 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 4/30/14 3:44 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/1/14 8:50 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/2/14 10:05 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/8/14 11:01 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/8/14 11:15 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/8/14 1:36 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/8/14 10:08 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/13/14 4:34 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/21/14 8:20 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/21/14 8:24 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/21/14 8:28 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/21/14 11:34 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 3:37 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:08 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:09 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:10 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:13 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:15 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:20 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:30 PM |
| 81 | pgraham | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2013-01062 | 192.168.11.41 | 5/22/14 4:30 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/23/14 3:32 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/23/14 8:12 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/24/14 2:37 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/26/14 3:13 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/27/14 12:47 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-01062 | 192.168.11.41 | 5/27/14 12:52 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2013-01062 | 192.168.11.41 | 5/27/14 12:52 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 5/30/14 10:19 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:46 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:48 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:48 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:49 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:49 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:49 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:50 PM |
| 86 | dlopez | FEES ADDED | Fee Added | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:50 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-01062 | 192.168.11.41 | 6/2/14 2:50 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/5/14 3:26 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/11/14 10:58 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/11/14 2:20 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-01062 | 192.168.11.41 | 6/11/14 2:23 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/13/14 9:56 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/24/14 6:36 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 6/25/14 12:04 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/14/14 4:36 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/14/14 4:38 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/17/14 6:18 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/17/14 6:18 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/22/14 1:37 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/23/14 3:03 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/25/14 3:38 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-01062 | 192.168.11.41 | 7/25/14 3:38 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-01062 | 192.168.11.41 | 7/25/14 3:38 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/28/14 3:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/29/14 1:35 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/29/14 2:39 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/29/14 2:54 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 10:54 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:26 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:27 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-01062 | 192.168.11.41 | 7/31/14 12:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/1/14 9:43 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|----------|-----------|-------------------|--------------------|---------------|-----------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/1/14 1:59 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/1/14 3:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/1/14 3:15 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/5/14 8:45 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-01062 | 192.168.11.41 | 8/5/14 10:08 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--------------------------------------|---|--------------------|---------------|------------------|
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/12/13 5:57 PM |
| 652 | nchatman | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2013-00745) | CRSD-CF-2013-00745 | 192.168.11.41 | 8/12/13 6:00 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/16/13 2:45 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/20/13 9:04 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/20/13 9:05 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/21/13 5:21 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/21/13 5:23 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/22/13 11:23 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/22/13 11:25 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/23/13 3:24 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/23/13 6:16 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 8/23/13 6:17 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 8/23/13 6:20 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 8:51 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 1:01 PM |
| 652 | nchatman | COMPLAINT REASSIGNED TO CASE MANAGER | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2013-00745 to case manager Bobbie Moore | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 1:02 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 2:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 2:12 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 8/26/13 2:16 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:09 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:10 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:16 AM |
| 570 | esutler | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:17 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:19 AM |
| 570 | esutler | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:24 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:37 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:38 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:38 AM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:38 AM |
| 570 | esutler | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:39 AM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:39 AM |
| 570 | esutler | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:40 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 10:59 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 11:50 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 11:50 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 8/29/13 11:53 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/30/13 2:57 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/3/13 5:23 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 9/3/13 5:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/10/13 9:07 AM |
| 86 | dlopez | FEES ADDED | Fees Added | CRSD-CF-2013-00745 | 192.168.11.41 | 9/10/13 9:07 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2013-00745 | 192.168.11.41 | 9/10/13 9:08 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/19/13 6:43 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/20/13 1:49 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/23/13 11:53 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 9/23/13 12:01 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------------|-------------------------------|--------------------|---------------|-------------------|
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 12:08 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 12:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:09 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:12 PM |
| 690 | apitchford | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:13 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:17 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:18 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:23 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2013-00745 | 192.168.11.41 | 10/21/13 1:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 11/8/13 2:06 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 11/12/13 2:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 12/3/13 1:29 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 12/12/13 3:07 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 12/12/13 4:12 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 12/16/13 3:23 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/9/14 10:03 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 12:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 2:31 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 3:36 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 3:36 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 3:38 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 3:38 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/23/14 3:43 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/24/14 2:54 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/24/14 2:54 PM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/27/14 2:02 PM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/27/14 2:33 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/28/14 10:55 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/31/14 1:12 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 1/31/14 4:52 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:01 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:23 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:24 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:24 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:24 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:25 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 8:25 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/10/14 11:29 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/18/14 4:10 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/20/14 9:07 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/20/14 1:58 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/21/14 11:55 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/21/14 12:08 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/21/14 1:00 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 2/28/14 1:07 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/6/14 7:18 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 3/6/14 7:19 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/7/14 11:13 AM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2013-00745 | 192.168.11.41 | 3/7/14 11:14 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/11/14 3:06 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 7:16 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 7:16 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 7:17 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 11:47 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 11:47 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 11:48 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/12/14 11:48 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/18/14 2:56 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/18/14 3:48 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/18/14 4:00 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/18/14 9:20 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 3/18/14 9:21 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/19/14 2:09 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/19/14 2:42 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/20/14 10:52 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/21/14 9:30 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/21/14 11:05 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/21/14 11:05 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/21/14 3:28 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/21/14 4:19 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/24/14 11:49 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 6:46 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 6:51 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 6:54 AM |
| 86 | dlopez | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 6:55 AM |
| 86 | dlopez | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 6:56 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 7:35 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 7:36 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 3/26/14 7:44 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|--------------------|---------------|------------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 4/18/14 10:46 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 4/18/14 4:25 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 4/18/14 4:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 4/21/14 11:12 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 4/21/14 3:31 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 6/10/14 2:48 PM |
| 760 | kdunkley | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 6/16/14 10:02 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/22/14 1:40 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/23/14 2:39 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/23/14 4:15 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/23/14 4:19 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/23/14 4:24 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/24/14 9:53 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/24/14 10:40 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/24/14 12:50 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/25/14 3:47 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00745 | 192.168.11.41 | 7/25/14 3:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/25/14 3:48 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00745 | 192.168.11.41 | 7/25/14 3:48 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/29/14 1:34 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 7/29/14 1:47 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00745 | 192.168.11.41 | 7/29/14 1:48 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 7/31/14 10:52 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/1/14 1:56 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00745 | 192.168.11.41 | 8/5/14 10:08 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|----------|---------------------------------|--|--------------------|---------------|------------------|
| 652 | nchatman | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:25 AM |
| 652 | nchatman | ADDED COMPLAINANT | Added complainant | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:39 AM |
| 652 | nchatman | COMPLAINANT ADDRESS DELETED | Deleted complainant address | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:39 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:41 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:42 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:47 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:47 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:55 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:57 AM |
| 652 | nchatman | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 9:58 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:00 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:10 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:14 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:17 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:18 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 10:44 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 11:01 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 11:21 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:13 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:14 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:17 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:35 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:36 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:44 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/1/14 12:45 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 6:52 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 6:54 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:09 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:10 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:13 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:16 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:18 AM |
| 652 | nchatman | COMPLAINT CLAIM DELETED | Deleted Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:18 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:18 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 10:52 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 11:30 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/2/14 11:31 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/3/14 5:11 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/14/14 8:15 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/14/14 9:20 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/25/14 11:47 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 4/25/14 11:48 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 4/25/14 11:49 AM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 4/25/14 11:49 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 4/29/14 8:31 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/1/14 5:56 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 6:51 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 6:54 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 6:58 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 6:58 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:00 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:01 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:06 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:09 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:10 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Deleted complaint contact | CRSD-CF-2014-00416 | 192.168.11.41 | 5/5/14 7:11 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/7/14 11:58 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/7/14 3:46 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:17 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:18 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:19 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:19 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:19 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:20 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:20 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:20 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:21 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:21 PM |
| 81 | pgraham | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2014-00416) | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:21 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:22 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 1:22 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/15/14 2:22 PM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/19/14 10:11 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/20/14 11:00 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/21/14 10:20 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/22/14 7:29 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/28/14 9:17 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/28/14 1:47 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/28/14 5:03 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-----------------------------|------------------------------|--------------------|---------------|------------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/29/14 10:19 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/29/14 10:19 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/29/14 4:09 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/29/14 4:25 PM |
| 69 | smcdowney | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 4:05 PM |
| 69 | smcdowney | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 4:07 PM |
| 69 | smcdowney | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 4:19 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 4:42 PM |
| 747 | rmcgowan | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 5:13 PM |
| 747 | rmcgowan | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 5:13 PM |
| 747 | rmcgowan | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 5:13 PM |
| 747 | rmcgowan | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 5/30/14 5:13 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/2/14 8:45 AM |
| 747 | rmcgowan | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 6/2/14 8:46 AM |
| 747 | rmcgowan | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 6/2/14 8:46 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/2/14 9:42 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/2/14 11:10 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/9/14 9:28 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/9/14 9:28 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/9/14 4:27 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/10/14 8:40 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/10/14 3:45 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/11/14 1:32 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/11/14 1:33 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 9:09 AM |
| 53 | vhall1148 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 9:10 AM |
| 760 | kdunkley | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 10:14 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:26 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:31 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:31 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:36 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:37 PM |
| 53 | vhall1148 | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:50 PM |
| 53 | vhall1148 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 2:50 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:28 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:34 PM |
| 562 | pvelasquez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:35 PM |
| 562 | pvelasquez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:35 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:35 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:36 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:36 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:40 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:43 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:43 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:45 PM |
| 86 | dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:53 PM |
| 86 | dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:53 PM |
| 86 | dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:53 PM |
| 86 | dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:53 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:54 PM |
| 725 | kfgarcia | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:57 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/16/14 3:57 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/17/14 11:20 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/18/14 12:27 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/19/14 12:11 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/19/14 7:52 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 6/19/14 7:55 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/20/14 8:03 AM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/23/14 10:25 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/24/14 8:34 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/24/14 8:38 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/26/14 9:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/26/14 9:51 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 6/26/14 9:55 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00416 | 192.168.11.41 | 6/26/14 9:55 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/27/14 7:54 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 6/30/14 2:08 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/10/14 11:51 AM |
| 444 | corcocker | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/21/14 2:18 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/22/14 1:40 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/23/14 2:38 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/23/14 2:40 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/23/14 4:16 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/24/14 10:40 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/24/14 12:52 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/25/14 9:59 AM |
| 747 | rmcgowan | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00416 | 192.168.11.41 | 7/25/14 10:00 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/25/14 3:49 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00416 | 192.168.11.41 | 7/25/14 3:50 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/28/14 1:24 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/30/14 4:27 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 7/31/14 11:21 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------------|------------------------|--------------------|---------------|-----------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 8/5/14 8:21 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 9:08 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:20 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:22 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00416 | 192.168.11.41 | 8/8/14 10:23 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00416 | 192.168.11.41 | 8/12/14 1:41 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|--|--------------------|---------------|-------------------|
| 690 | apitchford | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:28 PM |
| 690 | apitchford | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:28 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:30 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:30 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:30 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:33 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:34 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:34 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:35 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:35 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:36 PM |
| 690 | apitchford | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:48 PM |
| 690 | apitchford | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:53 PM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:53 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:53 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/17/13 3:54 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/19/13 9:41 PM |
| 546 | kjackson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-01041 | 192.168.11.41 | 9/19/13 9:44 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/23/13 3:12 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 9/23/13 3:13 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/24/13 11:47 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 7:02 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:14 AM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:14 AM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:15 AM |
| 690 | apitchford | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:16 AM |
| 690 | apitchford | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:16 AM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 11:17 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 6:18 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 9/25/13 6:19 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 10/28/13 7:57 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/14/13 9:33 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/14/13 10:43 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/14/13 10:44 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/14/13 10:45 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/15/13 12:16 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/15/13 3:32 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 11/15/13 4:29 PM |
| 86 | dlopez | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2012-01041) | CRSD-CF-2012-01041 | 192.168.11.41 | 12/4/13 10:34 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 12/4/13 10:47 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/4/13 3:37 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/4/13 3:43 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/4/13 4:28 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/9/13 1:04 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/9/13 3:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/9/13 4:35 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/9/13 4:35 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/9/13 8:12 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/13/13 2:39 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/16/13 2:36 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/16/13 3:13 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 12/16/13 4:09 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 12/16/13 4:11 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/18/13 3:38 PM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/18/13 5:29 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/19/13 3:01 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/24/13 2:05 PM |
| 570 | esutler | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 12/24/13 2:06 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 12/24/13 2:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/7/14 7:31 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/8/14 10:50 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/8/14 12:42 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/8/14 1:07 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/10/14 12:02 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/13/14 11:37 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/14/14 8:33 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/14/14 9:27 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/14/14 9:16 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 8:58 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 11:24 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 11:37 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|-----------------------------|--------------------|---------------|------------------|
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 12:48 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 2:14 PM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 1/15/14 2:14 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 11:41 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 12:50 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 12:54 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 3:03 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 3:24 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/17/14 6:58 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/22/14 5:14 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 1/22/14 5:16 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/23/14 12:56 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/23/14 3:10 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/23/14 3:11 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/23/14 4:20 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 2:56 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:19 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:28 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:50 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:51 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:54 PM |
| 562 | pvelasquez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 4:55 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 5:02 PM |
| 81 | pgraham | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 5:04 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 5:04 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 5:15 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 1/28/14 5:16 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/29/14 3:55 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/29/14 9:40 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 1/29/14 9:42 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/30/14 10:54 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/31/14 12:08 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 1/31/14 2:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/3/14 10:50 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/7/14 1:28 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/10/14 1:38 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/10/14 1:40 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/10/14 1:44 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/10/14 1:44 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/11/14 8:38 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 2/11/14 8:39 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/20/14 10:08 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/20/14 10:17 AM |
| 464 | datkins | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/21/14 1:29 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/21/14 3:20 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 2/21/14 3:21 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/21/14 3:21 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/21/14 3:22 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 5:54 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 5:55 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 5:55 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 9:03 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 9:05 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 9:06 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 12:09 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 2:58 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 2:59 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:00 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:01 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:01 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:01 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:02 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:02 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:03 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:05 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:05 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:06 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:06 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:06 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:07 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/24/14 3:08 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/25/14 11:25 AM |
| 562 | pvelasquez | VIEW CASE | View Case details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/25/14 11:27 AM |
| 562 | pvelasquez | COMPLAINANT ADDRESS UPDATE | Updated complainant address | CRSD-CF-2012-01041 | 192.168.11.41 | 2/25/14 11:27 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/25/14 12:16 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-----------------------|--------------------------|--------------------|---------------|------------------|
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-01041 | 192.168.11.41 | 2/25/14 12:17 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/26/14 11:45 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/28/14 10:05 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/28/14 10:09 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 2/28/14 12:28 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 3/4/14 12:07 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 3/11/14 4:00 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 3/21/14 12:56 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 3/24/14 10:04 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 3/25/14 9:13 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/3/14 3:52 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/4/14 1:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/17/14 3:27 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/17/14 3:34 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/18/14 12:54 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 4/21/14 10:56 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 5/28/14 1:25 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 5/30/14 10:15 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 6/9/14 4:22 PM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 6/11/14 10:56 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 6/12/14 3:56 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 6/17/14 8:18 AM |
| 69 | smcdowney | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/15/14 3:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/22/14 1:38 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/23/14 2:36 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/23/14 2:37 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/24/14 3:34 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/25/14 3:50 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-01041 | 192.168.11.41 | 7/25/14 3:50 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/25/14 3:50 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/25/14 4:59 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/29/14 1:21 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 7/29/14 1:31 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/30/14 9:55 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/30/14 9:56 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 7/31/14 12:37 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/1/14 2:08 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/5/14 9:27 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/7/14 1:35 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/12/14 1:23 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/15/14 8:12 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/15/14 8:12 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/15/14 10:17 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/15/14 10:32 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/18/14 3:54 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/18/14 4:10 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/19/14 3:13 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-01041 | 192.168.11.41 | 8/19/14 3:13 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2012-01041 | 192.168.11.41 | 8/19/14 3:14 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|--------------|--------------------------------------|---|--------------------|---------------|-------------------|
| 352 | dbrewton | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2013-00521 | 127.0.0.1 | 4/3/13 11:54 AM |
| 352 | dbrewton | COMPLAINT REASSIGNED TO CASE MANAGER | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2013-00521 to case manager Denise Brewton | CRSD-CF-2013-00521 | 127.0.0.1 | 4/3/13 11:55 AM |
| 352 | dbrewton | COMPLAINTS REASSIGNED | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2013-00521 to counselor Donald Sapp | CRSD-CF-2013-00521 | 127.0.0.1 | 4/3/13 11:55 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 2:10 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 2:11 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:06 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:10 PM |
| 690 | apitchford | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:10 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:11 PM |
| 690 | apitchford | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:12 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:13 PM |
| 690 | apitchford | ADDED COMPLAINANT | Added complainant | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:23 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:23 PM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:23 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/3/13 3:43 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/22/13 7:15 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/22/13 3:19 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/22/13 3:19 PM |
| 546 | kjackson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 5/22/13 3:20 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/6/13 3:53 PM |
| 643 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 6/6/13 3:53 PM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/10/13 8:50 AM |
| 692 | tajones | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/10/13 1:48 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/11/13 8:45 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/11/13 9:56 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/17/13 4:01 PM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 8:51 AM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 9:07 AM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 10:30 AM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 11:16 AM |
| 54 | jdaughtridge | DOCUMENT SAVED | Saved Document | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 11:16 AM |
| 54 | jdaughtridge | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 11:17 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/18/13 11:20 AM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/18/13 9:09 AM |
| 54 | jdaughtridge | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/18/13 10:23 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/22/13 5:27 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/22/13 11:43 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/25/13 3:03 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/20/13 12:36 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/20/13 5:12 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 9/6/13 12:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 9/23/13 12:20 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 11/14/13 7:30 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 12/4/13 7:20 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 12/12/13 11:15 AM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 12/12/13 11:22 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 12/12/13 12:15 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 12/12/13 12:16 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 12/12/13 6:52 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/6/14 8:05 AM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/7/14 6:43 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/10/14 11:50 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/14/14 8:17 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/14/14 8:30 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/24/14 11:30 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/27/14 12:20 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/27/14 12:30 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/30/14 10:58 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 1/31/14 1:29 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 2/4/14 8:51 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 3/14/14 11:21 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 3/31/14 1:51 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 4/2/14 9:50 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 5/8/14 10:07 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 6/10/14 10:19 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/3/14 5:59 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/3/14 6:13 AM |
| 498 | jknishkowsky | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/21/14 9:54 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/22/14 1:46 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/22/14 1:46 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/23/14 12:55 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 7/23/14 12:56 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/23/14 12:57 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 7/23/14 12:57 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/23/14 2:55 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/25/14 3:15 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/25/14 3:18 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 7/25/14 3:18 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/31/14 9:14 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 7/31/14 9:16 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|--------------------|---------------|------------------|
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/8/14 11:59 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/8/14 12:05 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/8/14 12:57 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2013-00521 | 192.168.11.41 | 8/8/14 12:57 PM |
| 273 | JMauriceSU | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/12/14 10:43 AM |
| 273 | JMauriceSU | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/12/14 10:43 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2013-00521 | 192.168.11.41 | 8/14/14 1:32 PM |

NO DATA

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|---------------------------------|---------------------------------|--------------------|---------------|------------------|
| 652 | nchatman | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 7:54 AM |
| 652 | nchatman | ADDED COMPLAINANT | Added complainant | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:00 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:02 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:03 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:03 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:03 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:04 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:06 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:07 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:08 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:08 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Deleted complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:08 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Deleted complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:09 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Deleted complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:09 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:10 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:10 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:11 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:12 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:13 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:27 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:27 AM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:27 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:28 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:30 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:31 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:33 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:35 AM |
| 652 | nchatman | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:35 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:37 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:37 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:38 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 8:48 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:07 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:07 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:08 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:08 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:09 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:12 AM |
| 652 | nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:12 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:13 AM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:13 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/15/14 9:45 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/17/14 10:56 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:11 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:15 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:16 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:17 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:17 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:23 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/22/14 4:42 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 7:38 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 7:39 AM |
| 652 | nchatman | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 7:39 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 7:40 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 7:52 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 8:31 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 12:39 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 12:43 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 1:01 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/23/14 1:02 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/24/14 11:51 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:10 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:16 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:17 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:18 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:20 PM |
| 652 | nchatman | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:20 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:20 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:27 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:31 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:33 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 12:33 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/27/14 4:27 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 11:45 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 11:51 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 11:53 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 11:54 AM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:00 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|--|--------------------|---------------|------------------|
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:00 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:01 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:01 PM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:01 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:05 PM |
| 86 | dlopez | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2014-00201) | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:07 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:14 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:17 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:24 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:26 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:30 PM |
| 562 | pvelasquez | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:31 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/28/14 12:32 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/29/14 11:21 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/30/14 10:58 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/31/14 10:45 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 1/31/14 1:16 PM |
| 562 | pvelasquez | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00201 | 192.168.11.41 | 1/31/14 1:17 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 1/31/14 1:18 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 2/4/14 8:51 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 2/4/14 9:11 AM |
| 227 | gpetersen | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00201 | 192.168.11.41 | 2/4/14 9:40 AM |
| 227 | gpetersen | VIEW CASE | View Case details | CRSD-CF-2014-00201 | 192.168.11.41 | 2/4/14 9:41 AM |
| 227 | gpetersen | VIEW CASE | View Case details | CRSD-CF-2014-00201 | 192.168.11.41 | 2/4/14 9:41 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2014-00201 | 192.168.11.41 | 2/5/14 10:11 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|--------------------------|--------------------|---------------|-------------------|
| 359 | kcamilo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-00013 | 127.0.0.1 | 9/6/12 2:20 PM |
| 359 | kcamilo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-00013 | 127.0.0.1 | 9/6/12 2:26 PM |
| 359 | kcamilo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-00013 | 127.0.0.1 | 9/6/12 2:28 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00013 | 127.0.0.1 | 9/6/12 2:29 PM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 9/10/12 1:50 PM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 9/14/12 11:57 AM |
| 359 | kcamilo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00013 | 127.0.0.1 | 9/14/12 11:59 AM |
| 359 | kcamilo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00013 | 127.0.0.1 | 9/14/12 12:00 PM |
| 359 | kcamilo | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2012-00013 | 127.0.0.1 | 9/14/12 12:00 PM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 8:47 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 10:40 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 10:58 AM |
| 365 | bduffysp | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 10:59 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 10:59 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 11/15/12 10:59 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 2/1/13 1:35 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 11:14 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 11:15 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 11:23 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 12:40 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 12:41 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 2:43 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/12/13 2:43 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/14/13 8:28 AM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/14/13 8:28 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 2:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 2:32 PM |
| 373 | bmoore | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 2:33 PM |
| 373 | bmoore | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 2:33 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 2:57 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 3:02 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 3:05 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 3:05 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 4:05 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/20/13 4:05 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/21/13 8:40 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 3:28 PM |
| 373 | bmoore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 3:30 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 3:41 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 3:41 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 4:19 PM |
| 373 | bmoore | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2012-00013 | 127.0.0.1 | 3/22/13 4:21 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 127.0.0.1 | 3/25/13 2:40 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 6/6/13 3:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 6/6/13 3:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 6/6/13 3:46 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 192.168.11.41 | 6/6/13 3:46 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 6/20/13 1:20 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/17/13 4:26 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/17/13 4:26 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/17/13 4:27 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/17/13 4:31 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/17/13 4:40 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/22/13 11:41 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 8/9/13 2:45 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 9/13/13 11:27 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 11/14/13 8:02 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 11/15/13 4:07 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 11/19/13 2:31 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 6/27/14 11:33 AM |
| 387 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/2/14 3:28 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/3/14 8:05 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/3/14 8:08 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/11/14 11:56 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/22/14 3:14 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 192.168.11.41 | 7/22/14 3:15 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/22/14 4:39 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/23/14 8:30 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/23/14 1:08 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/23/14 1:10 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/23/14 4:01 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/24/14 9:55 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/24/14 2:02 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 7/25/14 3:20 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 192.168.11.41 | 7/25/14 3:20 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 8/8/14 12:06 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 8/8/14 12:56 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00013 | 192.168.11.41 | 8/8/14 12:56 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00013 | 192.168.11.41 | 8/14/14 3:05 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-----------|--|--|--------------------|------------|-------------------|
| 360 | rbrowder | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:52 PM |
| 360 | rbrowder | ADDED COMPLAINANT | Added complainant | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:55 PM |
| 360 | rbrowder | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:56 PM |
| 360 | rbrowder | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:56 PM |
| 360 | rbrowder | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:57 PM |
| 360 | rbrowder | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 12:58 PM |
| 360 | rbrowder | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:00 PM |
| 360 | rbrowder | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:01 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:04 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:05 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:06 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:08 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:08 PM |
| 360 | rbrowder | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:10 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:10 PM |
| 360 | rbrowder | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:10 PM |
| 360 | rbrowder | VIEW CASE | View Case details | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:10 PM |
| 360 | rbrowder | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2010-00016) | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:13 PM |
| 360 | rbrowder | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:15 PM |
| 360 | rbrowder | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:16 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:17 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:19 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:19 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:20 PM |
| 360 | rbrowder | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:22 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:24 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:25 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:27 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:32 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:33 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:43 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:44 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:45 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:47 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 2/10/11 1:48 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 5/27/11 1:28 PM |
| 359 | kcamillo | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2010-00016 | 127.0.0.1 | 5/27/11 1:29 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 7/20/11 12:39 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 7/20/11 12:42 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 7/20/11 12:42 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/7/11 2:26 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 9:52 AM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 9:54 AM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 9:54 AM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 9:54 AM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:10 PM |
| 359 | kcamillo | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:13 PM |
| 359 | kcamillo | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:14 PM |
| 359 | kcamillo | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:14 PM |
| 359 | kcamillo | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:14 PM |
| 359 | kcamillo | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:15 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:22 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:23 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:24 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:25 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:26 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:27 PM |
| 359 | kcamillo | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:27 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/21/11 1:47 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/1/12 11:04 AM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 9/17/12 11:26 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 11/15/12 10:40 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2010-00016 | 127.0.0.1 | 11/15/12 10:40 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 11/15/12 10:59 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/12/13 11:13 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/12/13 11:22 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/13/13 12:30 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/14/13 8:50 AM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 127.0.0.1 | 3/14/13 8:50 AM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/20/13 3:19 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/20/13 4:04 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 127.0.0.1 | 3/20/13 4:04 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/20/13 4:06 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 127.0.0.1 | 3/20/13 4:06 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/21/13 8:39 AM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/21/13 8:49 AM |
| 190 | bjones | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2010-00016 | 127.0.0.1 | 3/21/13 8:49 AM |
| 190 | bjones | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2010-00016 | 127.0.0.1 | 3/21/13 8:49 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/22/13 3:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/22/13 3:41 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 127.0.0.1 | 3/22/13 3:41 PM |
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/25/13 2:39 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|--------------------|---------------|------------------|
| 190 | bjones | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/25/13 2:42 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 3/28/13 5:35 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 4/8/13 1:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 4/8/13 2:34 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 127.0.0.1 | 4/24/13 11:52 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/6/13 3:22 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/6/13 3:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/6/13 3:45 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 192.168.11.41 | 6/6/13 3:45 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/12/13 4:25 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/20/13 1:18 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/17/13 4:35 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/20/13 10:27 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/20/13 10:42 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/31/13 2:27 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 9/20/13 10:16 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 10/21/13 6:49 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 11/4/13 10:35 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 11/14/13 7:53 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 11/14/13 9:02 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 11/15/13 3:46 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 11/19/13 2:34 PM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 1/10/14 9:53 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 6/27/14 11:32 AM |
| 387 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/2/14 3:26 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/11/14 11:51 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/22/14 3:14 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 192.168.11.41 | 7/22/14 3:14 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/22/14 4:38 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/23/14 1:08 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/23/14 4:00 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/24/14 9:55 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/24/14 2:00 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/25/14 11:35 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/25/14 4:10 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00016 | 192.168.11.41 | 7/25/14 4:10 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/31/14 9:15 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 7/31/14 9:16 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 8/8/14 12:45 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00016 | 192.168.11.41 | 8/14/14 3:06 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|-------------------------------|--------------------|---------------|-------------------|
| 360 | rbrowder | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:33 PM |
| 360 | rbrowder | ADDED COMPLAINANT | Added complainant | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:38 PM |
| 360 | rbrowder | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:39 PM |
| 360 | rbrowder | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:40 PM |
| 360 | rbrowder | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:41 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:44 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 2/9/11 3:44 PM |
| 360 | rbrowder | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:15 PM |
| 360 | rbrowder | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:28 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:35 PM |
| 360 | rbrowder | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:36 PM |
| 360 | rbrowder | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:39 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:41 PM |
| 360 | rbrowder | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 2/10/11 12:41 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 5/27/11 1:27 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 7/20/11 9:38 AM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 9/7/11 2:32 PM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2010-00015 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2010-00015 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 11/15/12 10:49 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 11/15/12 10:59 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 2/1/13 1:35 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 3/21/13 8:39 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 127.0.0.1 | 3/22/13 3:40 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00015 | 127.0.0.1 | 3/22/13 3:40 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 6/6/13 3:21 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 6/6/13 3:45 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00015 | 192.168.11.41 | 6/6/13 3:45 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 6/20/13 1:19 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 6/20/13 1:19 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 6/20/13 1:19 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/20/13 10:25 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/31/13 2:26 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/22/14 3:14 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00015 | 192.168.11.41 | 7/22/14 3:14 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/23/14 1:08 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/23/14 3:59 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 7/25/14 3:17 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00015 | 192.168.11.41 | 7/25/14 3:17 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 8/8/14 12:20 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 8/8/14 12:44 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00015 | 192.168.11.41 | 8/8/14 12:47 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-----------|---------------------------|--|--------------------|------------|-------------------|
| | pduvernay | EEO CONTACT MADE INFORMAL | Click To Display Description Click To Hide Description Made EEO Contact Case (PRE-000001-2008) Informal (CRSD-CF-2008-00001) | CRSD-CF-2008-00001 | | 10/15/07 12:49 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 10/15/07 12:52 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 10/15/07 12:54 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 10/15/07 12:56 PM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2008-00001 | | 10/15/07 12:59 PM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2008-00001 | | 10/15/07 1:01 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 10/15/07 1:01 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 10/15/07 1:01 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 10/15/07 1:02 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 10/15/07 1:02 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 10/15/07 1:02 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 10/16/07 11:07 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 10/16/07 11:07 AM |
| | pduvernay | VIEW CASE | View Case details | CRSD-CF-2008-00001 | | 10/16/07 11:08 AM |
| | pduvernay | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2008-00001 | | 10/16/07 11:09 AM |
| | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/19/07 5:20 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/26/07 3:56 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/26/07 3:58 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 3:59 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:00 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:02 PM |
| | pduvernay | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2008-00001 | | 11/26/07 4:02 PM |
| | pduvernay | VIEW CASE | View Case details | CRSD-CF-2008-00001 | | 11/26/07 4:02 PM |
| | pduvernay | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2008-00001) | CRSD-CF-2008-00001 | | 11/26/07 4:06 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 11/26/07 4:07 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 11/26/07 4:08 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2008-00001 | | 11/26/07 4:19 PM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2008-00001 | | 11/26/07 4:23 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/26/07 4:24 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2008-00001 | | 11/26/07 4:26 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:28 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:29 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:29 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:29 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:30 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:30 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:30 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:32 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2008-00001 | | 11/26/07 4:33 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2008-00001 | | 11/26/07 4:33 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 11/26/07 4:34 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 11/26/07 4:35 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 11/26/07 4:35 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/27/07 3:36 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 11/30/07 12:31 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 1/7/08 6:34 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 1/7/08 6:35 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 1/7/08 6:36 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 1/7/08 6:36 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 1/7/08 6:37 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 1/25/08 11:41 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 2/28/08 9:49 AM |
| | rhughes | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 2/28/08 10:23 AM |
| | rhughes | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 2/28/08 10:29 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 2/28/08 10:53 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 2/28/08 10:54 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 5/8/08 4:46 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 5/8/08 4:53 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 5/8/08 4:53 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 5/8/08 4:54 PM |
| | pduvernay | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2008-00001 | | 5/8/08 4:54 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 5/9/08 12:50 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 5/9/08 12:51 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 5/9/08 12:52 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 6/6/08 9:20 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 6/6/08 9:21 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 6/6/08 9:23 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 6/6/08 9:23 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 6/6/08 9:24 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 6/6/08 9:24 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 6/6/08 12:36 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 6/6/08 12:37 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 6/6/08 12:38 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 6/11/08 10:57 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 6/11/08 11:01 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 6/18/08 9:50 AM |
| | pduvernay | FEES ADDED | Fees Added | CRSD-CF-2008-00001 | | 6/18/08 9:50 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 7/25/08 4:00 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2008-00001 | | 7/25/08 4:01 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/4/08 3:47 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/4/08 3:47 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 8/4/08 3:48 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2008-00001 | | 8/4/08 3:52 PM |
| | pduvernay | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2008-00001 | | 8/4/08 3:52 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|----------------------------|--------------------|---------------|-------------------|
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/5/08 5:13 PM |
| | pduvemay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2008-00001 | | 8/5/08 5:16 PM |
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/7/08 11:08 AM |
| | pduvemay | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2008-00001 | | 8/7/08 11:08 AM |
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/7/08 11:19 AM |
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 8/22/08 10:54 AM |
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 9/15/08 10:42 AM |
| | pduvemay | FEES UPDATED | Fees Updated | CRSD-CF-2008-00001 | | 9/15/08 10:47 AM |
| | pduvemay | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | | 10/3/08 2:10 PM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 8/3/09 10:18 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 8/11/09 10:19 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 8/11/09 5:16 PM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 8/17/09 8:58 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 8/17/09 9:00 AM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | CRSD-CF-2008-00001 | 127.0.0.1 | 8/17/09 9:01 AM |
| 356 | gadams | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2008-00001 | 127.0.0.1 | 8/17/09 9:02 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 1/8/10 1:41 PM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 1/8/10 1:42 PM |
| 365 | bduffyisp | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 8:47 AM |
| 365 | bduffyisp | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 10:24 AM |
| 365 | bduffyisp | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffyisp | UPDATED case manager to default case man | Updated Complaint | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffyisp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffyisp | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 11/15/12 10:59 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 3/21/13 8:38 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 127.0.0.1 | 3/22/13 3:40 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2008-00001 | 127.0.0.1 | 3/22/13 3:40 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 6/6/13 3:20 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 6/6/13 3:44 PM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2008-00001 | 192.168.11.41 | 6/6/13 3:44 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 6/20/13 1:22 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/22/14 3:12 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2008-00001 | 192.168.11.41 | 7/22/14 3:13 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/23/14 1:09 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/23/14 3:57 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/24/14 11:52 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/24/14 1:42 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 7/25/14 4:36 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2008-00001 | 192.168.11.41 | 7/25/14 4:36 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2008-00001 | 192.168.11.41 | 8/8/14 12:43 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|---------------------------|--|--------------------|------------|-------------------|
| | lclark | EEO CONTACT MADE INFORMAL | Click To Display Description Click To Hide Description Made EEO Contact Case (PRE-000599-2006) Informal (CRSD-CF-2006-02614) | CRSD-CF-2006-02614 | | 9/28/06 3:37 PM |
| | lclark | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2006-02614 | | 9/28/06 3:40 PM |
| | lclark | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 9/28/06 3:42 PM |
| | lclark | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 9/28/06 3:47 PM |
| | lclark | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 9/28/06 3:47 PM |
| | lclark | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 9/28/06 3:48 PM |
| | mcortez2 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/29/06 9:23 AM |
| | lclark | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/29/06 10:50 AM |
| | lclark | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/29/06 10:50 AM |
| | mcortez2 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/29/06 11:31 AM |
| | mcortez2 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/29/06 12:58 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/4/06 5:24 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 10/4/06 5:31 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 10/4/06 5:31 PM |
| | mcortez2 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/4/06 5:36 PM |
| | cgibson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/11/06 3:16 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/16/06 12:24 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/16/06 12:24 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 10/16/06 12:32 PM |
| | DBanks | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/19/06 5:01 PM |
| | mpinkowski | VIEW CASE | View Case details | CRSD-CF-2006-02614 | | 10/20/06 11:41 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 11/1/06 9:49 AM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2006-02614 | | 11/1/06 9:51 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 11/1/06 2:17 PM |
| | strue5212 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 11/22/06 12:01 PM |
| | nrobinson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 11/24/06 2:05 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 12/8/06 10:20 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 12/8/06 10:21 AM |
| | pduvernay | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2006-02614 | | 12/8/06 10:22 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 12/8/06 10:22 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 12/8/06 10:23 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 12/8/06 10:23 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 12/8/06 11:12 AM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 12/8/06 11:13 AM |
| | slindsay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/4/07 9:49 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/12/07 2:07 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 1/12/07 2:08 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 1/12/07 2:10 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 1/12/07 2:14 PM |
| | pduvernay | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2006-02614 | | 1/12/07 2:14 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/24/07 9:21 AM |
| | pduvernay | FEES ADDED | Fees Added | CRSD-CF-2006-02614 | | 1/24/07 9:21 AM |
| | pduvernay | VIEW CASE | View Case details | CRSD-CF-2006-02614 | | 1/24/07 9:22 AM |
| | pduvernay | VIEW CASE | View Case details | CRSD-CF-2006-02614 | | 1/24/07 9:22 AM |
| | pduvernay | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2006-02614) | CRSD-CF-2006-02614 | | 1/24/07 9:23 AM |
| | pduvernay | COMPLAINT MADE FORMAL | Made Mixed Complaint Formal (CRSD-CF-2006-02614) | CRSD-CF-2006-02614 | | 1/24/07 9:24 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 1/24/07 9:25 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 1/24/07 9:27 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 1/24/07 9:29 AM |
| | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/24/07 2:33 PM |
| | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/25/07 10:29 AM |
| | Jwelcker | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/30/07 11:01 AM |
| | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/31/07 7:24 AM |
| | strue5212 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 1/31/07 4:01 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/14/07 11:30 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/14/07 11:32 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 11:33 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 2/14/07 11:34 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 11:37 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/14/07 12:21 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 12:21 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 12:25 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 12:26 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 2/14/07 12:26 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 2/14/07 12:27 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/15/07 2:05 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/16/07 9:06 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 2/16/07 9:07 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 2/16/07 9:08 AM |
| | mcasey | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/22/07 10:09 AM |
| | slindsay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/22/07 2:44 PM |
| | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/26/07 10:55 AM |
| | gpetersen | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 2/26/07 12:20 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 3/6/07 6:20 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 3/6/07 6:21 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 3/6/07 6:22 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 3/7/07 4:45 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-----------|--|--------------------------|--------------------|---------------|-------------------|
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 3/7/07 4:45 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 4/5/07 10:29 AM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 4/5/07 10:30 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/6/07 11:34 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/7/07 9:04 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 6/7/07 9:05 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 6/7/07 9:08 AM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 6/7/07 9:09 AM |
| | pduvernay | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2006-02614 | | 6/7/07 9:10 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 6/7/07 9:11 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/15/07 10:04 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 6/15/07 10:05 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 6/15/07 10:06 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/15/07 4:19 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/19/07 3:16 PM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2006-02614 | | 6/19/07 3:19 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2006-02614 | | 6/19/07 3:26 PM |
| | pduvernay | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2006-02614 | | 6/19/07 3:32 PM |
| | strue5212 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 6/25/07 3:59 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/5/07 3:50 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/31/07 11:35 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 7/31/07 11:38 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 7/31/07 11:41 AM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 7/31/07 11:48 AM |
| | strue5212 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/31/07 11:55 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 8/8/07 3:50 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 8/17/07 5:41 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 8/17/07 5:44 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 8/17/07 5:45 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 8/17/07 5:48 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 8/17/07 5:49 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/11/07 1:45 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/11/07 1:47 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/11/07 1:47 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/11/07 1:48 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/11/07 1:48 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/11/07 1:49 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/26/07 4:28 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/26/07 4:28 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/27/07 12:08 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/27/07 12:08 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/27/07 12:10 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/27/07 12:55 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/2/07 4:14 PM |
| | pduvernay | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2006-02614 | | 10/2/07 4:15 PM |
| | dbrewton | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 11/19/07 5:19 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/8/08 11:58 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/24/08 3:36 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 7/24/08 6:23 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 8/7/08 11:07 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 8/22/08 10:58 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/23/08 1:34 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/23/08 2:23 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/23/08 2:24 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/23/08 2:25 PM |
| | pduvernay | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2006-02614 | | 9/23/08 2:26 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2006-02614 | | 9/23/08 2:30 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2006-02614 | | 9/23/08 2:30 PM |
| | pduvernay | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2006-02614 | | 9/23/08 2:30 PM |
| | pduvernay | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | | 9/23/08 2:31 PM |
| | pduvernay | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2006-02614 | | 9/23/08 2:31 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 9/29/08 10:30 AM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/2/08 3:00 PM |
| | pduvernay | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | | 10/3/08 11:37 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 8/3/09 10:18 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 8/7/09 12:07 PM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 8/11/09 10:18 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 8/11/09 5:17 PM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 8/12/09 8:27 AM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | CRSD-CF-2006-02614 | 127.0.0.1 | 8/12/09 8:30 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 10/15/09 9:40 AM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2006-02614 | 127.0.0.1 | 10/15/09 9:43 AM |
| 356 | gadams | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2006-02614 | 127.0.0.1 | 10/15/09 9:43 AM |
| 356 | gadams | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 10/15/09 9:50 AM |
| 357 | microtest | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 10/15/09 10:27 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 11/15/12 10:38 AM |
| 365 | bduffysp | UPDATED case manager to default case man | Updated Complaint | CRSD-CF-2006-02614 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2006-02614 | 127.0.0.1 | 11/15/12 10:39 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 11/15/12 10:59 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 127.0.0.1 | 3/21/13 8:34 AM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 6/6/13 3:17 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 6/6/13 3:22 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 6/6/13 3:44 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|--------------------|---------------|-----------------|
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2006-02614 | 192.168.11.41 | 6/6/13 3:44 PM |
| 381 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 6/20/13 1:21 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 7/22/14 3:05 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2006-02614 | 192.168.11.41 | 7/22/14 3:06 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 7/23/14 3:56 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 7/24/14 1:34 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 7/25/14 3:54 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2006-02614 | 192.168.11.41 | 7/25/14 3:54 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2006-02614 | 192.168.11.41 | 8/8/14 12:37 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|----------|-------------------------------|---|-------------------|------------|------------------|
| 423 | neubelt | CREATED COMPLAINT | Created Complaint: | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:30 AM |
| 423 | neubelt | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:34 AM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:35 AM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:36 AM |
| 423 | neubelt | ADDED COMPLAINANT | Added complainant | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:47 AM |
| 423 | neubelt | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:49 AM |
| 423 | neubelt | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:53 AM |
| 423 | neubelt | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:54 AM |
| 423 | neubelt | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:55 AM |
| 423 | neubelt | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | FSA-CF-2012-00688 | 127.0.0.1 | 6/20/12 9:56 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 6/22/12 3:57 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 6/22/12 4:35 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 6/27/12 10:46 AM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 6/27/12 10:47 AM |
| 423 | neubelt | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | FSA-CF-2012-00688 | 127.0.0.1 | 6/27/12 10:47 AM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 7/11/12 2:11 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 7/11/12 2:12 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 7/11/12 2:12 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 10:44 AM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 11:31 AM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 11:32 AM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 11:33 AM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 11:33 AM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/13/12 11:34 AM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 7/16/12 3:46 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/16/12 3:47 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/16/12 3:48 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 7/16/12 3:48 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 7/17/12 10:43 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 7/18/12 8:53 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 7/27/12 12:03 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 7/27/12 12:03 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:25 PM |
| 423 | neubelt | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:38 PM |
| 423 | neubelt | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:39 PM |
| 423 | neubelt | UPDATED COMPLAINT CONTACT | Updated complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:40 PM |
| 423 | neubelt | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:41 PM |
| 423 | neubelt | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:43 PM |
| 423 | neubelt | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 8/28/12 3:57 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/19/12 12:47 PM |
| 444 | ccrocker | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 9/19/12 12:48 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 10:49 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 11:58 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 12:05 PM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 12:05 PM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 12:07 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:21 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:27 PM |
| 356 | gadams | COMPLAINT EVENT DELETED | Deleted complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:27 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:29 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:32 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:36 PM |
| 423 | neubelt | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:37 PM |
| 423 | neubelt | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 1:37 PM |
| 423 | neubelt | COMPLAINT EVENT DELETED | Deleted complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:49 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:50 PM |
| 423 | neubelt | COMPLAINT CLOSED | Closed Complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:50 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:50 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:50 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:51 PM |
| 423 | neubelt | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:52 PM |
| 423 | neubelt | COMPLAINT EVENT DELETED | Deleted complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:53 PM |
| 423 | neubelt | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 2:53 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:16 PM |
| 356 | gadams | COMPLAINTS REASSIGNED | Click To Display Description Click To Hide Description Reassigned Complaint FSA-CF-2012-00688 to counselor Generosa Adams | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:17 PM |
| 356 | gadams | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (FS | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:17 PM |
| 356 | gadams | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:18 PM |
| 356 | gadams | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:18 PM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/20/12 3:18 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-----------|-------------------------|--------------------------|-------------------|------------|-------------------|
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/21/12 10:13 AM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 9/21/12 10:14 AM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/21/12 10:14 AM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 9/21/12 10:14 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/24/12 9:01 AM |
| 125 | ctolar | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/24/12 9:36 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/24/12 9:40 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/25/12 11:37 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 9/28/12 2:31 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/1/12 12:40 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/1/12 1:57 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/3/12 11:36 AM |
| 423 | neubelt | VIEW CASE | View Case details | FSA-CF-2012-00688 | 127.0.0.1 | 10/4/12 3:52 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/5/12 11:48 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/5/12 1:16 PM |
| 423 | neubelt | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 10/5/12 2:39 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/5/12 4:03 PM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 10/5/12 4:03 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/11/12 8:16 AM |
| 444 | ccrocker | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 10/11/12 8:17 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/11/12 11:12 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/17/12 11:00 AM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/17/12 11:49 AM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/17/12 3:51 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/18/12 3:57 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/22/12 10:31 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/22/12 11:45 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/22/12 11:45 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/22/12 3:16 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/23/12 11:27 AM |
| 464 | datkins | CONVERTED TO PDF | Converted Case to PDF | FSA-CF-2012-00688 | 127.0.0.1 | 10/23/12 11:27 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/25/12 9:31 AM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/26/12 12:18 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 10/31/12 2:16 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 8:35 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 8:37 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 10:28 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 10:51 AM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 10:52 AM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 11/5/12 10:52 AM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/8/12 12:10 PM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/15/12 8:43 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/16/12 2:00 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/16/12 3:51 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/26/12 1:25 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/29/12 8:43 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/29/12 8:46 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/29/12 8:46 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/30/12 3:32 PM |
| 549 | chawkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/30/12 4:21 PM |
| 549 | chawkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 11/30/12 4:57 PM |
| 571 | dbruner | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 12:35 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 1:11 PM |
| 578 | cgist1 | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 1:12 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 1:12 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 3:20 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 3:59 PM |
| 578 | cgist1 | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 12/3/12 4:18 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/4/12 11:54 AM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/4/12 1:51 PM |
| 578 | cgist1 | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/4/12 2:02 PM |
| 373 | abruce | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/5/12 11:36 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/5/12 11:45 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:08 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:09 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:09 AM |
| 444 | ccrocker | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:15 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:15 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:15 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:15 AM |
| 444 | ccrocker | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:16 AM |
| 444 | ccrocker | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:16 AM |
| 444 | ccrocker | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:18 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|----------------------------|----------------------------|-------------------|---------------|-------------------|
| 444 | ccrocker | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:19 AM |
| 444 | ccrocker | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:20 AM |
| 444 | ccrocker | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:20 AM |
| 444 | ccrocker | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 9:21 AM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/6/12 10:55 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/10/12 8:44 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/11/12 10:22 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/12/12 11:34 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/13/12 1:28 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/14/12 9:30 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/14/12 9:31 AM |
| 464 | datkins | ADDED COMPLAINT CONTACT | Added complaint contact | FSA-CF-2012-00688 | 127.0.0.1 | 12/14/12 9:34 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 12/14/12 9:34 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 12/17/12 2:30 PM |
| 444 | ccrocker | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/2/13 12:55 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/7/13 12:34 PM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 1/7/13 12:35 PM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 1/7/13 12:35 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/7/13 12:40 PM |
| 356 | gadams | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2012-00688 | 127.0.0.1 | 1/7/13 12:41 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/8/13 10:20 AM |
| 53 | vhall1148 | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 1/8/13 10:23 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/8/13 10:26 AM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/8/13 4:51 PM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/11/13 6:55 PM |
| 578 | cgist1 | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 1/11/13 6:56 PM |
| 356 | gadams | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/16/13 9:17 AM |
| 356 | gadams | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 1/16/13 9:18 AM |
| 356 | gadams | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 1/16/13 9:22 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/17/13 8:41 AM |
| 621 | jlenzy | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/17/13 10:13 AM |
| 621 | jlenzy | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/17/13 10:13 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/18/13 12:31 PM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 1/30/13 10:05 AM |
| 517 | jeffcarr | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 2/5/13 9:01 AM |
| 517 | jeffcarr | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 2/5/13 9:34 AM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 2/6/13 8:34 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 10:55 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 10:58 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 10:58 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:00 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:00 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:01 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:01 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:02 AM |
| 464 | datkins | FEES ADDED | Fee Added | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:04 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:04 AM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 11:06 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 1:12 PM |
| 464 | datkins | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 1:13 PM |
| 464 | datkins | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2012-00688 | 127.0.0.1 | 3/22/13 1:13 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 4/19/13 11:38 AM |
| 482 | kstrickland | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 127.0.0.1 | 4/19/13 3:10 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 11:34 AM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 2:59 PM |
| 464 | datkins | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 3:01 PM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 3:03 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 3:03 PM |
| 464 | datkins | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 3:05 PM |
| 423 | neubelt | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/1/13 3:17 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/2/13 8:25 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/9/13 6:03 PM |
| 464 | datkins | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/21/13 4:42 PM |
| 464 | datkins | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2012-00688 | 192.168.11.41 | 5/21/13 4:44 PM |
| 464 | datkins | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 192.168.11.41 | 5/21/13 4:45 PM |
| 652 | nchatman | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/29/13 4:49 PM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/12/13 1:33 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/17/13 8:16 AM |
| 652 | nchatman | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/17/13 12:58 PM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/20/13 10:27 AM |
| 121 | ssergon | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/21/13 1:11 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/1/13 6:25 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/11/13 8:30 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|----------------------------|-------------------|---------------|-------------------|
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/18/13 10:53 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/24/13 10:40 AM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/24/13 2:02 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/24/13 2:03 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/26/13 9:04 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/6/13 5:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/8/13 7:48 PM |
| 398 | dhamilton | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/12/13 9:26 AM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/13/13 1:29 PM |
| 398 | dhamilton | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/14/13 8:33 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/23/13 12:37 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/23/13 12:39 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/23/13 12:46 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/23/13 12:49 PM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/29/13 11:11 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/29/13 4:13 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/29/13 4:26 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/30/13 2:08 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 9/6/13 12:07 PM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 9/10/13 2:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 9/10/13 4:29 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 9/19/13 11:12 AM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 12:39 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 4:21 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 8:28 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 8:29 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 8:31 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/17/13 8:32 PM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/18/13 7:51 AM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/18/13 9:00 AM |
| 690 | apitchford | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/18/13 9:00 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 10/24/13 4:36 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 7:09 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 7:12 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 7:13 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 7:14 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 11:00 AM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2012-00688 | 192.168.11.41 | 11/19/13 11:00 AM |
| 643 | bmoore | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 12/5/13 2:47 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 12/13/13 11:29 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 12/13/13 11:32 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 12/13/13 4:55 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 1/24/14 12:43 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 1/31/14 4:25 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/7/14 4:51 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/11/14 4:29 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/21/14 10:27 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/24/14 1:24 PM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/24/14 5:33 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 2/28/14 2:10 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 3/11/14 2:11 PM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 3/12/14 1:16 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 3/24/14 11:20 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 4/18/14 11:19 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/5/14 12:42 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/7/14 9:44 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/7/14 2:48 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/7/14 2:48 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/14/14 9:40 AM |
| 316 | kbaisden | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/19/14 4:56 PM |
| 316 | kbaisden | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/19/14 4:56 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 5/24/14 2:40 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/2/14 1:48 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/3/14 4:46 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/4/14 9:22 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | FSA-CF-2012-00688 | 192.168.11.41 | 6/4/14 9:23 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/10/14 10:20 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/11/14 3:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/30/14 9:18 AM |
| 652 | nchatman | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/30/14 2:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/30/14 2:25 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/30/14 2:34 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 6/30/14 2:42 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|-------------------|---------------|------------------|
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/1/14 10:20 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/7/14 12:21 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/18/14 11:30 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/22/14 1:41 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/23/14 11:20 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/23/14 12:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/23/14 3:23 PM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/24/14 3:58 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 7/25/14 3:55 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | FSA-CF-2012-00688 | 192.168.11.41 | 7/25/14 3:55 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/1/14 8:43 AM |
| 578 | cgist1 | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/1/14 11:22 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/5/14 8:43 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2012-00688 | 192.168.11.41 | 8/7/14 1:49 PM |

NO DATA

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--------------------------------------|--|-------------------|---------------|------------------|
| 546 | kjackson | CREATED COMPLAINT | Created Complaint: | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:35 AM |
| 546 | kjackson | COMPLAINT REASSIGNED TO CASE MANAGER | Click To Display Description Click To Hide Description Reassigned Complaint FSA-CF-2014-00586 to case manager Katrice Jackson | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:36 AM |
| 546 | kjackson | ADDED COMPLAINANT | Added complainant | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:38 AM |
| 546 | kjackson | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:42 AM |
| 546 | kjackson | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:44 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:45 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:46 AM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:47 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:47 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/4/14 10:47 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/6/14 1:01 PM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:38 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:39 AM |
| 546 | kjackson | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:40 AM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:41 AM |
| 546 | kjackson | COMPLAINT CLOSED | Closed Complaint | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:41 AM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:43 AM |
| 546 | kjackson | CONVERTED TO PDF | Converted Case to PDF | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:43 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 6/18/14 10:44 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/20/14 6:46 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 6/20/14 6:48 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/25/14 8:21 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 6/25/14 8:25 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/26/14 11:12 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 6/30/14 9:21 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/1/14 10:20 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:20 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:21 AM |
| 81 | pgraham | COMPLAINT MADE FORMAL | Made Informal Complaint Formal | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:23 AM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:24 AM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:24 AM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:25 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:42 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/7/14 11:44 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/8/14 6:18 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 10:08 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 10:24 AM |
| 521 | dboykin | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 11:20 AM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 11:43 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 2:28 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 2:53 PM |
| 81 | pgraham | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 2:55 PM |
| 81 | pgraham | COMPLAINT EVENT EDITED | Edited complaint event | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 2:55 PM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/9/14 4:54 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/10/14 10:22 AM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/10/14 3:49 PM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/10/14 3:50 PM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/10/14 3:50 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/10/14 6:19 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/11/14 9:52 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/11/14 3:27 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/14/14 10:08 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/15/14 1:50 PM |
| 546 | kjackson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/15/14 3:09 PM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:11 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:13 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:17 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:19 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:24 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 7/18/14 9:30 AM |
| 86 | dlopez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/22/14 1:42 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/23/14 9:55 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/23/14 10:11 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/23/14 10:12 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/23/14 3:28 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/23/14 5:03 PM |
| 719 | apatterson | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/24/14 3:59 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/28/14 3:19 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/30/14 3:14 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 7/30/14 3:18 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/5/14 8:25 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/5/14 8:42 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/5/14 9:31 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/5/14 2:34 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/5/14 5:07 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/10/14 11:13 AM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 7:33 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 7:35 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 7:36 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 7:37 PM |
| 81 | pgraham | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 8:14 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 8:15 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | FSA-CF-2014-00586 | 192.168.11.41 | 8/13/14 8:16 PM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/18/14 9:37 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/18/14 10:06 AM |
| 570 | esutler | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/18/14 10:10 AM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | FSA-CF-2014-00586 | 192.168.11.41 | 8/18/14 10:10 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/19/14 4:12 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | FSA-CF-2014-00586 | 192.168.11.41 | 8/19/14 4:13 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|--|-----------------|---------------|-------------------|
| 86 | dlopez | CREATED COMPLAINT | Created Complaint: | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:08 PM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:08 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:09 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:11 PM |
| 86 | dlopez | ADDED COMPLAINANT | Added complainant | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:13 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:13 PM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:13 PM |
| 86 | dlopez | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CRSD-2012-01045) | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:16 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:18 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:18 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:31 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:31 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:32 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:32 PM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:32 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:33 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:34 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:35 PM |
| 86 | dlopez | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 11/14/13 4:35 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/15/13 4:06 PM |
| 86 | dlopez | UPDATED COMPLAINT | Updated Complaint: | CRSD-2012-01045 | 192.168.11.41 | 11/15/13 4:07 PM |
| 86 | dlopez | UPDATED case manager to default case manager | Updated Complaint | CRSD-2012-01045 | 192.168.11.41 | 11/15/13 4:07 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/15/13 4:08 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/15/13 4:13 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:16 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:16 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:16 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:18 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:18 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:18 PM |
| 557 | cgllover | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 11/16/13 12:18 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/19/13 8:32 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/19/13 12:09 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/19/13 12:49 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 9:49 AM |
| 81 | ppgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 2:05 PM |
| 81 | ppgraham | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 2:06 PM |
| 81 | ppgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 2:06 PM |
| 81 | ppgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 2:06 PM |
| 81 | ppgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/20/13 2:11 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:08 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:08 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:08 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:09 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:10 AM |
| 86 | dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 11/21/13 6:12 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/22/13 2:32 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 11/22/13 4:52 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/4/13 10:07 AM |
| 577 | wscott | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/4/13 4:01 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/5/13 2:21 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/6/13 1:55 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/6/13 1:59 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/6/13 2:26 PM |
| 458 | mplater | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/12/13 10:22 AM |
| 458 | mplater | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/12/13 10:30 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 12/12/13 3:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/7/14 7:34 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/7/14 12:46 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/7/14 12:53 PM |
| 570 | esutter | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/9/14 9:48 AM |
| 316 | kbaisden | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/22/14 12:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/23/14 2:25 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/23/14 2:33 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/24/14 2:58 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/24/14 4:28 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:54 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:57 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:57 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:57 AM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:57 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:58 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:58 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:58 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 9:58 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 10:00 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 1/27/14 10:01 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/30/14 10:42 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/30/14 11:16 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/30/14 11:45 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/31/14 12:44 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/31/14 12:44 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 1/31/14 1:51 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 2/7/14 12:39 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 2/20/14 9:33 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 2/20/14 5:02 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 2/28/14 10:57 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/4/14 11:03 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/4/14 11:07 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/4/14 11:57 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/4/14 4:30 PM |
| 81 | ppgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/6/14 1:16 PM |
| 571 | dbrunner | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/10/14 8:36 AM |
| 571 | dbrunner | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/10/14 9:30 AM |
| 571 | dbrunner | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/12/14 10:43 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/13/14 2:01 PM |
| 81 | ppgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/14/14 10:01 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/18/14 3:31 PM |
| 81 | ppgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/18/14 3:43 PM |
| 570 | esutter | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/18/14 3:52 PM |
| 570 | esutter | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/19/14 10:06 AM |
| 570 | esutter | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/19/14 11:50 AM |
| 570 | esutter | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/19/14 12:09 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|----------------------------|----------------------------|-----------------|---------------|------------------|
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/21/14 12:30 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/24/14 2:28 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/25/14 10:44 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/26/14 11:15 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 3/28/14 11:40 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/2/14 10:12 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/2/14 11:46 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/2/14 2:20 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/4/14 10:48 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/4/14 1:35 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/7/14 4:03 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/7/14 4:21 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/7/14 5:14 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/7/14 5:14 PM |
| 652 | nchatman | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 4/7/14 5:14 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 10:21 AM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 10:22 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 11:21 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 1:29 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 4:41 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 5:11 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 5:12 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 5:35 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/8/14 5:35 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 9:28 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 2:15 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:13 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:21 PM |
| 81 | pgraham | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:23 PM |
| 81 | pgraham | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:24 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:26 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:44 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 3:51 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 5:17 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/9/14 6:17 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/10/14 9:36 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/10/14 9:41 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/10/14 9:47 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 9:42 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 10:01 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:00 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:07 PM |
| 725 | kgarcia | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:09 PM |
| 725 | kgarcia | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:10 PM |
| 725 | kgarcia | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:10 PM |
| 725 | kgarcia | FEES ADDED | Fee Added | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:11 PM |
| 725 | kgarcia | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/11/14 12:11 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 1:07 PM |
| 725 | kgarcia | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 1:09 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 1:10 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 4:35 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 5:00 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/14/14 5:04 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/15/14 4:00 PM |
| 316 | kbaisden | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 10:47 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 1:47 PM |
| 725 | kgarcia | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 1:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 4:00 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 4:00 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 4:02 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 4:03 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01045 | 192.168.11.41 | 4/18/14 4:03 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/21/14 8:41 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/21/14 11:01 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/21/14 3:20 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/24/14 12:44 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/24/14 4:54 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 4/24/14 4:55 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 4/24/14 4:55 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/25/14 1:24 PM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/28/14 9:56 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 4/30/14 1:20 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01045 | 192.168.11.41 | 4/30/14 1:21 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/2/14 10:25 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/5/14 3:50 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/6/14 11:54 AM |
| 745 | trucks | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/8/14 1:44 PM |
| 745 | trucks | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/8/14 2:00 PM |
| 745 | trucks | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/8/14 3:36 PM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/9/14 10:03 PM |
| 747 | mcgowan | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/14/14 3:22 PM |
| 747 | mcgowan | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 5/14/14 3:23 PM |
| 747 | mcgowan | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 5/14/14 3:25 PM |
| 747 | mcgowan | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/15/14 11:53 AM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/19/14 9:32 PM |
| 54 | jdauhrtride | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 9:01 AM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 9:57 AM |
| 54 | jdauhrtride | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 10:19 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 10:34 AM |
| 54 | jdauhrtride | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 10:55 AM |
| 54 | jdauhrtride | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 10:55 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 12:19 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 12:30 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 12:59 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/20/14 2:28 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/21/14 6:14 AM |
| 54 | jdauhrtride | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/21/14 8:23 AM |
| 54 | jdauhrtride | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/21/14 8:47 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/21/14 10:28 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/21/14 1:59 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/27/14 3:07 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 5/27/14 3:12 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 5/27/14 3:13 PM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/28/14 10:39 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|-----------------------|--------------------------|-----------------|---------------|------------------|
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/30/14 9:55 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 5/30/14 12:46 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/3/14 1:51 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/9/14 9:12 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/9/14 9:53 AM |
| 747 | rmcgowan | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/11/14 10:36 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/11/14 1:14 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/12/14 3:52 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/14/14 6:50 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/19/14 4:34 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/19/14 4:35 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 6/24/14 4:35 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/1/14 2:58 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/11/14 9:37 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/16/14 11:38 AM |
| 69 | smcdowney | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/16/14 12:19 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/17/14 12:49 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/17/14 5:10 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/17/14 5:11 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/17/14 5:34 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/17/14 5:36 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/21/14 8:39 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/21/14 8:44 AM |
| 725 | kgarcia | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/21/14 8:46 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/22/14 1:44 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/23/14 2:32 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/24/14 12:21 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/24/14 12:24 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 9:10 AM |
| 725 | kgarcia | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 9:11 AM |
| 725 | kgarcia | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 9:12 AM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 10:15 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 1:59 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 2:12 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 3:09 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 3:27 PM |
| 725 | kgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01045 | 192.168.11.41 | 7/25/14 3:27 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/30/14 2:25 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/30/14 2:51 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 12:25 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 2:35 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 2:53 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:08 PM |
| | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:11 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:33 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:44 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:45 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:46 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:47 PM |
| 562 | pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 7/31/14 3:47 PM |
| 725 | kgarcia | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/5/14 8:47 AM |
| 557 | cglower | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/6/14 11:14 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:34 AM |
| 54 | jdaughtridg | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:34 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:55 AM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:56 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:57 AM |
| 54 | jdaughtridg | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:57 AM |
| 54 | jdaughtridg | DOCUMENT SAVED | Saved Document | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 11:57 AM |
| 444 | ccrocker | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/8/14 12:02 PM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-2012-01045 | 192.168.11.41 | 8/11/14 10:07 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--|--------------------------|--------------------|-------------|-------------------|
| 359 | kcamilo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-00010 | 127.0.0.1 | 6/27/12 11:12 AM |
| 359 | kcamilo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-00010 | 127.0.0.1 | 6/27/12 11:15 AM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 8/3/12 1:43 PM |
| 359 | kcamilo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-00010 | 127.0.0.1 | 8/3/12 1:56 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00010 | 127.0.0.1 | 8/3/12 2:27 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00010 | 127.0.0.1 | 8/3/12 2:32 PM |
| 359 | kcamilo | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2012-00010 | 127.0.0.1 | 8/3/12 2:32 PM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 9/6/12 3:37 PM |
| 359 | kcamilo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00010 | 127.0.0.1 | 9/6/12 3:39 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00010 | 127.0.0.1 | 9/6/12 3:39 PM |
| 359 | kcamilo | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2012-00010 | 127.0.0.1 | 9/6/12 3:39 PM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 9/17/12 12:05 PM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 11/15/12 10:03 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 11/15/12 11:03 AM |
| 365 | bduffysp | UPDATED case manager to default case manager | Updated Complaint | CRSD-CF-2012-00010 | 127.0.0.1 | 11/15/12 11:03 AM |
| 365 | bduffysp | UPDATED COMPLAINT | Updated Complaint: | CRSD-CF-2012-00010 | 127.0.0.1 | 11/15/12 11:03 AM |
| 365 | bduffysp | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 127.0.0.1 | 11/15/12 11:03 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 7/22/13 11:32 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 11/8/13 3:29 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 11/8/13 3:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 11/14/13 3:34 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 11/19/13 3:45 PM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 3/18/14 3:28 PM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 4/2/14 9:58 AM |
| 382 | esutler | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 4/2/14 11:04 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00010 | 192.168.1.1 | 4/9/14 3:21 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------------------|---|--------------------|---------------|------------------|
| 652 | nchatman | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 10:51 AM |
| 652 | nchatman | ADDED COMPLAINANT | Added complainant | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:03 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:05 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:05 AM |
| 652 | nchatman | COMPLAINANT ADDRESS UPDATED | Updated complainant address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:06 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:07 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:08 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:09 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:12 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:13 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:14 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:15 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:15 AM |
| 652 | nchatman | COMPLAINANT ADDRESS UPDATED | Updated complainant address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:16 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:16 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:18 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:18 AM |
| 652 | nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:24 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:25 AM |
| 652 | nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:27 AM |
| 652 | nchatman | COMPLAINANT ADDRESS UPDATED | Updated complainant address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:27 AM |
| 652 | nchatman | COMPLAINANT ADDRESS UPDATED | Updated complainant address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:27 AM |
| 652 | nchatman | COMPLAINT REASSIGNED TO CASE MANAGE | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2014-00328 to case manager Winona Scott | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:28 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:29 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:41 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 11:43 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 12:13 PM |
| 652 | nchatman | UPDATED COMPLAINT CONTACT | Updated complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 12:13 PM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 12:14 PM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 12:15 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 3:19 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 3:24 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 3:24 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 3:58 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:08 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:08 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:09 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:18 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:20 PM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:23 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:23 PM |
| 652 | nchatman | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:27 PM |
| 652 | nchatman | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 4:31 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:47 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:49 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:49 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:50 PM |
| 652 | nchatman | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:51 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:52 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:53 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:53 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:54 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:54 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:55 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 5:56 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 6:00 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00328 | 192.168.11.41 | 3/4/14 6:00 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/12/14 2:54 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/13/14 1:24 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/13/14 2:00 PM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/14/14 9:48 AM |
| 571 | dbruner | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/14/14 9:48 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/14/14 10:01 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 8:18 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 8:19 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 8:20 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 8:21 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Updated contact persons address | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 8:21 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 11:53 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:46 PM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:49 PM |
| 546 | kjackson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:51 PM |
| 546 | kjackson | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:51 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:52 PM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:53 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 1:53 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/20/14 2:06 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/24/14 10:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 3/26/14 8:05 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|----------------------------|----------------------------|--------------------|---------------|------------------|
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/2/14 10:09 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/2/14 1:29 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:25 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:29 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:32 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:33 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 3:34 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/7/14 4:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 7:16 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 11:15 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:08 PM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:09 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:09 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:21 PM |
| 546 | kjackson | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:22 PM |
| 546 | kjackson | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:22 PM |
| 546 | kjackson | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:39 PM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 1:39 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 2:53 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/8/14 4:15 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 11:58 AM |
| 719 | apatterson | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 11:59 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 2:13 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 3:47 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 3:53 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 5:18 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 5:19 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 5:22 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 5:43 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 5:51 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/9/14 6:15 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 9:34 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 9:50 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 9:54 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 10:03 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 10:09 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 11:03 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 11:16 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 12:03 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 3:05 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/10/14 3:08 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/11/14 8:43 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/11/14 8:47 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/14/14 4:34 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/15/14 7:45 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/15/14 7:46 AM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/24/14 12:41 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/24/14 12:44 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/24/14 4:30 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/30/14 1:19 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 4/30/14 1:19 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/1/14 2:51 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/5/14 9:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 12:03 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 1:32 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 1:33 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 2:42 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 2:48 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 2:49 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/7/14 6:38 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/9/14 10:09 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/13/14 10:19 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/14/14 4:11 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/15/14 1:14 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 5/15/14 1:15 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00328 | 192.168.11.41 | 5/15/14 1:15 PM |
| 652 | nchatman | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00328 | 192.168.11.41 | 5/15/14 1:16 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/15/14 4:35 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/16/14 2:06 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/16/14 2:06 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/16/14 2:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/20/14 12:12 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/20/14 12:13 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/20/14 12:13 PM |
| 750 | sbrammer | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/20/14 5:00 PM |
| 750 | sbrammer | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00328 | 192.168.11.41 | 5/20/14 5:01 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/21/14 6:13 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/21/14 2:05 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 5/23/14 9:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 6/3/14 11:10 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 6/12/14 3:51 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 6/14/14 6:49 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|------------------|-----------------------|--------------------|---------------|------------------|
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/9/14 10:22 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/11/14 9:36 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/14/14 2:00 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/21/14 8:20 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/23/14 2:34 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/24/14 12:26 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/25/14 9:08 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/25/14 2:02 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/25/14 3:25 PM |
| 725 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00328 | 192.168.11.41 | 7/25/14 3:26 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/25/14 4:42 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/29/14 2:57 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 7/29/14 5:12 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 8/8/14 12:00 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2014-00328 | 192.168.11.41 | 8/8/14 12:06 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 8/8/14 12:10 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00328 | 192.168.11.41 | 8/8/14 12:23 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|----------------------------|----------------------------|-----------------|---------------|------------------|
| 81 | pgraham | CREATED COMPLAINT | Created Complaint: | CRSD-2012-01028 | 127.0.0.1 | 1/9/13 2:42 PM |
| 81 | pgraham | ADDED COMPLAINANT | Added complainant | CRSD-2012-01028 | 127.0.0.1 | 1/9/13 2:47 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/1/13 8:53 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 127.0.0.1 | 2/1/13 8:56 AM |
| 398 | dhamilton | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/4/13 11:35 AM |
| 398 | dhamilton | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/4/13 11:55 AM |
| 273 | JMauriceSU | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/7/13 2:19 PM |
| 273 | JMauriceSU | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/7/13 2:22 PM |
| 273 | JMauriceSU | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 2/7/13 2:22 PM |
| 638 | mwashington | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/7/13 3:06 PM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 11:56 AM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 11:59 AM |
| 121 | ssergon | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 11:59 AM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 11:59 AM |
| 121 | ssergon | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 11:59 AM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 12:00 PM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 12:00 PM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 12:01 PM |
| 121 | ssergon | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/8/13 12:04 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/15/13 10:07 AM |
| 373 | abruce | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/20/13 12:36 PM |
| 373 | abruce | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 2/21/13 9:34 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/7/13 2:48 PM |
| 56 | mbranham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/14/13 12:07 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/14/13 2:53 PM |
| 188 | tmack1091 | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 3/14/13 2:54 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/19/13 3:00 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/19/13 3:01 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/19/13 9:03 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/19/13 9:46 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/19/13 9:47 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:30 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:33 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:34 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:35 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:36 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:37 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:38 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:39 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:39 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:39 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:40 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01028 | 127.0.0.1 | 3/21/13 10:40 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 12:06 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 12:07 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 12:22 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 12:34 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:20 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:21 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:24 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:26 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:30 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:30 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 1:37 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 3:22 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 3:34 PM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 3:35 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 3:47 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/22/13 3:51 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/25/13 3:36 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/25/13 3:42 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 3/25/13 3:50 PM |
| 25 | DBanks | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 3/25/13 3:50 PM |
| 25 | DBanks | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 127.0.0.1 | 3/25/13 3:51 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 4/12/13 2:11 PM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 4/12/13 2:24 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 4/16/13 11:35 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 127.0.0.1 | 4/17/13 9:58 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/29/13 10:22 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/29/13 1:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/29/13 1:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/29/13 1:25 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/29/13 1:26 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-----------------------------|------------------------------------|-----------------|---------------|------------------|
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/11/13 4:27 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/2/13 9:05 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/2/13 10:14 AM |
| 436 | ygreen | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/9/13 7:16 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/9/13 6:32 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/10/13 4:40 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/1/13 7:31 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/3/13 7:16 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/3/13 7:23 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/26/13 12:29 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/7/13 3:11 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/20/13 10:20 PM |
| 81 | pgraham | COMPLAINANT ADDRESS UPDATED | Updated complainant address | CRSD-2012-01028 | 192.168.11.41 | 8/20/13 10:23 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/26/13 3:16 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/26/13 3:16 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:05 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:07 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:08 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:22 PM |
| 690 | apitchford | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:24 PM |
| 690 | apitchford | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:26 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:29 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:43 PM |
| 690 | apitchford | COMPLAINT CLOSED | Closed Complaint | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:43 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:44 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:45 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:47 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:51 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:52 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/28/13 6:52 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/29/13 5:25 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/29/13 5:31 PM |
| 643 | bmoore | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/29/13 6:09 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:02 PM |
| 690 | apitchford | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CF | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:05 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:06 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:07 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:07 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:08 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:09 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:11 PM |
| 690 | apitchford | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:13 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:13 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:13 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:13 PM |
| 690 | apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:15 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/30/13 8:15 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/13/13 4:31 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/13/13 4:36 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 192.168.11.41 | 9/13/13 4:37 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/13/13 4:43 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/13/13 5:17 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:25 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:26 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:26 AM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:26 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:33 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:34 AM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:34 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:35 AM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:35 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:37 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:39 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:40 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:41 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/17/13 10:41 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/19/13 7:40 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 8:24 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 8:25 AM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 8:26 AM |
| 86 | dlopez | FEES ADDED | Fees Added | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 8:26 AM |
| 86 | dlopez | FEES UPDATED | Fees Updated | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 8:26 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/20/13 10:30 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/30/13 9:07 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|-------------------------|--------------------------|-----------------|---------------|-------------------|
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 9/30/13 9:09 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/12/13 1:51 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/15/13 12:46 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/19/13 4:51 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:09 PM |
| 86 | dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:20 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:20 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:30 PM |
| 86 | dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:30 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:32 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:34 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:34 PM |
| 86 | dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:34 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:35 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:35 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:36 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:39 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 11/21/13 3:42 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 12/6/13 12:46 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 12/6/13 12:47 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 12/11/13 1:53 PM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01028 | 192.168.11.41 | 12/11/13 1:57 PM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01028 | 192.168.11.41 | 12/11/13 1:58 PM |
| 86 | dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01028 | 192.168.11.41 | 12/11/13 1:59 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 12/15/13 9:24 PM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/6/14 7:00 AM |
| 450 | bonwubere | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/6/14 10:10 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/6/14 11:19 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/6/14 11:47 AM |
| 227 | gpetersen | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/8/14 1:54 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/9/14 12:22 PM |
| 450 | bonwubere | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/14/14 2:01 PM |
| 450 | bonwubere | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/15/14 3:24 PM |
| 450 | bonwubere | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/15/14 3:31 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/24/14 12:48 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/24/14 3:38 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/24/14 3:40 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/27/14 4:12 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/27/14 4:12 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/28/14 6:16 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/30/14 3:54 PM |
| 450 | bonwubere | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/31/14 11:14 AM |
| 450 | bonwubere | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 192.168.11.41 | 1/31/14 11:14 AM |
| 379 | kperry | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/31/14 11:15 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 1/31/14 4:43 PM |
| 524 | kcamilo | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 8:07 AM |
| 524 | kcamilo | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 8:07 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 2:31 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 2:33 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 2:35 PM |
| 690 | apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 2:37 PM |
| 690 | apitchford | DOCUMENT SAVED | Saved Document | CRSD-2012-01028 | 192.168.11.41 | 2/3/14 2:41 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/4/14 4:51 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/6/14 9:19 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/10/14 11:22 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/20/14 1:41 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 2/28/14 12:54 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 3/11/14 4:11 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 3/21/14 4:13 PM |
| 76 | rhammond | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 3/27/14 5:02 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/4/14 3:05 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/18/14 6:40 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/18/14 10:33 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/18/14 3:05 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/21/14 7:52 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/24/14 7:59 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 4/30/14 1:48 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 4/30/14 2:02 PM |
| 482 | kstrickland | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/8/14 11:42 AM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/9/14 10:02 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/15/14 11:54 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/15/14 5:34 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/19/14 9:53 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|-------------|-----------------------|--------------------------|-----------------|---------------|------------------|
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/29/14 3:31 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 5/29/14 4:41 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/3/14 12:24 PM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/3/14 4:40 PM |
| 557 | cgllover | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/5/14 7:22 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/6/14 1:53 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/10/14 9:26 AM |
| 570 | esutler | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/11/14 12:51 PM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 6/11/14 12:53 PM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 6/11/14 12:53 PM |
| 570 | esutler | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 6/11/14 12:53 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 6/24/14 10:57 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/16/14 4:25 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/22/14 1:42 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/22/14 3:21 PM |
| 719 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 192.168.11.41 | 7/22/14 3:21 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/22/14 5:59 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/23/14 2:41 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/24/14 12:54 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/25/14 4:05 PM |
| 81 | pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01028 | 192.168.11.41 | 7/25/14 4:05 PM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/28/14 9:32 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/28/14 9:35 AM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/28/14 11:18 AM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/28/14 11:48 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/28/14 5:17 PM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 1:34 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 2:56 PM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 4:33 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 4:34 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 4:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 4:44 PM |
| 562 | pvelasquez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 4:44 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 5:19 PM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/29/14 6:44 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/30/14 9:05 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/30/14 3:02 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/30/14 3:44 PM |
| 498 | jknishkowsy | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 7/30/14 3:58 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/8/14 9:41 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/8/14 12:35 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/8/14 12:36 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-2012-01028 | 192.168.11.41 | 8/14/14 1:32 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--------------------------|-----------------|---------------|------------------|
| 188 | tmack1091 | CREATED COMPLAINT | Created Complaint: | CRSD-2012-00018 | 127.0.0.1 | 3/18/13 3:19 PM |
| 188 | tmack1091 | ADDED COMPLAINANT | Added complainant | CRSD-2012-00018 | 127.0.0.1 | 3/18/13 3:20 PM |
| 188 | tmack1091 | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-00018 | 127.0.0.1 | 3/18/13 3:21 PM |
| 188 | tmack1091 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-00018 | 127.0.0.1 | 3/18/13 3:23 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-2012-00018 | 127.0.0.1 | 3/18/13 4:44 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 11/21/13 3:41 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 11/21/13 3:41 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 11/21/13 4:19 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 7/3/14 9:33 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 7/22/14 3:20 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-00018 | 192.168.11.41 | 7/22/14 3:20 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 7/28/14 9:24 AM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-00018 | 192.168.11.41 | 7/28/14 9:25 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 7/31/14 9:18 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-2012-00018 | 192.168.11.41 | 8/7/14 2:58 PM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-00018 | 192.168.11.41 | 8/7/14 2:58 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--|--------------------|---------------|-------------------|
| 359 | kcamillo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 11:57 AM |
| 359 | kcamillo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:00 PM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:01 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:04 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:04 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:05 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:06 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:07 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:08 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:09 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:10 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:10 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:10 PM |
| 359 | kcamillo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:11 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:12 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:13 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:14 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:22 PM |
| 359 | kcamillo | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:22 PM |
| 359 | kcamillo | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2010-00005) | CRSD-CF-2010-00005 | 127.0.0.1 | 1/14/11 12:25 PM |
| 360 | rbrowder | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 2/11/11 12:06 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 2/11/11 12:14 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 2/11/11 12:15 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 2/11/11 12:16 PM |
| 360 | rbrowder | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 5/3/11 12:05 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 5/3/11 12:08 PM |
| 360 | rbrowder | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 5/3/11 12:09 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 7/20/11 12:28 PM |
| 359 | kcamillo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2010-00005 | 127.0.0.1 | 7/20/11 12:32 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 7/20/11 12:33 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 7/20/11 12:34 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 9/7/11 2:24 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 2/29/12 3:48 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:46 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:48 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:48 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:50 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:55 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:56 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 1:57 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 2:04 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 2:05 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 2:05 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 2:06 PM |
| 359 | kcamillo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2010-00005 | 127.0.0.1 | 3/1/12 2:06 PM |
| 359 | kcamillo | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 9/17/12 11:27 AM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 11/16/12 6:57 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/14/13 8:49 AM |
| 373 | bmoore | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00005 | 127.0.0.1 | 3/14/13 8:49 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/15/13 11:37 AM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/18/13 2:54 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/18/13 3:16 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/18/13 4:48 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 127.0.0.1 | 3/19/13 9:09 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/21/13 12:10 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/31/13 2:23 AM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 8/9/13 1:33 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 9/12/13 1:37 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/15/13 12:18 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/15/13 4:42 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/15/13 4:45 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/19/13 4:07 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/21/13 3:40 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 11/21/13 4:19 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 12/16/13 11:40 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 6/27/14 11:34 AM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/11/14 11:51 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/22/14 3:20 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00005 | 192.168.11.41 | 7/22/14 3:20 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/23/14 1:08 PM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/24/14 12:53 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/25/14 11:36 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|------------------|-----------------------|--------------------|---------------|-----------------|
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 7/30/14 4:45 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2010-00005 | 192.168.11.41 | 7/30/14 4:46 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 8/8/14 12:33 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2010-00005 | 192.168.11.41 | 8/8/14 12:38 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|-------------------------|--------------------------|--------------------|---------------|------------------|
| 359 | kcamilo | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2012-00001 | 127.0.0.1 | 12/19/11 3:27 PM |
| 359 | kcamilo | ADDED COMPLAINANT | Added complainant | CRSD-CF-2012-00001 | 127.0.0.1 | 12/19/11 3:31 PM |
| 359 | kcamilo | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2012-00001 | 127.0.0.1 | 12/19/11 3:32 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00001 | 127.0.0.1 | 12/19/11 3:33 PM |
| 359 | kcamilo | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:13 PM |
| 359 | kcamilo | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:14 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:16 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:16 PM |
| 359 | kcamilo | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:16 PM |
| 359 | kcamilo | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2012-00001 | 127.0.0.1 | 1/17/12 1:16 PM |
| 188 | tmack1091 | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 127.0.0.1 | 3/18/13 2:53 PM |
| 373 | bmoore | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 127.0.0.1 | 3/22/13 3:24 PM |
| 379 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 192.168.11.41 | 7/21/13 3:22 AM |
| 386 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 192.168.11.41 | 7/22/14 3:20 PM |
| 386 | apatterson | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00001 | 192.168.11.41 | 7/22/14 3:20 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 192.168.11.41 | 7/23/14 1:09 PM |
| 385 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2012-00001 | 192.168.11.41 | 7/28/14 9:43 AM |
| 385 | kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-CF-2012-00001 | 192.168.11.41 | 7/28/14 9:44 AM |

| User | Action | Description | Complaint ID | IP Address | Date / Time |
|------------|----------------------------|---|-----------------|---------------|------------------|
| nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 8:39 AM |
| nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 8:41 AM |
| nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 8:43 AM |
| nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:36 AM |
| nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:40 AM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:45 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:52 AM |
| nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:55 AM |
| nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-2012-01029 | 127.0.0.1 | 2/25/13 9:56 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 2/27/13 9:55 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 2/27/13 9:55 AM |
| mbranham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/14/13 12:07 PM |
| tmack1091 | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/14/13 3:35 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/18/13 1:18 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/20/13 2:15 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/20/13 2:39 PM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 3/20/13 2:40 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/21/13 2:44 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/21/13 2:49 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/26/13 2:55 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/26/13 4:19 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/26/13 4:27 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/26/13 4:27 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 8:23 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 8:24 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 8:31 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 8:32 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 8:40 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 9:59 AM |
| nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 10:00 AM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 10:05 AM |
| nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 10:11 AM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 10:12 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 12:05 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 12:06 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 12:08 PM |
| pgraham | COMPLAINT EVIDENCE SENT TO | Sent Complaint Evidence To: Bobbie.Moore@ | CRSD-2012-01029 | 127.0.0.1 | 3/27/13 12:12 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 3:43 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 3:49 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 3:59 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:01 PM |
| bjones | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:03 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:03 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:05 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:05 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:05 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:06 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:07 PM |
| nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:08 PM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:09 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:09 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:10 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:10 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:11 PM |
| bjones | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:11 PM |
| bjones | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:11 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:13 PM |
| bmoore | COMPLAINT CLOSED | Closed Complaint | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:14 PM |
| bmoore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:14 PM |
| bmoore | COMPLAINT MADE FORMAL | Made Informal Complaint Formal (CRSD-2012 | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:15 PM |
| bmoore | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:18 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:25 PM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 3/28/13 4:25 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 3/29/13 11:17 AM |
| vhall1148 | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/2/13 10:10 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/9/13 3:04 PM |
| nchatman | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 127.0.0.1 | 4/9/13 3:05 PM |
| bjones | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/12/13 9:55 AM |
| gpetersen | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/12/13 2:26 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/15/13 11:51 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 127.0.0.1 | 4/17/13 9:59 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/29/13 10:18 AM |
| nchatman | VIEW CASE | View Case details | CRSD-2012-01029 | 192.168.11.41 | 4/29/13 10:21 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/29/13 10:21 AM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/1/13 2:11 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 8:17 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 9:22 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 9:56 AM |
| pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 9:59 AM |

| User | Action | Description | Complaint ID | IP Address | Date / Time |
|------------|-------------------------|--------------------------|-----------------|---------------|------------------|
| pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 9:59 AM |
| pgraham | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 192.168.11.41 | 5/2/13 9:59 AM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/7/13 3:36 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/10/13 2:56 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/10/13 3:12 PM |
| wsmith123 | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 5/10/13 3:15 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/10/13 3:16 PM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/15/13 10:07 AM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:23 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:36 PM |
| wsmith123 | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:36 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:39 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:42 PM |
| wsmith123 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:49 PM |
| wsmith123 | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 5/20/13 2:51 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/21/13 7:06 PM |
| gpetersen | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/22/13 7:23 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/28/13 3:22 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/29/13 7:59 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/29/13 8:06 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/29/13 8:07 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/29/13 8:07 AM |
| nchatman | VIEW CASE | View Case details | CRSD-2012-01029 | 192.168.11.41 | 5/29/13 8:09 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/30/13 2:11 PM |
| nchatman | VIEW CASE | View Case details | CRSD-2012-01029 | 192.168.11.41 | 5/30/13 2:11 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/31/13 10:56 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/31/13 10:20 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/6/13 11:19 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/6/13 9:28 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/10/13 5:00 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/10/13 5:02 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/12/13 10:21 PM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/24/13 12:22 PM |
| DBanks | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01029 | 192.168.11.41 | 6/24/13 12:50 PM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/24/13 1:09 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/2/13 9:27 AM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/2/13 11:08 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/2/13 10:09 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 7/2/13 10:20 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/5/13 12:12 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/11/13 11:28 AM |
| kcamilo | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/17/13 2:57 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/29/13 10:53 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/31/13 11:54 AM |
| jlenny | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/7/13 11:46 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/7/13 12:25 PM |
| kcamilo | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/8/13 10:33 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/8/13 4:46 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/8/13 4:54 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/8/13 5:01 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/12/13 3:44 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/12/13 3:46 PM |
| JMauriceSU | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/15/13 9:50 AM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/15/13 2:13 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/16/13 8:58 AM |
| lharris1 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/16/13 10:04 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/22/13 11:00 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/23/13 6:35 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:39 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:40 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:41 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:50 PM |
| apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:50 PM |
| apitchford | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 192.168.11.41 | 8/29/13 5:51 PM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/6/13 12:44 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/6/13 1:06 PM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/6/13 3:41 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/10/13 5:57 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/11/13 11:05 AM |
| apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/11/13 11:06 AM |
| apitchford | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/11/13 11:06 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/17/13 9:58 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/19/13 7:13 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:29 PM |
| dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:31 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:32 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:33 PM |
| dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:35 PM |
| dlopez | COMPLAINT CLAIM DELETED | Deleted Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:36 PM |
| dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:37 PM |
| dlopez | COMPLAINT CLAIM UPDATED | Updated Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:37 PM |
| dlopez | COMPLAINT CLAIM DELETED | Deleted Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:37 PM |

| User | Action | Description | Complaint ID | IP Address | Date / Time |
|------------|-----------------------------|------------------------------|-----------------|---------------|-------------------|
| dlopez | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:39 PM |
| dlopez | COMPLAINT STATUTES ASSIGNED | Assigned Complaints Statutes | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:39 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:40 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:41 PM |
| dlopez | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:41 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:42 PM |
| dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:43 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 9/20/13 3:44 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/25/13 11:42 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/26/13 5:40 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 9/30/13 9:06 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/8/13 8:02 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/19/13 4:16 PM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 11:48 AM |
| bmoore | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 11:49 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 12:39 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 12:44 PM |
| pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 12:46 PM |
| pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 12:46 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 2:23 PM |
| pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 2:24 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 11/22/13 4:50 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/2/13 10:14 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/6/13 1:10 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/6/13 1:42 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/6/13 2:07 PM |
| kcamillo | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/9/13 12:34 PM |
| kcamillo | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01029 | 192.168.11.41 | 12/9/13 12:39 PM |
| mplatner | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/12/13 10:29 AM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/12/13 3:01 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/16/13 10:36 AM |
| pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/16/13 2:25 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/17/13 4:24 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 12/17/13 4:25 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 12/17/13 4:25 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/6/14 12:11 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 9:49 AM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 10:38 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:23 PM |
| dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:25 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:26 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:27 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:28 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:29 PM |
| dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:29 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:31 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:34 PM |
| dlopez | FEES ADDED | Fee Added | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:34 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/9/14 12:34 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/13/14 3:55 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 1/13/14 3:56 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/13/14 3:57 PM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/14/14 10:06 AM |
| bonwubere | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/14/14 2:08 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/14/14 3:20 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/16/14 4:49 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/16/14 4:50 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/23/14 7:58 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/24/14 3:29 PM |
| bonwubere | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/28/14 4:23 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/28/14 6:16 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/29/14 11:28 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/31/14 12:12 PM |
| dlopez | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-2012-01029 | 192.168.11.41 | 1/31/14 12:12 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 1/31/14 12:13 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 1/31/14 4:33 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/10/14 11:08 AM |
| pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 2:36 PM |
| pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 2:52 PM |
| pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 2:52 PM |
| pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 3:00 PM |
| pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 3:02 PM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 3:17 PM |
| pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 4:05 PM |
| pvelasquez | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/12/14 4:06 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/19/14 5:18 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/19/14 5:19 PM |
| pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01029 | 192.168.11.41 | 2/19/14 5:23 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 2/19/14 5:27 PM |
| pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01029 | 192.168.11.41 | 2/19/14 5:29 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/21/14 10:59 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/25/14 4:37 PM |

| User | Action | Description | Complaint ID | IP Address | Date / Time |
|------------|----------------------------|----------------------------|-----------------|---------------|------------------|
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/28/14 2:34 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/28/14 2:34 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/28/14 3:21 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 2/28/14 3:23 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/18/14 11:30 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/24/14 11:31 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/24/14 11:31 AM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/24/14 3:05 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/24/14 3:42 PM |
| pvelasquez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/24/14 3:44 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/25/14 10:01 AM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/25/14 10:28 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/26/14 9:01 PM |
| pgraham | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 3/26/14 9:02 PM |
| esutler | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/28/14 11:18 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/28/14 2:01 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 3/28/14 2:27 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/2/14 7:57 AM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/2/14 10:54 AM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/7/14 8:18 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/11/14 7:37 PM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/15/14 8:16 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/15/14 9:20 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/18/14 11:07 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/21/14 10:06 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/21/14 2:56 PM |
| apatterson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/24/14 10:36 AM |
| apatterson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/25/14 11:48 AM |
| nchatman | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/29/14 3:22 PM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 4/29/14 3:22 PM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/7/14 8:14 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/8/14 10:10 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/9/14 10:49 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/9/14 10:49 AM |
| apatterson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/13/14 11:14 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 5/14/14 9:58 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:41 PM |
| dlopez | CORRECTIVE ACTION ADDED | Corrective Action Added | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:42 PM |
| dlopez | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:44 PM |
| dlopez | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:48 PM |
| dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:48 PM |
| dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:48 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/4/14 2:57 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/5/14 10:29 AM |
| vhall1148 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/6/14 9:31 AM |
| vhall1148 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/6/14 9:36 AM |
| kjackson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/12/14 3:12 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/25/14 1:59 PM |
| rself8049 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/25/14 2:02 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/25/14 2:05 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/25/14 2:13 PM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/25/14 2:18 PM |
| rself8049 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/30/14 11:46 AM |
| rself8049 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/30/14 11:47 AM |
| cglover | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 6/30/14 11:55 AM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/2/14 1:44 PM |
| DBanks | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/2/14 1:46 PM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/3/14 9:16 AM |
| rself8049 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/8/14 2:17 PM |
| rself8049 | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 7/8/14 2:18 PM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/22/14 1:45 PM |
| apatterson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/24/14 4:03 PM |
| apatterson | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/24/14 4:08 PM |
| pgraham | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/25/14 4:10 PM |
| pgraham | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01029 | 192.168.11.41 | 7/25/14 4:10 PM |
| kbaisden | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/26/14 6:22 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 7/28/14 9:49 AM |
| kfgarcia | CONVERTED TO PDF | Converted Case to PDF | CRSD-2012-01029 | 192.168.11.41 | 7/28/14 9:49 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/5/14 8:49 AM |
| rself8049 | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/6/14 9:27 AM |
| rself8049 | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 8/6/14 9:27 AM |
| rself8049 | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-2012-01029 | 192.168.11.41 | 8/6/14 9:28 AM |
| rself8049 | DOCUMENT SAVED | Saved Document | CRSD-2012-01029 | 192.168.11.41 | 8/6/14 9:29 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/8/14 9:50 AM |
| apitchford | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/14/14 8:52 AM |
| dlopez | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/14/14 9:04 AM |
| kfgarcia | VIEW CASE | View Case Details | CRSD-2012-01029 | 192.168.11.41 | 8/15/14 8:42 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|--------------------------------------|---|--------------------|---------------|------------------|
| 652 | nchatman | CREATED COMPLAINT | Created Complaint: | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:12 AM |
| 652 | nchatman | ADDED COMPLAINANT | Added complainant | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:15 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:15 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:16 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:18 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:19 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:20 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:20 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS UPDATED | Updated contact persons address | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:20 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:21 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:31 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:42 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:42 AM |
| 652 | nchatman | COMPLAINANT DATA UPDATED | Updated Complainant data: | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:44 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:56 AM |
| 652 | nchatman | CONTACT PERSONS ADDRESS ADDED | Added contact persons address | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:57 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 11:58 AM |
| 652 | nchatman | COMPLAINT CLAIM ENTERED | Entered Complaint Claim | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:01 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:03 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:04 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:05 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:09 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:09 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:24 PM |
| 652 | nchatman | COMPLAINT REASSIGNED TO CASE MANAGER | Click To Display Description Click To Hide Description Reassigned Complaint CRSD-CF-2014-00271 to case manager Winona Scott | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:30 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:31 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:39 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:47 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:48 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:48 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:50 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:52 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:52 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 12:53 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 2:45 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 2:46 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 2:58 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 3:01 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 3:03 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/11/14 3:11 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 7:18 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:17 AM |
| 652 | nchatman | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:30 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:31 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:31 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:48 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 11:49 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 12:19 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 2:34 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/12/14 4:17 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 2/21/14 1:38 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/6/14 10:24 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/18/14 1:51 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/20/14 8:25 AM |
| 652 | nchatman | ADDED COMPLAINT CONTACT | Added complaint contact | CRSD-CF-2014-00271 | 192.168.11.41 | 3/20/14 8:26 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/27/14 2:15 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/27/14 2:16 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 3/27/14 6:24 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/2/14 10:57 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/9/14 9:27 AM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/9/14 9:27 AM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 4/9/14 9:28 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/9/14 12:21 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/11/14 7:03 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/15/14 8:15 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/15/14 9:43 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/15/14 4:09 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/15/14 4:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 1:07 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 1:14 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 2:56 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 3:10 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 3:12 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 3:14 PM |
| 652 | nchatman | COMPLAINT EVENT DELETED | Deleted complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 3:15 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 3:15 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 4:36 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 4:58 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|--|--------------------|---------------|------------------|
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 5:15 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 5:17 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 6:13 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/21/14 6:15 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/22/14 11:30 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/22/14 11:39 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/22/14 1:55 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/22/14 3:51 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/22/14 4:00 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/23/14 7:06 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/23/14 7:06 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/23/14 10:36 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/23/14 3:48 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/23/14 5:35 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 10:33 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 3:40 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 4:02 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 4:07 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 4:09 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 4:14 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 4:22 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/24/14 6:43 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 9:43 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 9:46 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 10:02 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 10:43 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 11:45 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 12:45 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:29 PM |
| 719 | apatterson | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:34 PM |
| 719 | apatterson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:37 PM |
| 719 | apatterson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:37 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:38 PM |
| 719 | apatterson | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 4/25/14 1:40 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 12:04 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 3:09 PM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 3:38 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 4:57 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 4:59 PM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 5:01 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 5:04 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 5:21 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/29/14 5:27 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 1:35 PM |
| 652 | nchatman | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 1:36 PM |
| 652 | nchatman | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 1:36 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 3:16 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 3:17 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 3:37 PM |
| 652 | nchatman | COMPLAINT EVENT EDITED | Edited complaint event | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 3:52 PM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 4/30/14 4:01 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/1/14 3:53 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/1/14 5:23 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/5/14 3:55 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/6/14 6:27 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/7/14 2:23 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/7/14 3:14 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/7/14 3:48 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/7/14 3:52 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/7/14 6:25 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 10:18 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 11:51 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 2:54 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 4:55 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 5:12 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 5:49 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 6:31 PM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/8/14 8:53 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 9:55 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 10:14 AM |
| 562 | pvelasquez | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 10:14 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 10:47 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 10:47 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 11:24 AM |
| 81 | pgraham | COMPLAINT MADE FORMAL | Click To Display Description Click To Hide Description Made Informal Complaint Formal (CRSD-CF-2014-00271) | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 2:10 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/9/14 2:36 PM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/10/14 4:51 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/12/14 8:38 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/12/14 9:56 AM |
| 521 | dboykin | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/12/14 10:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 7:31 AM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------------------|----------------------------|--------------------|---------------|------------------|
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:52 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:53 AM |
| 546 | kjackson | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:53 AM |
| 546 | kjackson | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:54 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:56 AM |
| 546 | kjackson | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:57 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 10:57 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:13 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:19 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:21 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:32 AM |
| 546 | kjackson | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:33 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:45 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:48 AM |
| 719 | apatterson | INFORMAL EVENT ADDED | Successful add. | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:51 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 11:56 AM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/13/14 1:18 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/14/14 12:11 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/14/14 12:11 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/14/14 12:11 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:01 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:03 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:14 AM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:18 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:19 AM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:21 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 9:22 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:13 AM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:17 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:17 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:39 AM |
| 652 | nchatman | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:40 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:49 AM |
| 652 | nchatman | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 10:50 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 11:08 AM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/15/14 4:30 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/16/14 10:42 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 1:53 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 1:53 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 1:54 PM |
| 81 | pgraham | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 1:54 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 1:55 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 2:31 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 8:23 PM |
| 81 | pgraham | COMPLAINT EVIDENCE DELETED | Deleted complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 8:23 PM |
| 81 | pgraham | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 5/23/14 8:24 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/28/14 9:18 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/28/14 11:46 AM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/28/14 5:02 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/29/14 9:55 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 5/30/14 10:22 AM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/1/14 9:28 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/2/14 3:11 PM |
| 505 | vnorwood | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/2/14 6:29 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/3/14 12:24 PM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 6/3/14 12:26 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 2:57 PM |
| 86 | dlopez | CORRECTIVE ACTION ADDED | Corrective Action Added | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 2:58 PM |
| 86 | dlopez | COMPLAINT EVENT ADDED | Added event to complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 2:59 PM |
| 86 | dlopez | COMPLAINT CLOSED | Closed Complaint | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 2:59 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 3:24 PM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/4/14 3:28 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/5/14 10:29 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/5/14 10:29 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/6/14 9:30 AM |
| 53 | vhall1148 | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/6/14 9:34 AM |
| 546 | kjackson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/12/14 9:44 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/19/14 8:01 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 6/19/14 8:02 PM |
| 652 | nchatman | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/23/14 7:57 AM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/24/14 8:30 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 6/24/14 8:31 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/25/14 2:17 PM |
| 557 | cglover | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 6/30/14 11:54 AM |
| 25 | DBanks | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/2/14 1:42 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/3/14 10:01 AM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 7/3/14 10:02 AM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 7/3/14 10:04 AM |
| 86 | dlopez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/22/14 1:45 PM |
| 81 | pgraham | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/23/14 3:29 PM |
| 81 | pgraham | COMPLAINT EVIDENCE UPDATED | Updated complaint evidence | CRSD-CF-2014-00271 | 192.168.11.41 | 7/23/14 3:31 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/24/14 4:08 PM |
| 719 | apatterson | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/24/14 4:29 PM |

| User ID | User | Action | Description | Complaint ID | IP Address | Date / Time |
|---------|------------|----------------|-------------------|--------------------|---------------|-----------------|
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 7/28/14 1:25 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 8/1/14 3:14 PM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 8/5/14 8:20 AM |
| 562 | pvelasquez | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 8/5/14 2:33 PM |
| 690 | apitchford | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 8/14/14 8:51 AM |
| 725 | kfgarcia | VIEW CASE | View Case Details | CRSD-CF-2014-00271 | 192.168.11.41 | 8/15/14 8:42 AM |
| 725 | kfgarcia | DOCUMENT SAVED | Saved Document | CRSD-CF-2014-00271 | 192.168.11.41 | 8/15/14 8:44 AM |

NO DATA

EXHIBIT 11
HY-6001-0013

I, MAURICE CARROLL, freely and voluntarily affirm under penalty of perjury, the following statement, made to SA RAMOS, and SA REEP who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

wjc

I am a GS-0210-13, Step 10, Information Technology Specialist for the Data ~~Management~~ ^{wjc} ~~and~~ Records and Management Division (DRMD). I have been working in that capacity for approximately 10 years.

One of my primary duties is managing the data within the iComplaints system. ~~that~~ ^{wjc} iComplaints is the database that USDA utilizes to keep an electronic record of active and inactive Equal Employment Opportunity (EEO) complaints.

~~The only way to~~ ^{wjc} When a complaint is initiated in the informal stage a complaint number is automatically assigned in the iComplaints system by the EEO intake person. The complaint number is sequential and cannot be deleted by anyone other than DRMD.

If ~~an~~ ^{wjc} ~~an~~ ^{Agency} Agency wants to delete a case number, an email has to be sent to DRMD requesting the deletion.

I have never been asked to delete ^{wjc}

X Maurice Carroll
(Signature)

DATE: 8.12.2014

WJZ

a case to intentionally delay the processing of an EEO complaint. I am not aware of anyone deleting an EEO complaint to intentionally delay the process.

In early 2014, approximately sometime during February, I was made aware of ~~two~~^{WJZ} two cases that ~~were~~^{were} deleted in the complaints system that should not have been. Gayle Peterson of Corporate Services Division (CSD) told me that she had filed a complaint and was able to view it a week or so before ~~she~~^{WJZ} contacting me. Gayle said that she could not find the complaint in the conflict case site where it was before. Gayle asked if I could look into the regular complaints system to see if it was there. She also mentioned the same thing occurred regarding complainant Nadine Coatsman, CSD. When I searched by the complainant's name, I could not find the complaints.

I was aware of CSD not having a process for access rights regarding EEO complaints within their own chain of command. CSD is the office that processes all conflict of interest cases for USDA. Complaints are sent to them to process so that ~~process~~^{WJZ} complaint information is confidential and

x Merwyn Jarrell
(Signature)

DATE: 8.12.2014

WJL not viewed by management or the complainant.
I recall Pilar Velasquez of CSD contacting me because Grayle Petersen had filed a complaint and they needed to mitigate who had access to the complaint. They ended up forwarding the complaint to the Office of the Chief Financial Officer (OCFO) Darwin Bennett to process the complaint. The case number in 'complaints' was set up so that only OCFO could view the complaint.

Coreliss Patten, ^{DRMD} usually handles case data for the conflict case site.
Mary Thomas is the Director for DRMD. *WJL*

~~mother's *WJL*~~

~~*WJL* 8.12.2014~~

X *Maurice [Signature]*
(Signature)

DATE: 8.12.2014

~~nothing follows
MJ 8.12.2014~~

I have read this statement, consisting of 4 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Maurice Powell
(Signature)

DATE: 8.12.2014

Subscribe and sworn before me this 12th day of August 2014.

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

X [Signature], Special Agent USDA-OIG-Investigations
(Signature)

EXHIBIT 12
HY-6001-0013

EXHIBIT 12
**SUMMARY TABLE #2 – COIEEO Complaint Witness Statements Regarding Improper
Destruction of Records**

| WITNESS | DATE | STATEMENT SUMMARY |
|--------------------------------|------------|--|
| GAIL PETERSEN (PETERSEN) | 07/21/2014 | PETERSEN's informal COIEEO complaint CRSD-CF-2014-00168 disappeared and or was deleted from the icomplaints system. |
| NADINE CHATMAN (CHATMAN) | 07/31/2014 | There were issues with inputting data into icomplaints. CHATMAN created a complaint number for PETERSEN's complaint and a few days later the complaint was gone from the system. |
| SHEILA BRYANT (BRYANT) | 08/01/2014 | Was not aware of anyone deleting COIEEO complaints. |
| CHARLES SMITH (SMITH) | 08/01/2014 | Was not aware of anyone deleting COIEEO complaints. |
| LAWRENCE ALBERT (ALBERT) | 08/04/2014 | Was not aware of anyone deleting COIEEO complaints. |
| ROSETTE DAVIS (DAVIS) | 08/05/2014 | Was not aware of anyone deleting COIEEO complaints. |
| SANDRA SEWELL (SEWELL) | 08/15/2014 | Was not aware of anyone deleting COIEEO complaints. |
| KAREN (CLEAVER BASCOMBE) | 08/20/2014 | Was not aware of anyone deleting COIEEO complaints. |
| CAROL SANDERS (SANDERS) | 08/27/2014 | Was not aware of anyone deleting COIEEO complaints. |
| DEMETRIOS RIOS (RIOS) | 09/19/2014 | Was not aware of anyone deleting COIEEO complaints. |

EXHIBIT 13
HY-6001-0013

Joe JLS

I, Dr. Joseph Leonard, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Timothy Dodson who have identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

1. I am currently employed as the Assistant Secretary for Civil Rights (ASCR), Office of the Assistant Secretary for Civil Rights (OASCR), for the United States Department of Agriculture (USDA). I have served in this position for the past 5 years and 4 months.
2. Prior to working for USDA, I was the Executive Director for the Congressional Black Caucus. My highest education degree obtained was a Ph.D. in Civil Rights History from Howard University.
3. The Equal Employment Opportunity (EEO) complaint process is governed by Title VII of the Civil Rights Act and regulations promulgated by the Equal Employment Opportunity Commission (EEOC), such as EEOC Management Directive 110 (MD-110) and MD-715. OASCR is also guided by USDA Departmental Regulation 4300.
4. EEO complaint processing involves both informal and formal stages. During the informal stage, EEO counseling or Alternative Dispute Resolution (ADR) is used to try and resolve the complaint. I believe that the timeframe for the informal complaint stage is 45 days.
5. If the EEO matter is not resolved, withdrawn or settled during the informal stage, then the complainant can file a formal EEO complaint, which initiates the formal stage. During this stage, an EEO investigation and report must be completed within 180 days of the formal complaint filing.
6. Between 2010 and 2013, OASCR defined a conflict of interest (COI) EEO complaint as any EEO complaint filed by USDA Departmental Management (DM) employees or any complaint identifying any USDA Senior Executive as the Responsible Management Official (RMO).
7. Around October 2013, OASCR re-defined a COI EEO complaint as any EEO complaint identifying the RMO as a USDA Agency Administrator, Under Secretary, Deputy Under Secretary, Assistant Secretary, ~~or a~~ USDA Civil Rights Director, OR STAFF OFFICE DIRECTOR. JLS
8. Since my tenure at USDA, OASCR has always had a separate avenue for processing COI EEO complaints.
9. OASCR Corporate Services Division (CSD) handles the processing of COI EEO complaints.

Accept/Dismiss and Investigation with 180 JLS timeline

Joe Leonard
(Signature)


4 September 2014
Date

10. Sometime between October 2009 and December 2009, USDA experienced a re-organization, which disbanded CSD as an office. This re-organization also placed OASCR under the management of the Assistant Secretary for Administration (ASA), which at that time was PEARLIE REED (ASA REED).
11. I personally believe ASA REED disbanded CSD in an attempt to force OASCR to contract with a private firm, owned by former North Carolina congressperson EVA CLAYTON (CLAYTON), for COI EEO services.
12. OASCR could not afford to purchase EEO services from CLAYTON's firm because they were too expensive. Therefore, OASCR began researching available alternate firms to handle COI EEO complaints. Eventually, OASCR found Management Solutions Consulting Group (MSCG) and entered into a contract with this 8a Firm to process all COI EEO complaints.
13. From 2010 to 2012, MSCG processed all COI EEO complaints. WINONA SCOTT, former OASCR Chief of Staff and current Associate ASCR, was the contracting officer's representative (COR) for that contract.
14. I am aware of instances where MSCG was placed under a stop work order by USDA. Around August 2010, MSCG was placed under a stop work order by ~~DM~~ ^{VIA DM's Procurement Office} for about two months. During this timeframe, MSCG and OASCR did not process, or work on, any of the pending COI EEO complaints. DM MANAGEMENT SERVICES JLS
15. I believe that another work stop order occurred in 2011. I notified ~~JOHN~~ ^{John} HOLIDAY (HOLIDAY) from the Office of the Secretary (OSEC) about this issue. HOLIDAY helped resolve this matter so OASCR could continue to process COI EEO complaints in a timely manner. JLS
16. I believe that each of these stop work orders were intentionally instituted by ASA REED in order to make OASCR appear deficient in our complaint processing timeliness. DM did not reimburse OASCR for CSD processing in an attempt to cause OASCR to be anti-deficient. JLS
17. During these stop work orders, I do not recall OASCR working on any of the complaints previously forwarded to MSCG for processing and handling. JLS
18. In 2012, as a cost saving measure, the CSD was re-established. DENISE BANKS (GS-15) (BANKS) was the first Director of CSD, but she only held that position for a few months. After BANKS, GAYLE PETERSEN (PETERSEN), a GS-14, was left to manage the division. In 2013, BOBBIE MOORE (MOORE) was in charge of CSD. This lasted for most of 2013, but MOORE was eventually moved out of the position. In 2014, PILAR VELASQUEZ (VELASQUEZ) was selected as the Acting Team Leader for CSD. JLS
19. Since 2010, MSCG, CSD, and OASCR have tracked the number of complaints they were processing utilizing a report called a Stop Light Report. All divisions within OASCR produce a Stop Light Report on a regular basis that identifies the


(Signature)

4 September 2014
Date

- complaint number, complainant, complaint status, and tracks the number of days elapsed on the complaint. This report is used to insure cases are being processed in a timely manner.
20. Sometime during 2013, TAMI TROST from the Office of General Counsel (OGC) informed me that they were receiving an increased number of motions for sanctions on EEO cases because OASCR had exceeded the 180 day timeframe for completing the EEO investigations and reports.
 21. TAMI TROST (TROST), OGC Attorney ARLEENE LEYAND (LEYLAND), WINONA SCOTT and I began having meetings regarding these overage complaints and our efforts to meet established deadlines. As a result of our discussions, OASCR paid an additional \$75,000 to MSCG to expedite investigations on a number of complaints which were close to exceeding the 180 day deadline.
 22. We also had CSD produce weekly Stop Light Reports, which OGC and I received to ensure that COI EEO complaints were being processed within the established timeframes. These reports helped everyone see where we were in the process. As I mentioned earlier, the Stop Light Report identifies the complaint number, the complainant, the complaint status, and tracks the number of days elapsed on the complaint. The Stop Light Report did not identify the RMO named in any complaint.
 23. To my knowledge, in 2013, approximately 60 to 70 percent of all formal EEO complaints that CSD was processing exceeded the 180 day timeframe for completing the EEO investigation.
 24. From my perspective, this was an unusually high amount of formal EEO complaints exceeding the established timeframe regarding the completion of the EEO investigation and subsequent issuance of the investigative report.
 25. Typically, only 10 to 20 percent of formal EEO complaints exceed the 180 deadline. Therefore, once OGC made us aware of the issue, OASCR instituted steps to mitigate this problem and reduce our timeliness errors.
 26. As mentioned previously, we instituted a weekly review of the Stoplight Report to insure we would meet our deadlines.
 27. At OGC's suggestion, we also reorganized CSD and instituted a leadership change so that these cases would be processed and handled in a more systematic and consistent manner.
 28. Our actions significantly reduced the backlog of overage EEO complaints and reduced the number of cases exceeding the 180 day deadline.
 29. I am aware of EEO complaints where I have been named as an RMO. I became aware of these complaints when an EEO investigator had contacted me regarding


(Signature)

4 September 2014
Date

- 30. the complaint. I was not aware of the complaint prior to having contact with the EEO investigator.
- 31. I have not retaliated against any complainant who named me as the RMO in their EEO complaint.
- 32. I am not aware of anyone intentionally delaying EEO complaints.
- 33. However, I suspect that GAYLE PETERSEN and/or NADINE CHATMAN may have intentionally hid complaint files in order to make CSD look bad.
- 34. I believe PETERSON and/or CHATMAN did this so *friends'* complaints, like CAROL SANDERS, would exceed the 180 day deadline and produce a positive result for the complainant such as USDA being sanctioned by EEOC for exceeding the established timeframe.
- 35. I have not intentionally delayed the processing of any EEO complaints.
- 36. I have not directed anyone to intentionally delay the processing of any EEO complaints.
- 37. I am not aware of SCOTT intentionally delaying the processing of EEO complaints.
- 38. I am not aware of SCOTT directing anyone to intentionally delay the processing of EEO complaints.
- 39. I do not currently have access to the icomplaints system, which is our EEO complaint management database.
- 40. I am not aware of anyone intentionally deleting EEO complaints from the icomplaints system.
- 41. I have not intentionally deleted any EEO complaints from the icomplaints system.
- 42. I am not aware of SCOTT intentionally deleting EEO complaints from the icomplaints system.
- 43. I am not aware of SCOTT directing anyone to delete any EEO complaints from the icomplaints system.

I have read this statement, consisting of 4 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X Jim L. P. Jr.
(Signature)

DATE: 4 September 2014

Subscribe and sworn before me this 4th day of September 2014.

X [Signature], Special Agent USDA-OIG-Investigations

X [Signature], Special Agent USDA-OIG-Investigations

EXHIBIT 14
HY-6001-0013

ms
I, Frederick Pfaeffle, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Harold Stanford who has identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

1. I am currently employed as the Deputy Assistant Secretary for Civil Rights for the Office of the Assistant Secretary for Civil Rights (OASCR), United States Department of Agriculture (USDA). I am a member of the Senior Executive Service. I have held this position since approximately February of 2014. Prior to that I had worked for the Office of General Counsel (OGC), USDA.
2. Corporate Services Division (CSD) is an office within OASCR that processes Equal Employment Opportunity (EEO) complaints that include those that are filed by employees who claim that they were discriminated by a manager of OASCR or under the Office of the Secretary. These complaints are sensitive in nature and are separated from the other EEO complaints that are processed by OASCR.
3. CSD is staffed with Federal employees, but a significant portion of their work is performed by EEO contractors. I believe that the contractor that CSD utilizes is called Innovative Management Strategist (IMS). I do not know the exact day to day operations of CSD. However, WINONA LAKE SCOTT (SCOTT) who serves as the Associate Deputy Assistant Secretary for Civil Rights would know more about that since she is in charge of the managers within CSD. I am SCOTT's first line supervisor.
4. When I came into my current position, around February 2014, SCOTT and I would meet periodically on about a weekly basis. The meetings were so that I could learn about the functions, processes, and issues surrounding CSD and to understand the number of complaints that were not being timely processed.
5. I found that one of CSD's major systemic problems revolved around their EEO contractor. CSD employees were spending a significant amount of their time monitoring the performance of the contractor IMS rather than performing other official government duties.
6. During that same timeframe, I had asked that CSD produce reports on the number of EEO complaints that they were processing. These reports had the names of complainants, complaint numbers, and dates signifying where they were at in the EEO process. I do not recall these reports having the names of the management officials that allegedly discriminated against the employees.

Frederick Pfaeffle 8/19/14

ms

Mr

7. Some of the complaints that CSD was processing were beyond the 180 day timeframe established by the Equal Employment Opportunity Commission (EEOC) regulations for investigating EEO complaints.
8. The Office of General Counsel (OGC) had been concerned about potential sanctions that the EEOC could place on USDA because of the untimeliness of the EEO investigation reports. I believe that OASCR at one point provided OGC with the reports we had ran that indicated the number of complaints that were beyond the 180 day timeframe.
9. During approximately February of 2014, I met with OGC, TAMI TROST (TROST), ARLEENE LELAND (LELAND), and STEVEN BRAMMER (BRAMMER) to discuss ways in which CSD could improve, including its processing timeframes for EEO complaints. We agreed, among other things, that a set of standard operating procedures (SOPs) needed to be developed and correlative changes in personnel were needed, which were completed.
10. I am aware of EEO complaints where I was named as a responsible management official (RMO). I believe there have been two or three complaints that I am aware of. I became aware of these complaints when the EEO contract investigator from IMS contacted me and requested that I provide an affidavit for the complaint. I was not aware of these complaints prior to contact from the EEO contract investigator.
11. I am not aware of anyone intentionally delaying the processing of any EEO complaints. I have not been directed to delay the processing of any EEO complaints. I have not intentionally delayed the processing of any EEO complaints.
12. I am not aware of anyone intentionally deleting EEO complaints from the icomplaints system. I have not been directed by anyone to delete EEO complaints from the icomplaints system. I have not deleted any EEO complaints from the icomplaints system. I may have access to the icomplaints system, but I have not tried to access it. *Mr*

I have read this statement, consisting of 3 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

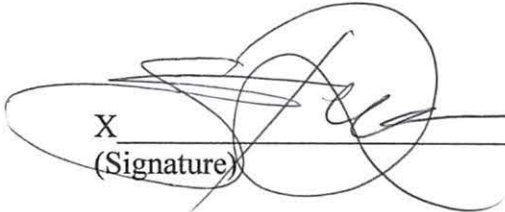
X *Devin Duff*

DATE: *8/19/14*

Mr

(Signature)

Subscribe and sworn before me this 19 day of August 2014.



X _____, Special Agent USDA-OIG-Investigations
(Signature)



X _____, Special Agent USDA-OIG-Investigations
(Signature)

EXHIBIT 15
HY-6001-0013

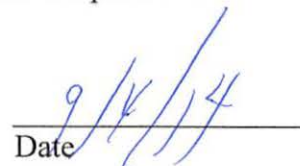
I, Winona Lake, freely and voluntarily affirm under penalty of perjury, the following statement, made to Stephen Ramos and Timothy Dodson who have identified themselves to me as Special Agents of the Office of Inspector General, United States Department of Agriculture, knowing that this statement may be used in evidence. I understand that this statement is not confidential and may be shown to any party who has an official interest.

1. I am currently employed as the Associate Assistant Secretary for Civil Rights, and the Acting Director of Corporate Services Division (CSD) for the Office of the Assistant Secretary for Civil Rights (OASCR), United States Department of Agriculture (USDA). I am a career Senior Executive Service (SES) member. My direct supervisor is FRED PFAEFFLE, Deputy Assistant Secretary for Civil Rights.
2. The Equal Employment Opportunity (EEO) complaint process is governed by Title VII of the Civil Rights Act and regulations promulgated by the Equal Employment Opportunity Commission (EEOC), such as EEOC Management Directive 110 (MD-110) and MD-715 as well as Title 29, Code of Federal Regulation (CFR), Section 1614. OASCR is also guided by USDA Departmental Regulation (DR) 4300.
3. EEO complaints are handled through both informal and formal stages.
4. In the informal phase, EEO counseling or Alternative Dispute Resolution (ADR) is used to attempt to resolve the complaint. The maximum timeframe for this process is 90 days.
5. If the complaint is not resolved, withdrawn or settled, during the informal stage, then the complainant is provided a Notice of Right to File (NRTF) a formal EEO complaint. The complainant has approximately 15 days to file a formal EEO complaint after receiving the NRTF.
6. During the formal stage, an EEO Investigation regarding the allegations must be completed and a Report of Investigation (ROI) issued within 180 days of the formal complaint filing.
7. Between 2010 and 2014, OASCR defined a Conflict of Interest (COI) EEO complaint as any EEO complaint filed by USDA Departmental Management (DM) employees or any complaint identifying any USDA Senior Executive as the RMO.
8. Since April or May 2014, a COI EEO complaint has been defined as any EEO complaint filed by a USDA employee that identifies a USDA Administrator, Under Secretary, Civil Rights Director or Staff Office Director as the Responsible Management Official (RMO).

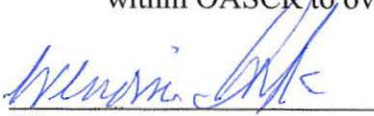


(Signature)

Date




9. The definition was changed to ensure that complaints were processed by the correct OASCR division and to narrow the scope of complaints that CSD had to process.
10. COI EEO complaints are handled separately from other EEO complaints that OASCR processes.
11. *MS* *Prior to* Around 2009, there was a division within OASCR called Civil Rights Services Division (CRSD) that processed COI EEO complaints. In 2009, CRSD was disbanded because of a DM re-organization. OASCR worked with DM's Procurement Office to find a contract vendor that could provide EEO services to handle all COI EEO complaints.
12. In 2010, Management Solutions Consulting Group (MSCG) was selected by Procurement as the 8a certified private firm to handle COI EEO complaints. I was the Contracting Officer's Representative (COR) for that contract.
13. From 2010 to 2012, MSCG had the sole responsibility for handling COI EEO complaints throughout the informal and formal stages.
14. MSCG had access to icomplaints and were mandated per their statement of work to input complaint information into the icomplaints system.
15. MSCG created an excel spread sheet that they used to track the progress of COI EEO complaints. I would review the excel spread sheet with MSCG on a quarterly basis.
16. In 2011 and 2012, DM Management Services placed a stop work order on MSCG. This forced MSCG to stop processing COI EEO complaints for approximately 2 to 3 months each time the stop work order occurred.
17. In 2012, MSCG graduated from the 8a program and were no longer able to work as the prime contractor regarding the COI EEO complaints for OASCR.
18. Consequently, I attended a meeting with MSCG and the DM Procurement Office where they informed me that Innovative Management Strategist (IMS) was going to be the new prime contractor for processing COI EEO complaints.
19. While it was my understanding that MSCG was no longer allowed to process these complaints, the same principal agents that were with MSCG now work under IMS.
20. The President of MSCG is KELLY BURKS (BURKS) and the President of IMS is LATONYA DUNLOW (DUNLOW). I did not know either BURKS or DUNLOW prior to my working with them at OASCR. I do not have a personal relationship with BURKS or DUNLOW. I did not receive any gifts, bribes, or gratuities from BURKS or DUNLOW.
21. Towards the end of 2012, the Corporate Services Division (CSD) was established within OASCR to oversee the processing of COI EEO complaints.


(Signature)

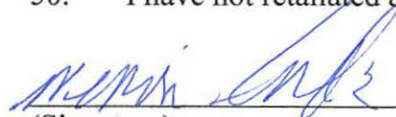
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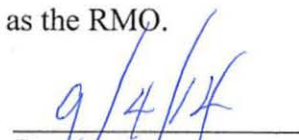
22. DENISE BANKS (BANKS) was the first Director of CSD, but she only led the division for a few months. BANKS was moved into another OASCR division because CSD was not performing well under her leadership and a number of COI EEO complaints within the formal stage were exceeding the 180 day time limit.
23. In February 2013, BOBBIE MOORE (MOORE) was named Director for CSD and supervised CSD for approximately one year. MOORE had lots of EEO experience and was attempting to get a handle on the CSD work flow issues to reduce the number of COI EEO complaints within the formal stage which were exceeding the 180 day time limit.
24. However, because of persistent performance issues within CSD, MOORE was eventually reassigned to another division within OASCR.
25. Sometime during 2013, TAMI TROST from the Office of General Counsel (OGC) informed OASCR that they were receiving an increased number of motions for sanctions on EEO cases because OASCR had exceeded the 180 day timeframe for completing the EEO investigations and issuing the ROI.
26. To my understanding, approximately 20 or 30 complaints had exceeded the 180 day time limit. It was also my understanding that about 30 or 40 percent of all CSD COI EEO complaints had exceeded, or were about to exceed, the 180 day time limit.
27. I specifically recall that COI EEO complaints regarding HOMER WILKES of the Natural Resources Conservation Service (NRCS), GARY LEE, NRCS, and ~~JERRY MILLOWY~~ from the Animal and Plant Health Inspection Service (APHIS), exceeded the 180 day time limit which alerted OGC to the timeliness problems within CSD.
28. At OGC's suggestion, OASCR had CSD begin producing weekly Stop Light Reports to monitor and track all COI EEO complaints throughout the informal and formal stages.
29. The Stop Light Reports included informal and formal complaints, the name of the complainant, the date of contact, date the complaint was filed, and the date the ROI was issued.
30. The Stop Light Report was color coded. Red signified a case exceeding the 180 day time limit. Yellow signified a case was approaching the 180 day threshold. Green signified a case was still within the established timeframe.
31. The Stop Light Reports were generated for the internal use of CSD, Dr. JOE LEONARD (Dr. LEONARD), and OGC to monitor and track the number of COI EEO complaints that may be nearing or exceeding the 180 day time limit.
32. I do not recall the Stop Light Reports ever listing the identity of the Responsible Management Officials (RMO) listed in the complaint.

Njeri Mwangi

 (Signature)

9/4/14
 Date


33. In 2014, I placed PILAR VELASQUEZ (VELASQUEZ) and ANIKA PATTERSON (PATTERSON) in CSD to assist in managing the processing of COI EEO complaints throughout the informal and formal stages.
34. These actions significantly reduced the backlog of overage COI EEO complaints and reduced the number of cases exceeding the 180 day time limit.
35. I am not aware of anyone intentionally delaying the processing of any EEO complaints.
36. However, I suspect that DENISE BANKS, ~~GAYLE PETERSEN (PETERSEN)~~, and NADINE CHATMAN (CHATMAN) may have intentionally delayed the processing of EEO COI complaints. I suspect that because these employees share complaint information with one another.
37. During the informal stage, while performing her EEO counseling function, CHATMAN provided some complainants wrong information; told complainants to name specific managers in their complaints; or suggest they not file a complaint.
38. I suspect BANKS because she had a prior complaint that was filed with the District Court and she was not happy about being replaced as the CSD Director.
39. I suspect PETERSEN because she had confrontations with VELASQUEZ and PATTERSON when they were first assigned to CSD.
40. I believe all three of these employees may have delayed the processing of EEO complaints to make CSD look bad.
41. I have not directed anyone to intentionally delay the processing of EEO complaints.
42. I have not intentionally delayed the processing of EEO complaints.
43. I am not aware of anyone intentionally deleting EEO complaints from the icomplaints system or hard files.
44. I have not directed anyone to delete EEO complaints from the icomplaints system or hard files.
45. I have not deleted any EEO complaints from the icomplaints system or hard files.
46. I believe I have access to icomplaints, but I have only accessed it on one or two occasions.
47. I am not actively involved in the processing of EEO complaints. I only sign off on correspondence such as the issuance of an ROI.
48. I am aware of that COI EEO complaints have been filed which identified me as the Responsible Management Official (RMO).
49. I became aware of these complaints based on affidavits I was asked to provide to an EEO investigator.
50. I have not retaliated against any of the complainants that name me as the RMO.


(Signature)


Date


- 51. I have not directed anyone to retaliate against any COI EEO complainant for any reason.
- 52. In order to recuse myself from complaints that name me as the RMO, I have other OASCR Officials sign off on all of the correspondence for that complaint.
- 53. I do not store any complaint files within my office.
- 54. I do not process any of the COI EEO complaints.


I have read this statement, consisting of 5 pages, and declare under penalty of perjury that it is true and correct. I have signed each page and have been given an opportunity to make any correction or additions.

X 
(Signature)

DATE: 9/9/14

Subscribe and sworn before me this 4th day of September 2014.

X , Special Agent USDA-OIG-Investigations
(Signature)

X , Special Agent USDA-OIG-Investigations
(Signature)